

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : SHC 1012 Z
Your Ref : SMY 2369 M

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 11.10.2024 @ 2000 hrs along Carpmael Road x Marshall Lane involving vehicles SHC 1012 Z and SMT 2369 M

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum (With GST)	\$ 16,786.00
2. Loss of Income for 11 Days x \$80/ per day	\$ 880.00
3. Loss of Rental for 11 Days x \$117.72/ per day (With GST)	\$ 1,294.92
4. LTA/GIA Search fee	\$ 27.25
5. Towing Fee	\$ 80.00
TOTAL	\$ 19,068.17

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 11.10.2024 @ 2000 hrs along Carpmael Road x Marshall Lane involving vehicles SHC 1012 Z and SMT 2369 M

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no SHC 1012 Z at my request, I/We, Yeoh Kim Leng ("the claimant") of 605D Tampines St 61 #09-352 (S) 524605 (address) bearing NRIC No SXXXX606I the owner / hirer of motor vehicle no SHC 1012 Z, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 21 day of 10 (month) 20 24 (year)


COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signed by "the claimant"

Name: Yeoh Kim Leng

NRIC No: SXXXX606I



Signed by Bifrost Auto Pte Ltd

Name: Yee Leong Ho



SHC 1012 Z
305606418

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00065492403 Claim No : SNM24D205760/SMY2369M/C02/TAYHP

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$18,570.45
SINGAPORE DOLLARS EIGHTEEN THOUSAND FIVE HUNDRED SEVENTY AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC1012Z

Insured Vehicle No. : SMY2369M

Date of Loss : 11/10/2024

Place of Accident : MARSHALL LANE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BANDARI SANDEEP KOR SINGH

Driver Name : BANDARI SANDEEP KOR SINGH

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /	S\$	16,786.00
(3) Loss of Use /Rental	S\$	1,177.20
(4) Loss of Earning	S\$	500.00
(5) GIA/Police Reports/ Investigation Results /Search Fees	S\$	27.25
(6) Medical Reports/Expenses	S\$	
(7) Survey Fees/P.T. Fees/Towing	S\$	80.00
(8) Cost including Disbursement	S\$	
TOTAL	S\$	18,570.45

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Claimant Name :

NRIC No :

Signature :

Date :

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2505003
Inv. Date : 22-01-2025
Ref : 2024-10-11
Terms : 30 Days
Veh. No. : SHC 1012 Z
Make & Model : Hyundai / Ioniq
2018 / CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$15,400.00	\$15,400.00	\$1,386.00

Subtotal for invoice : S\$15,400.00
GST (7.0%) : S\$1,386.00
Total : S\$16,786.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

*On behalf of **BIFROST AUTO PTE. LTD.***



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT24100194

Date: 06 November 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/10/2024 @ 20:00 hrs
ALONG CARPMAEL RD and MARSHALL LANE
INVOLVING SMY2369M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1012Z** (the "Taxi"). The Taxi was hired to **YEOH KIM LENG IC NO SXXXX606I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.72** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
ComfortDeIGro Taxi

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Oct 2024 / 13:12:58

Receipt Date/Time : 14 Oct 2024 / 13:12:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241014-002083

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMY2369M				
As at 11 Oct 2024/20:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMY2369M Enquiry Fee 20241014131153010184	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
426588XXXXXX4198		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



高 GAO

Express Towing Services



bizSAFE₃

You Call, We Tow - Fast . Secured . Reliable

Car Reviced : _____
Arrival : _____
Complete : _____

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 2445651

Date: 11/10/2024

寶號
Messrs: Birch Auto P L

車號
Vehicle No: SHC 10128 車型
Model No: 1041Q

時間(日/夜)
Time (day/night): ① Contact No: _____

由
Location: Marshall Lane

到
To: Joyang Comfort

Cash \$: 82.00/100 其他
Others: _____

經手人
Authorised By: _____ Tow Truck
Driver Name: ①

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 December 2024 9:32 AM
To: korsingh@gmail.com
Subject: RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMY2369M(CHINA TAIPING) AND SHC1012Z ALONG/AT CARPMAEL ROAD JUNCTION OF MARSHALL LANE ON 11/10/2024

Dear Sirs,

Please be informed that third party had submitted a copy of video footage to show that your vehicle failed to stop at stopline to give way and collided with third party who was driving straight along main road. Third party had the right of way. Under Motor Accident Guide, any vehicle approaching the major road from a minor road should stop at the "stop" line to give way to oncoming traffic of the major road.

We are of the view that we do not have a good defense towards the claim submitted by SHC1012Z. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: korsingh@gmail.com <korsingh@gmail.com>
Sent: Friday, 20 December 2024 11:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMY2369M(CHINA TAIPING) AND SHC1012Z ALONG/AT CARPMAEL ROAD JUNCTION OF MARSHALL LANE ON 11/10/2024

Hi,
Please can you elaborate on the below. It was totally mistake of the other driver who was speeding and hit my car at the tail end
Thanks,
Sandeep

On 20 Dec 2024, at 2:41 PM, Hsiao Tong (LKKAuto)
chewht@lkkauto.com

BANDARI SANDEEP KOR SINGH

[By Email Only]

Dear Sir/Madam,

You Ref: SMY2369M

Our Ref: CD/CTI24100224/Xpa3

**ACCIDENT INVOLVING SMY2369M(CHINA TAIPING) AND SHC1012Z ALONG/AT CARPMAEL ROAD
JUNCTION OF MARSHALL LANE ON 11/10/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC1012Z against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Wednesday, April 2, 2025 1:45 PM
To: Hsiao Tong (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer "BIFROST AUTO PTE LTD" at \$18,738.17(all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 14 February 2025 11:10 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Your ref: **SNM24D205760/SMY2369M/C02/TAYHP**

LKK ref : CD/CTI24100224/Dpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMY2369M(CHINA TAIPING) AND SHC1012Z(TP) ON 11/10/2024

We refer to the above matter.

The accident occurred when our driver failed to stop at stop line to give way to third party who was driving along the main road . We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**BIFROST AUTO PTE LTD**" at **\$18,738.17(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 36,083.97	\$16,786.00 (\$15,400.00+7%GST)
2. Loss of Rental (11days x \$117.72)	\$ 1,294.92	\$ 1,294.92 (11days x \$117.72)
3. Loss of Income (11days x \$ 80.00)	\$ 880.00	\$ 550.00 (11days x \$50.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 38,366.14	<u>\$18,738.17</u>

Surveyor recommended 9days for repair + 1Sunday + 1PRS = 11days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 January 2025 10:51 AM
To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Thursday, 28 November 2024 10:51 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 November 2024 6:04 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 18 November 2024 4:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, November 12, 2024 4:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 November 2024 11:07 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 28 October 2024 4:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 21 October 2024 4:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 16 October 2024 5:58 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 14 October 2024 3:04 PM

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTI REF: SNM24D205760/SMY2369M/C02/TAYHP - LKK REF: CD/CTI24100224/Xpa3, SHC1012Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Irene,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Irene Tay | DID: 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 14 October 2024 2:18 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMY2369M (OI : CTI - TBA) and SHC1012Z (TP : LKK REF - CD/CTI24100224/Xpa3) on 11/10/2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Video footage
- Towing Sheet
- LTA Search
- TP police report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)