

CARSMITH PTE LTD

Email: claims@carsmith.biz / info@carsmith.biz

26 October 2024
Your Ref: TBA/GBG380S
Our Ref: A2410-006-GBL6208S

LONPAC INSURANCE

300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claims Department

Dear Sir/Madam,

CLAIMANT: A-TEC AUTOCITY PTE LTD

PROPERTY DAMAGES CLAIMS AS A RESULT OF A ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. GBL6208S AND GBG380S ALONG GEYLANG ROAD TOWARDS KALLANG ROAD ON 11.10.2024.

1. We act for **A-TEC AUTOCITY PTE LTD**, the owner of vehicle No. **GBL6208S** involved in the abovementioned road accident, in his claim for damages of the consequential property losses and expenses incurred as a result of the said accident.
2. We are instructed that the accident was caused solely or contributed by your / your authorized driver's / your insured's authorized driver's negligent driving, use and/or management of motor vehicle No **GBG380S**.
3. Copies of the following supporting documents are enclosed herewith for your perusal: -

a.	Invoice Cost of Repair
b.	Invoice Rental Agreement / Loss of Use
c.	Invoice LTA Search

4. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows.

i.	Cost of Repair \$3,200 + GST \$288	S\$ 3,488.00
ii.	Pre-Inspection Days – 2 Days	S\$ 300.00
iii.	Rental Agreement / Loss of Use – 5 Days	S\$ 750.00
iv.	LTA Search	S\$ 27.25
v.	Total	S\$ 4,565.25

In compliance with the protocol, we have engaged your panel of surveyor for the damages claim to the said amount. Do refer to attachment and we hope to have an amicable settlement reply soon.

5. You may acknowledge receipt of this letter by email to: claims@carsmith.biz

Yours faithfully
CARSMITH PTE LTD

LETTER OF AUTHORISATION

To: CARSMITH PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. GBL 62089 & GBG 3809

ALONG Geylang Rd towards Kallang Rd ON
11.10.2024.

I/We A-tec Autocity Pte Ltd

NRIC / Passport No.: 202127118W the owner of vehicle no GBL 62089

hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my / our request: -

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

My/Our insurer is/are Allianz Insurance Singapore Pte Ltd

Policy No. _____ Expiry Date: _____

Date: _____ Excess: _____



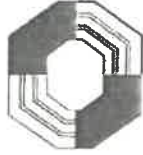
Owner's Signature/Co's Stamp (if applicable)





Witness Signature/Name

Date: 16.10.2024



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/030019
DATE : 15 JAN 2025

DISCHARGE VOUCHER

I/We, A-TEC AUTOCITY PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBG 380S the sum of Singapore Dollar Three Thousand Nine Hundred Ninety-five and Cents Twenty-five Only (\$3,995.25) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBG 380S and GBL 6208S on 11/10/2024 along/at TOWARDS KALLANG RD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ BMER PTE LTD/ ONG KOK HENG(WANG GUOXING) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "CARSMITH PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



16-01-2025

Signature of vehicle owner/Date

Signed without prejudice for
any claim for personal injury

A-Tec Autocity Pte Ltd
Name of vehicle owner /Date

**CARSMITH PRIVATE LIMITED**

PREMIER

8 KAKI BUKIT AVE 4 #04-34/35

Singapore 415875

+65 90910000

info@carsmith.biz

GST Registration No. : 201910097E

Tax Invoice

BILL TO
LONPAC INSURANCE BHD
A2410-006-GBL6208S

INVOICE 5722
DATE 26/10/2024
TERMS Due on receipt
DUE DATE 26/10/2024

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM FOR REPAIR		1	3,200.00	3,200.00

THANK YOU

SUBTOTAL	3,200.00
GST TOTAL	288.00
TOTAL	3,488.00

BALANCE DUE	S\$3,488.00
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GST SUMMARY

RATE	GST	NET
GST @ 9%	288.00	3,200.00

Company Registration No. 201910097E
Bank Account Details: DBS Bank : 07-2009261-9
PayNow:201910097E
All payments are transacted in Singapore dollars only.
All payments are non-refundable or exchangeable.
Thanks for your patronage.
Page 1 of 1



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Oct 2024 / 10:36:39
Receipt Date/Time : 12 Oct 2024 / 10:36:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241012-000722

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG380S				
As at 11 Oct 2024/13:45:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBG380S Enquiry Fee 20241012103529984690	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
20241012103543113		Direct Debit: eNETS Debit (Internet Banking)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Yan (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Thursday, January 9, 2025 2:33 PM
To: Yan (LKK Auto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Lonpac External - General

Dear Yan,

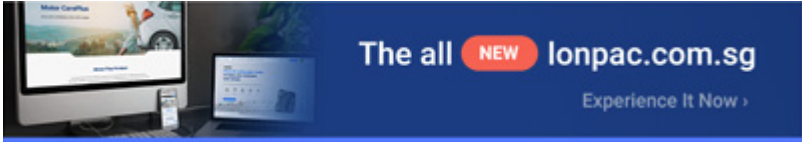
You have our mandate to settle as follow.

Cost of repair	\$ 3,488.00
Loss of use	\$300.00 - \$600.00
GIA fee	\$27.25
Total	\$ 3,815.25 – \$4,115.25

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Tuesday, 26 November 2024 5:57 pm
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Your ref: **24/24/24/VC05/030019**

Our ref : **CD/LPC24100231/Uua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG380S(LONPAC) AND GBL6208S(TP) ON 11/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended TP vehicle.

We seek your approval to offer repairer **"CARSMITH PTE LTD"** at **\$4,355.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,568.55	\$ 3,488.00 (\$3,200.00 + 9%GST)
2. Loss of USE (7days x \$150.00)	\$ 1,050.00	\$ 840.00 (7DAYS X \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
Total	\$ 18,645.80	<u>\$ 4,355.25</u>

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Friday, October 18, 2024 9:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI GIA as per request.

I just contacted workshop to check on the date of accident again.

Thank you.

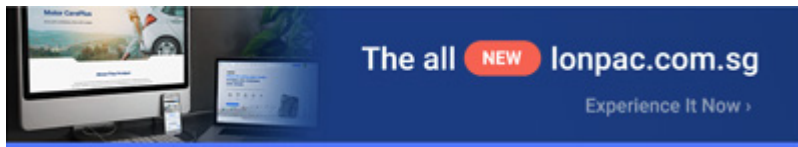
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 17 October 2024 6:12 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 14 October 2024 6:21 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report
- TP video footage – after collision

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 14 October 2024 3:05 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024)

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Monday, October 14, 2024 2:51 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024)

Lonpac External - General

Lonpac External - General

Dear Rajes,

Below PRI email FYNA. OI non-reporting.

Thank you.

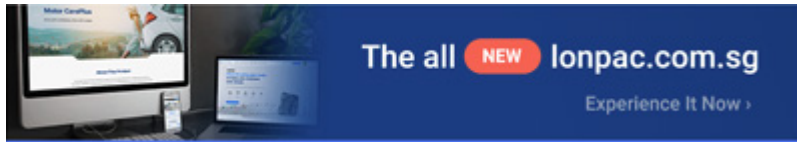
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: info@carsmith.biz <info@carsmith.biz>

Sent: Monday, 14 October 2024 2:15 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024)

WITHOUT PREJUDICE

Dear Eric,

We would like to appoint **LKK Auto Consultants Pte Ltd** to survey our vehicle

Vehicle **NOT IN** yet.

Thank you.

Regards

Susian

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On 14-Oct-24 10:27 AM, ERIC WOO JUN KIAT wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

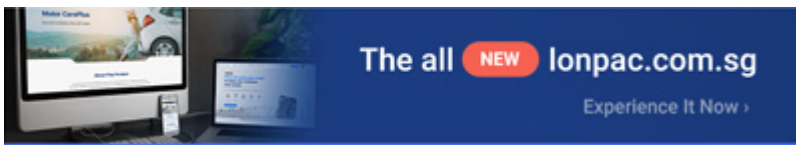
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: info@carsmith.Biz <info@carsmith.biz>

Sent: Saturday, 12 October 2024 10:48 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRI - GBL6208S (DOA 11.10.2024)

WITHOUT PREJUDICE

OUR REF: A2410-006-GBL6208S

YR REF: TO BE ADVISED

OUR VEH: GBL6208S

YR VEH: GBG380S

DOA: 11.10.2024 @ 1.45PM

LOC: GEYLANG ROAD TOWARDS KALLANG ROAD

Lonpac Insurance Bhd
300, Beach Road,
07 The Concourse,
#17-04, Singapore 199555

BY EMAIL ONLY

12.10.2024

ACCIDENT INVOLVING MOTOR VEHICLE GBL6208S AND GBG380S ALONG GEYLANG ROAD TOWARDS KALLANG ROAD ON 11.10.2024 @TIME 1.45PM.

Dear Sir/Madam,

We act for the owner of vehicle no. **GBL6208S.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

8 KAKI BUKIT AVE 4

#04-35 Premier

Singapore 415875

Person In-Charge: Alex / Susian

Mobile Number: 9091 0000 / 8458 6609

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

BEST REGARDS

SUSIAN

CARSMITH PRIVATE LIMITED
Premier @ 8 Kaki Bukit Ave 4
#04-35
Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.