

Yan (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Thursday, January 9, 2025 2:33 PM
To: Yan (LKK Auto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Lonpac External - General

Dear Yan,

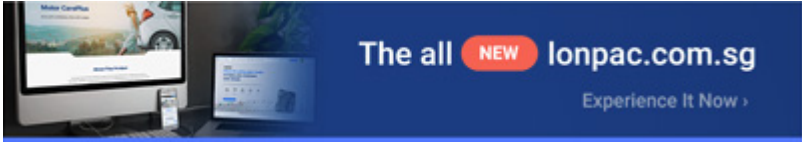
You have our mandate to settle as follow.

Cost of repair	\$ 3,488.00
Loss of use	\$300.00 - \$600.00
GIA fee	\$27.25
Total	\$ 3,815.25 – \$4,115.25

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Tuesday, 26 November 2024 5:57 pm
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Your ref: **24/24/24/VC05/030019**

Our ref : **CD/LPC24100231/Uua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG380S(LONPAC) AND GBL6208S(TP) ON 11/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended TP vehicle.

We seek your approval to offer repairer **"CARSMITH PTE LTD"** at **\$4,355.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,568.55	\$ 3,488.00 (\$3,200.00 + 9%GST)
2. Loss of USE (7days x \$150.00)	\$ 1,050.00	\$ 840.00 (7DAYS X \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
Total	\$ 18,645.80	<u>\$ 4,355.25</u>

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Friday, October 18, 2024 9:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI GIA as per request.

I just contacted workshop to check on the date of accident again.

Thank you.

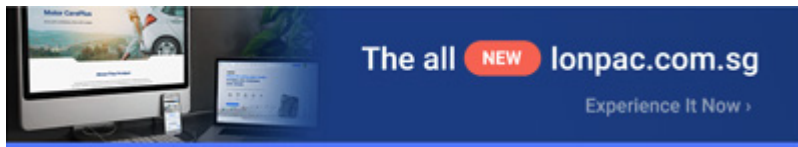
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 17 October 2024 6:12 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 14 October 2024 6:21 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024) *** LKK REF: CD/LPC24100231/Xua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report
- TP video footage – after collision

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 14 October 2024 3:05 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024)

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Monday, October 14, 2024 2:51 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024)

Lonpac External - General

Lonpac External - General

Dear Rajes,

Below PRI email FYNA. OI non-reporting.

Thank you.

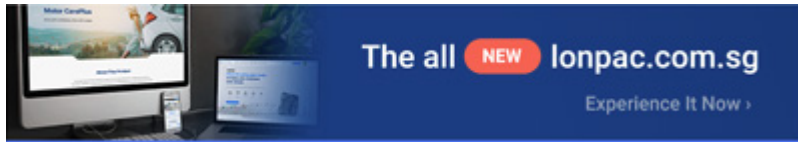
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: info@carsmith.biz <info@carsmith.biz>

Sent: Monday, 14 October 2024 2:15 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: OUR REF: TBA/GBG380S PRI - GBL6208S (DOA 11.10.2024)

WITHOUT PREJUDICE

Dear Eric,

We would like to appoint **LKK Auto Consultants Pte Ltd** to survey our vehicle

Vehicle **NOT IN** yet.

Thank you.

Regards

Susian

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On 14-Oct-24 10:27 AM, ERIC WOO JUN KIAT wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

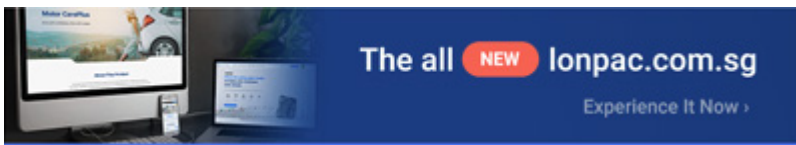
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: info@carsmith.Biz <info@carsmith.biz>

Sent: Saturday, 12 October 2024 10:48 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRI - GBL6208S (DOA 11.10.2024)

WITHOUT PREJUDICE

OUR REF: A2410-006-GBL6208S

YR REF: TO BE ADVISED

OUR VEH: GBL6208S

YR VEH: GBG380S

DOA: 11.10.2024 @ 1.45PM

LOC: GEYLANG ROAD TOWARDS KALLANG ROAD

Lonpac Insurance Bhd
300, Beach Road,
07 The Concourse,
#17-04, Singapore 199555

BY EMAIL ONLY

12.10.2024

ACCIDENT INVOLVING MOTOR VEHICLE GBL6208S AND GBG380S ALONG GEYLANG ROAD TOWARDS KALLANG ROAD ON 11.10.2024 @TIME 1.45PM.

Dear Sir/Madam,

We act for the owner of vehicle no. **GBL6208S.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

8 KAKI BUKIT AVE 4

#04-35 Premier

Singapore 415875

Person In-Charge: Alex / Susian

Mobile Number: 9091 0000 / 8458 6609

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

BEST REGARDS

SUSIAN

CARSMITH PRIVATE LIMITED
Premier @ 8 Kaki Bukit Ave 4
#04-35
Singapore 415875

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