Hueh Yin (LKK Auto)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Sent: Friday, October 11, 2024 5:13 PM

To: Linette Cheong; Claims Dept of CTI; CS A Team; assignments; Admin A

Cc: claimstatusenquiry

Subject: CTP REF NO. SNM24D205703C02 --: Direct Settlement (TP) - Accident Involving SNA4350S & SKZ7750E (CTI insured) - DOA:

09/10/2024

[Internal]

Dear Sir/Mdm (LKK),

We refer to the above captioned matter.

Please assist to get your surveyor to liaise with INCHACAPE to conduct survey.

Thanks & Best Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Linette Cheong <Linette.Cheong@inchcape.com.sg>

Sent: Friday, 11 October 2024 11:33 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; 'assignments'

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com> **Cc:** claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: RE: Direct Settlement (TP) - Accident Involving SNA4350S & SKZ7750E (CTI insured) - DOA: 09/10/2024

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Dear CTI, Irene

RE: Accident dated 09 Oct 2024 involving SKZ7750E and SNA4350S. SNM24D205703/SKZ7750E

We would to choose: LKK

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 6631 1860 / 9847 6171** is located at <u>2 Pandan Crescent / Level 4</u> for an appointment to inspect our client's vehicle (currently vehicle **NOT IN** workshop).

Marcus Chua Kang Seng (LKK)

Kenneth Kong Seng Cheong (LKK)

Steve Chen Tsue Yee (LKK)

Mohammed Rasul Bin Mohd Yunus (LKK)

Mohamad Taufikh Bin Hamid (LKK)

Rgds

Linette Cheong

From: Linette Cheong < Linette.Cheong@inchcape.com.sg >

Sent: Friday, October 11, 2024 9:45 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (TP) - Accident Involving SNA4350S & SKZ7750E (CTI insured) - DOA: 09/10/2024

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SKZ7750E** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 6631 1860 / 9847 6171** is located at <u>2 Pandan Crescent / Level 4</u> for an appointment to inspect our client's vehicle (<u>currently vehicle NOT IN workshop</u>).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated. Please advise PRS assignment.

Rgds

Linette Cheong

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