

Veron Chen (LKKAUTO)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 23 October 2024 10:01 AM
To: Veron Chen (LKKAUTO); Hueh Yin (LKK Auto); assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

Hi Veron

We have already advised on direct settlement.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 23 October 2024 9:19 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

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[Confidential]

Dear Cecilia,

We have check with repairer, vehicle not yet repair.

They are pending for liability.

Kindly assist.

Best Regards,
Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 23 October 2024 9:02 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

Hi Veron

Please finalize COR with repairer. They are chasing.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 23 October 2024 8:59 am

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

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[Confidential]

Dear Cecilia,

COR not finalize yet.

Best Regards,

Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 23 October 2024 8:52 AM
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

Hi LKK

Please advise if the COR finalized?

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Monday, 14 October 2024 9:29 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

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[Confidential]

Dear Cecilia,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, October 11, 2024 4:49 PM

To: Dennis Goh <dennis_goh@tanchong.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

[Confidential]

Without Prejudice

Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Please let us have the accident video footage as indicated in your client's accident report.

Dear LKK

Please arrange to conduct PRS on without prejudice basis. Case will be assigned in ezclaim with documents uploaded.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Dennis Goh <dennis_goh@tanchong.com>

Sent: Friday, 11 October 2024 4:44 pm

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

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You don't often get email from dennis_goh@tanchong.com. [Learn why this is important](#)

Dear Cecilia

We are ok with any of the appointer surveyors.

Please ask the surveyor to contact me directly at 9678 1292 for the arrangements.

Location of vehicle is at 23 Jalan Buroh.

Thanks & regards

Dennis Goh
Manager - Truck Service
Tan Chong Industrial Machinery (Pte) Ltd
23 Jalan Buroh
Singapore 619479

Tel: [+65-6265 3666](tel:+65-62653666) / [6703 8766](tel:+65-67038766) :: DID: [+65-6703 8751](tel:+65-67038751) :: Fax: [+65-6264 1666](tel:+65-62641666)

Hp: [+65-9678 1292](tel:+65-96781292) :: Email: dennis_goh@tanchong.com

Website: www.tanchong.com :: www.tcim.com.sg

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Friday, October 11, 2024 3:39 PM

To: Cecilia.lee@sg.cntaiping.com <Cecilia.lee@sg.cntaiping.com>; Dennis Goh <dennis_goh@tanchong.com>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D205396/YP5512B/C02/LEEPG & Your Ref: XE5784C

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Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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