

AUTOMOTIVE REPAIR CENTRE PTE LTD

38 WOODLANDS INDUSTRIAL PARK E1 #05-18 SINGAPORE 757700

TEL: 64688834 / FAX: 64622278

E-MAIL: info@automotiverepaircentre.com.sg

Lonpac Insurance BHD Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO <u>SNG7164L & YQ8893B</u>
<u>ALONG BUKIT TIMAH ROAD NEAR CORONATION SHOPPING PLAZA</u> ON 10/10/2024.

We understand that you are the insurer of vehicle YQ8893B.

I/We wish to inform you that my/our vehicle <u>SNG7164L</u> has been completed repairs to my/our satisfaction by <u>M/s AUTOMOTIVE REPAIR CENTRE PTE LTD.</u> I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 2,725.00 (w/GST 9%)

Loss of Rental (S\$120.00 x total 3 days)
 S\$ 392.40 (w/GST 9%)

3. LTA Search Fee/GIA Reports S\$ 2.18 (w/GST 9%)

TOTAL S\$ 3,119.58

Please let us have your reply as soon as possible.

Thank you.

Yours faithfully



(With Stamp if applicable)

LETTER OF AUTHORISATION

I/We, Choo Sik	toe		_("claimant	:"),	246	а	(NRIC/Fin/ROC),
here-by authorizes AUTOMOTIVE	REPAIR CENTRE PTE L	. <u>TD</u> ("the	workshop")	to act fo	r me in	respect to my clair	m for repair costs,
rental, loss of use of my vehicle _						ling to the accider	
on 10/10/2024	(date) along	Bulcit	limoh	Nood	Near	Coronation	Shopping
	(location), in						
		the accid					
Additionally, I/We further authorized to receive payment further acknowledge that any settle	ther to the settlemen	t of my cl	aims with p	ayment b	eing ma	de in Favor of the	workshop.
liability basis insofar as the driver/	owner/insurers of the	other ve	hicle/s are	concerne	d.		
By signing, I understand that term administrative fee of \$\$200 (exclude							shop and that an
<u>Declaration</u>							
I/We declare the preceding particular	lars are true in every	aspect.					
If you wish to claim against your portion of the stiple of						3	
Dated this (day) of	(I(month) of _	พพ	r_(year)				
Barto						SENTANDA SO TELLIO	_
Signed by "The Claimant"					Signe	d by "The Worksh	op"

(With Stamp)



CLAIM NO

: 24/24/24/VC05/030005

DATE

: 29 NOV 2024

DISCHARGE VOUCHER

I/We, CHOO SIK HOE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YQ8893B the sum of Singapore Dollar Three Thousand Fifty Four and Cents Eighteen Only (\$3,054.18) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNG7164L and YQ8893B on 10/10/2024 along/at BUKIT TIMAH ROAD NEAR CORONATION SHOPPING PLAZA.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ PACIFIC BIOENERGY FATS & TRADING PTE LTD AND/OR SIOW KIM SOON) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "AUTOMOTIVE REPAIR CENTRE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's receivery action.

Signature of vehicle owner/Date

Chas Sik Hoe, 30/11/004

Name of vehicle owner /Date

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



A R C Automotive Repair Centre Pte Ltd

48 Toh Guan Rd East, #02-143/144/145/146/147, Singapore 608586

Tel: 8918 3288 Fax: 6722 8585

38 Woodlands Industrial Park E1, #05-18, Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg

Co. & GST Reg. No.: 201312913C



PayNow UEN: 201312913C

TAX INVOICE

Bill Address LONPAC INSURANCE BHD 300 Beach Road, #17-04/07

SINGAPORE 199555

Email: Phone No.:

 Invoice No.
 : INV-1437

 Date
 : 01 Nov 2024

 Reference No.
 : SNG7164L

 Due Date
 : 01 Nov 2024

ITEM NO.	DESCRIPTION	UNIT PRICE	QUANTITY	AMOUNT SGD
	COST OF REPAIR (L/S)	2,500.00	1.00	2,500.00
			Subtotal	2,500.00
			GST 9%	225.00
		Invoi	ce Total SGD	2,725.00
		Less: Payment R	eceived SGD	0.00
		Amo	unt Due SGD	2,725.00



A subsidiary of BKW Automobile Pte Ltd

BKW RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: https://bkw.sg

TAX INVOICE

Invoiced To
AUTOMOTIVE REPAIR CENTRE PTE
LTD
C/O CHOO SIK HOE
BLK 551 JURONG WEST STREET 42
#07-243
SINGAPORE 640551

 Invoice Number
 A 15259

 Invoice Date
 25/10/2024

 Due Date
 25/10/2024

 VHA Number
 A 15259

 Vehicle Number
 SMP 6621 E

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 21 OCTOBER 2024 TO 24 OCTOBER 2024 YOUR REF: SNG 7164 L	3	120.00	360.00
		5	Subtotal	360.00
		GS	T @ 9%	32.40
		Total (in	cl. GST)	392.40
		Less: Pa	yments	-
		Amo	unt Due	S\$392.40

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

* Please indicate the invoice number and vehicle number in the reference.







Date Out

Time Out

Mileage

BKW RENT A CAR PTE LTD 120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D 24 HOURS HELPLINE: 6223 1122

	A	1	B	M	S	1	P
VHA No :	1	5	2	5	9	7	

|--|

VEHICLE HIAII	NG AGREEMENT
HIRER'S PARTICULARS	Hirer's Own Vehicle No:
Name (as in I/C) CHOO SIK HOE	Loan Vehicle No: SW P 162 E VR No:
NRIC/Passport No: Date of Birth: 3 10 1952	Make & Model: Auto/Manual Group:
Address: BLK SSI JURONG WEST Age:	CHARGES : \$ cts
STREET 422 #07-243 s(64055)	
Name & Address of Employer	7 7007 7
A ADMINISTRATION OF THE PROPERTY OF THE PARTY OF THE PART	Weekly/Monthly week @\$ Per week/Monthly
Occupation Driving Exp:	Others
Driving Licence No: Passed Date:	CDW/PAI @\$ Per day/Monthly
D/L Type: Local/Int1/Others:	Delivery/Collection Svc
	GST 99 \$ 22 4
AUTHORIZED DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL \$392 40
Name (as in VC) CHOO YUEN HAN	Petrol Level OUT E 1/4 1/2 3/4 F
NRIC/Passport No: Date of Birth: 25 7 / 1984	& Surcharge IN
Address: SSI JURONA WEST STREET 42-Age:	☐ Return the same petrol level GST
#07-243 s(640\$\$),	First km FREE per day
Occupation Driving Exp:	at cents per km TOTAL CHARGES
Driving Licence No: Passed / Expiry Date: 12 7 2013	ロイス カース・カース・オース・オース・オース・カース・カース・オース・カース・カース・カース・カース・カース・カース・カース・カース・カース・カ
D/L Type: Local/Int'l/Others: Contact No:	ורתו הפינור מציק שר מציק ער מציק של מציק של הציק של מציק של מצי מורמו הציק של מציק של מציק של מרמים של מציק של
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	\$\text{A}\text{B}\text{A}\text{B}\text{B}\text{A}\text{B}\text
	NON WAIVER EXCESS (Subject to GST): \$
	ACCESSORIES CHECK
	☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
	☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre
INDICATE:	Luth and the same
A - Accidents D - Dents	Liberto Civiliano
S - Scratches X - Crack	Hirer's Signature : Additional Driver's Signature :
I have read and agree to the terms and condition on both sides of this agreement	singapore Use Only *Please refer to point 5 ** If I have presented a charge/credit card for payment. I agree that all amounts
payable under this agreement and for parking and traffic infringements may be	e billed to that account and my signature above will be considered to have been
IMPORTANT	ven BKW Rent A Car Pte Ltd in connection with this agreement is true. legal costs on a full indemnity basis), whatsoever and howsoever brought against,
 The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 	suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident.
2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.	The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer.	 Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear
should be fail to return the vehicle at the appropriate petrol level. 3. No return for early return of vehicle. The hirer shall be liable for additional charges	the cost of removing the offensive smell or pet's fur between \$300 - \$500. 9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or
for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.	locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to
Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.	such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip. 10. In case of accident, the hirer shall report to rental office immediately. An accident
 Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a 	report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
penalty fee of minimum \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.	11. The hirer/Driver also have the responsibility to ensure that the radiator water level
 The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation. 	sufficient water. Any damage to the engine will be bear by the hier/driver. 12. All customers' data will be kept strictly confidential and is solely used for the
	12.7 in educations date will be rept salety confidential and is solely used for the
The hirer and/or driver shall be responsible for all damages or losses howsoever	in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
	The section is a case will be represented to indicate and is solely used for the

Hirer's/Driver Signature Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or

Remarks

Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)" Date In Time In Mileage Check By Remarks

Check By

Mest Hirer's/Driver Signature



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YQ8893B

Date of Accident

10/10/2024

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	Lonpac Insurance Bhd
Period of Insurance	27/03/2024 - 28/06/2025
Requested By	
Requested Date	11/10/2024 13:25

Payment details

Request Amount: **\$\$2** GST Amount: **\$\$0.18**

Total Amount Due (GST Inclusive): \$\$2.18

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Bank Account Details Beneficiary Name: Bank Name / Branch Name: Bank Account No.: Bank Code / Branch Code: Swift Code Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: AIM Chin Tions 6468 8834 Directors Reymond Tan 6468 8834 Directors I hereby authorise Longac Insurance Bharto remit all payment directly to the above nominated account.
Beneficiary Name: Bank Name / Branch Name: Bank Account No.: Bank Code / Branch Code: Swift Code Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 6468 8834 , Directors Reymond Ten 6468 8834 , Directors Introductive Repair Centre Pte Introductive Bhot in remit all payment directly to the above nominated account.
Bank Name / Branch Name: Bank Account No.: Bank Code / Branch Code: Swift Code Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 6468 8834 , Directors Reymond Tan 6468 8834 , Managers I hereby authorise Lonpac Insurance Bank to remit all payment directly to the above nominated account.
Bank Account No.: Bank Code / Branch Code: Swift Code Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: him Chin Tions, 6468 8834, Directors Raymond Tan, 6468 8834, Manhaers I hereby authorise Lonpac Insurance Bhat to remit all payment directly to the above nominated account.
Bank Code / Branch Code: Swift Code Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 64688834 Director Reymond Tan 6468 8834 Manager I hereby authorise Lonpac Insurance Bhat to remit all payment directly to the above nominated account.
Swift Code NFO@ HUTOMOTIVEREPHIZCENTIZE.COM-SA INFO@ HUTOMOTIVEREPHIZCENTIZE.COM-SA Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 64688834 Directore Raymond Tan 64688834 Managere Ihereby authorise Longac Insurance Bhd to remit all payment directly to the above nominated account.
Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tions 64688834, Directors Raymond Tan 6468 8834, Managers I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
Email Address: (For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tions 64688834, Directors Rhymond Tan 6468 8834, Managers I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
(For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 64688834 DIRECTOR RAYMOND TAN 64688834 MANAGER I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
(For notification of payment details) Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 64688834 DIRECTOR RAYMOND TAN 64688834 MANAGER I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
Name/Designation/Telephone/Email of Contact person.: Aim Chin Tiong 64688834, Directors Reymond Tan 64688834, Managers I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
RAYMOND TAN 6468 8834 , DIRECTOR Thereby authorise Longac Insurance Bhd to remit all payment directly to the above nominated account.
RAYMOND TAN 6468 8834 , DIRECTOR Thereby authorise Longac Insurance Bhd to remit all payment directly to the above nominated account.
RAYMOND TAN 6468 8834 MANAGER I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.
(2)
(2)
A De la constant de l
Authorised Signature and Company Stamp
Date: 11/9/2024
1.7 624
Acknowledged by :
11
A CH -
Name / Date:
Lin Chin Tiong
Lim Chin Tiong

Hsiao Tong (LKKAuto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Tuesday, 19 November 2024 2:17 PM

To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A

Subject: OUR REF: 24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B ***

LKK REF: CD/LPC24100221/Rpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

You have our mandate to settle as follow.

Cost of repair	\$2,725.00
Loss of rental	\$327.00
GIA fee	\$2.18
Total	\$3,054.18

Thank you.

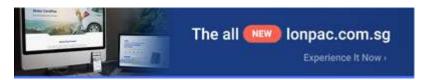
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 6 November 2024 11:02 am **To:** ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: 24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST

YQ8893B *** LKK REF: CD/LPC24100221/Rpa3

Lonpac External - General

Your ref: **24/24/VC05/030005** Our ref: CD/LPC24100221/Rpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ8893B(LONPAC) AND SNG7164L(TP) ON 10/10/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "AUTOMOTIVE REPAIR CENTRE PTE LTD" at \$3,054.18(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 7,394.56	\$ 2,725.00 (\$2,500.00 + 9% GST)
2. Loss of Rental (3days x \$120.00)(with 9% GST)	\$ 392.40	\$ 327.00 (3days x \$100.00) + 9% GST
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 7,789.14	\$ 3,054.18

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 25 October 2024 9:52 AM

To: ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin

A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B *** LKK

REF: CD/LPC24100221/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Sent: Friday, 18 October 2024 9:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please assist on PRI email below with Automotive Repair Centre Pte Ltd.

Thank you.

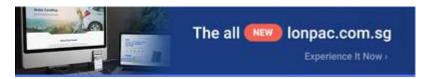
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: kenguan@automotiverepaircentre.com.sg < kenguan@automotiverepaircentre.com.sg >

Sent: Friday, 18 October 2024 9:56 am

To: ERIC WOO JUN KIAT <<u>ERICWOO@lonpac.com</u>>; 'Hsiao Tong (LKKAuto)' <<u>chewht@lkkauto.com</u>>; 'Rajes (LKK Auto)' <<u>rajes@lkkauto.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>; 'Mei Kwan (LKKAuto)' <<u>Meikwan@lkkauto.com</u>>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: OUR REF: 24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

Hi Eric

I have just spoken to my client again and confirm that ARC is handling the claim. Attached LOA.

Kindly please confirm accident liability before we arrange for PRI.

Thank you for your call and attention to this case.

With Best Regards,

KenGuan

Whatsapp: 86153288

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT < ERICWOO@lonpac.com >

Sent: Friday, 18 October 2024 9:49 am

To: kenguan@automotiverepaircentre.com.sg; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Rajes (LKK Auto) <<u>rajes@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: MT_Claim_SG < mt_claim@lonpac.com >

Subject: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Ken,

As spoken, we also received PRI from Wah Hong for this matter.

Please confirm if you are taking over the PRI and let us have your letter of authority.

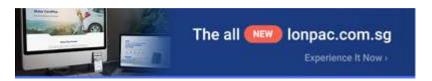
Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: kenguan@automotiverepaircentre.com.sg < kenguan@automotiverepaircentre.com.sg >

Sent: Friday, 18 October 2024 8:22 am

To: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; ENG HUEY NI <<u>hneng@lonpac.com</u>>; CHARMAINE KONG <<u>charmainekong@lonpac.com</u>>; CHARMAINE KONG <<u>charmainekong@lonpac.com</u>>

Cc: Darius ARC < darius.c@automotiverepaircentre.com.sg >; James ARC

<james@automotiverepaircentre.com.sg>; Rayna ARC <rayna@automotiverepaircentre.com.sg>;

Razali ARC < razali@automotiverepaircentre.com.sg >; Shujuan ARC

<shujuan@automotiverepaircentre.com.sg>

Subject: RE: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer

Please check on the status of this claim and kindly provide an update. Thank you.

With Best Regards,

KenGuan

Whatsapp: 86153288

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: kenguan@automotiverepaircentre.com.sg < kenguan@automotiverepaircentre.com.sg >

Sent: Thursday, 17 October 2024 8:30 am

To: 'mt_claim@lonpac.com' < mt_claim@lonpac.com >

Cc: Darius ARC < darius.c@automotiverepaircentre.com.sg>; James ARC

<james@automotiverepaircentre.com.sg>; Rayna ARC <rayna@automotiverepaircentre.com.sg>;

Razali ARC razali@automotiverepaircentre.com.sg; Shujuan ARC

<shujuan@automotiverepaircentre.com.sg>

Subject: RE: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer

Can we have an update on this claim submitted last week? Thank you.

With Best Regards,

KenGuan

Whatsapp: 86153288

From: kenguan@automotiverepaircentre.com.sg < kenguan@automotiverepaircentre.com.sg>

Sent: Friday, 11 October 2024 1:48 pm

To: 'mt claim@lonpac.com' <mt claim@lonpac.com>

 $\label{lem:comsg} \textbf{Cc:} \ \ Darius \ ARC < \underline{darius.c@automotiverepaircentre.com.sg} >; \ James \ ARC < \underline{james@automotiverepaircentre.com.sg} >; \ Rayna \ ARC < \underline{rayna@automotiverepaircentre.com.sg} >; \ Razali \ ARC < \underline{razali@automotiverepaircentre.com.sg} >; \ Shujuan \ ARC < \underline{razali@automotiverepaircentre.com.sg} >; \ Compared \ ARC < \underline{razali@automotiverepair$

ARC < subject: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer-In-Charge,

My client's vehicle SNG7164L wants to make a Third Party claim against YQ8893B (insured by LONPAC Insurance).

- Attached Singapore Accident Statement, Repair Estimates and Insurer Enquiry.
- There is No Personal Injury Claim.
- Please let us know the <u>Claim Handler</u> as we would like to know the <u>liability details</u>.
- Vehicle is NOT in

With Best Regards,

KenGuan

Whatsapp: 86153288

Automotive Repair Centre Pte Ltd 48 Toh Guan Road East #02-146/147 S 608586