

Shiau Chan (LKKAuto)

From: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>
Sent: Thursday, 27 June 2024 2:13 PM
To: Shiau Chan (LKKAuto)
Cc: SUR
Subject: RE: OD CASE-SNP 5916A (YOUR REF: DMPC2400770H/AF)

Dear Sirs,

Owner needs to pay \$500.00 excess only.

Thank you.

Best regards

Afiq Kamal

Associate | Claims



DID (65) 6734 3710 ext (180)

Tel (65) 6206 5588

Email afiq_mohamedkamal@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, June 27, 2024 2:12 PM
To: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CASE-SNP 5916A (YOUR REF: DMPC2400770H/AF)

You don't often get email from siewsc@lkkauto.com. [Learn why this is important](#)

Dear Sir,

Owner need top up \$500/- as mentioned in Merimen System?

...CLAIM SUBFOLDER...(Pending for Survey Report)

Claim Audit	Activity Log	Documents	Review	Reassign Case	Send RI/R
Seek Mandate from Insurer	Edit Adjuster Rpt >>				

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Jun 2024 08:58 Sendback Est	24 Jun 2024 08:59 S\$ 42,240.46	24 Jun 2024 11:59 Edit Adj Rpt		Last:IA 25 Jun 2024 11:11		Pendi Repor Canc

Main	Reference	Claim Details	Documents
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CLAIM SUBFOLDER DETAILS

Insured:	MENG FANWEI , ID : S8360784Z , Email: richard.meng2008@gmail.com		
Vehicle Reg. No.:	SNP5916A	Date of Loss :	21/06/2024 16:00 - 16:59 [73 Months and 25 Days From LTA Reg D
Claim Type:	OD / DMPC2400770H/AF	Policy/Cover Note No. :	MPC24A0C121800 (Comprehensive)
		Excess:	S\$500.00
		Top-Up Amount	S\$500.00
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857		
Handling Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Muhammad Afiq Bin Mohamed Kamal]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/0		

ASSOCIATED MAIL RECEIVED

[View All](#) [Comp](#)

- ECICS (26/06/2024): Alert - Adj Mandate Approved (S\$31157.85) - SNP5916A - Claim Handler: Muhammad A...

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, June 27, 2024 10:55 AM

To: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CASE-SNP 5916A (YOUR REF: DMPC2400770H/AF)

Dear Sir,

Noted with thanks.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Sent: Thursday, June 27, 2024 10:54 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CASE-SNP 5916A (YOUR REF: DMPC2400770H/AF)

Dear Shiau,

Excess is \$500.00

Thank you.

Best regards

Afiq Kamal

Associate | Claims



DID (65) 6734 3710 ext (180)

Tel (65) 6206 5588

Email afiq_mohamedkamal@ecics.com.sg **Web** www.ecics.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, June 27, 2024 10:50 AM

To: Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: OD CASE-SNP 5916A (YOUR REF: DMPC2400770H/AF)

You don't often get email from siewsc@lkkauto.com. [Learn why this is important](#)

Dear Sir,

Kindly confirm the excess is \$500.00 or \$1000.00 (include top-up amount \$500.00).

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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