



**AUTOMOTIVE REPAIR CENTRE PTE LTD**  
38 WOODLANDS INDUSTRIAL PARK E1  
#05-18 SINGAPORE 757700  
TEL: 64688834 / FAX: 64622278  
E-MAIL: [info@automotiverepaircentre.com.sg](mailto:info@automotiverepaircentre.com.sg)

Lonpac Insurance BHD  
Attn: Motor Claims Dept

Dear Sir/ Madam

**LETTER OF DEMAND**

**ACCIDENT INVOLVING VEHICLE NO SNG7164L & YQ8893B**  
**ALONG BUKIT TIMAH ROAD NEAR CORONATION SHOPPING PLAZA ON**  
**10/10/2024.**

We understand that you are the insurer of vehicle YQ8893B.

I/We wish to inform you that my/our vehicle SNG7164L has been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 2,725.00 (w/GST 9%)
2.	Loss of Rental (S\$120.00 x total 3 days)	S\$ 392.40 (w/GST 9%)
3.	LTA Search Fee/GIA Reports	S\$ 2.18 (w/GST 9%)
<b>TOTAL</b>		<b>S\$ 3,119.58</b>

Please let us have your reply as soon as possible.

Thank you.

Yours faithfully



## LETTER OF AUTHORISATION

I/We, Choo Sik Hwe ("claimant"), S4612 (NRIC/Fin/ROC),

here-by authorizes **AUTOMOTIVE REPAIR CENTRE PTE LTD** ("the workshop") to act for me in respect to my claim for repair costs,

rental, loss of use of my vehicle SNA7164L that was damaged according to the accident which occurred

on 10/10/2024 (date) along Bukit Timah Road near Coronation Shopping

Place (location), involving vehicle no/s YQ8893B

\_\_\_\_\_ ("in the accident").

Additionally, I/We further authorize the workshop to settle my claim mentioned above in a manner that they deem fit and authorized to receive payment further to the settlement of my claims with payment being made in Favor of the workshop.

I/We acknowledge that any settlement the workshop may reach on my behalf is without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s are concerned.

By signing, I understand that termination of this authorization has to be agreed upon by me/us and the workshop and that an administrative fee of **S\$200** (excluding GST) will be chargeable once the claim has been submitted.

### Declaration

I/We declare the preceding particulars are true in every aspect.

If you wish to claim against your policy, please be advised that your insurer may have a fourteen (14) days clause whereby the claim must be made within the stipulated period from the day of occurrence. Kindly check with your insurer for more details

Dated this 6 (day) of 11 (month) of 2024 (year)



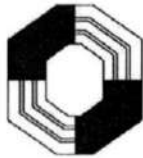
Signed by "The Claimant"

(With Stamp if applicable)



Signed by "The Workshop"

(With Stamp)



# LONPAC INSURANCE BHD

CLAIM NO : 24/24/VC05/030005  
DATE : 29 NOV 2024

## DISCHARGE VOUCHER

I/We, CHOO SIK HOE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YQ8893B the sum of Singapore Dollar Three Thousand Fifty Four and Cents Eighteen Only (\$3,054.18) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNG7164L and YQ8893B on 10/10/2024 along/at BUKIT TIMAH ROAD NEAR CORONATION SHOPPING PLAZA.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ PACIFIC BIOENERGY FATS & TRADING PTE LTD AND/OR SIOW KIM SOON) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "AUTOMOTIVE REPAIR CENTRE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

30/11/2024

Choo Sik Hoe, 30/11/2024  
.....  
Name of vehicle owner /Date

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.  
This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



# Automotive Repair Centre Pte Ltd

48 Toh Guan Rd East, #02-143/144/145/146/147, Singapore 608586  
Tel: 8918 3288 Fax: 6722 8585  
38 Woodlands Industrial Park E1, #05-18, Singapore 757700  
Tel: 6468 8834 Fax: 6462 2278  
Email: [info@automotiverepaircentre.com.sg](mailto:info@automotiverepaircentre.com.sg)  
Co. & GST Reg. No.: 201312913C



PayNow UEN: 201312913C

## TAX INVOICE

**Bill Address**

**LONPAC INSURANCE BHD**  
300 Beach Road, #17-04/07  
SINGAPORE 199555

**Email:**  
**Phone No.:**

**Invoice No.** : INV-1437  
**Date** : 01 Nov 2024  
**Reference No.** : SNG7164L  
**Due Date** : 01 Nov 2024

ITEM NO.	DESCRIPTION	UNIT PRICE	QUANTITY	AMOUNT SGD
	COST OF REPAIR (L/S)	2,500.00	1.00	2,500.00
Subtotal				2,500.00
GST 9%				225.00
Invoice Total SGD				2,725.00
Less: Payment Received SGD				0.00
<b>Amount Due SGD</b>				<b>2,725.00</b>

## TAX INVOICE

**Invoiced To**

AUTOMOTIVE REPAIR CENTRE PTE  
LTD  
C/O CHOO SIK HOE  
BLK 551 JURONG WEST STREET 42  
#07-243  
SINGAPORE 640551

**Invoice Number**

A 15259

**Invoice Date**

25/10/2024

**Due Date**

25/10/2024

**VHA Number**

A 15259

**Vehicle Number**

SMP 6621 E

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 21 OCTOBER 2024 TO 24 OCTOBER 2024 YOUR REF: SNG 7164 L	3	120.00	360.00

Subtotal 360.00

GST @ 9% 32.40

**Total (incl. GST) 392.40**

Less: Payments -

**Amount Due S\$392.40**

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208

Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

\* Please indicate the invoice number and vehicle number in the reference.







# BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

A / BMS / P

VHA No: 15259

Workshop: ARC T/G

## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) CHOO SIK HOE  
NRIC/Passport No: [REDACTED] Date of Birth: 3/10/1952  
Address: BLK 551 JURONG WEST STREET 422 #07-243 S(640551)  
Age: (640551)  
Name & Address of Employer  
Occupation Driving Exp:  
Driving Licence No: [REDACTED] Passed Date:  
D/L Type: Local/Int'l/Others:

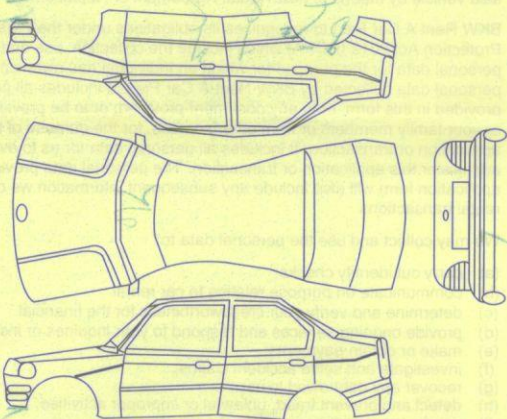
### AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C) CHOO YUEN HAN  
NRIC/Passport No: [REDACTED] Date of Birth: 25/7/1984  
Address: 551 JURONG WEST STREET 422 #07-243 S(640551)  
Age: (640551)  
Occupation Driving Exp: Yrs  
Driving Licence No: [REDACTED] Passed / Expiry Date: 12/7/2013  
D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No:	506 2164	Replace Veh No:	
Loan Vehicle No:	506 2162	VR No:	
Make & Model:	ACTIS	Auto/Manual Group:	
<b>CHARGES</b>			
Daily	3 day	@ \$ 120	Per day \$360
Weekly/Monthly	week	@ \$	Per week/Monthly
Others			
CDW/PAI	@ \$		Per day/Monthly
Delivery/Collection Svc			
		GST 9%	\$322
OR No:		(A) SUB-TOTAL	\$392
Petrol Level & Surchage	OUT	E 1/4 1/2 3/4 F	
	IN		
<input type="checkbox"/> Return the same petrol level		GST	
First _____ km FREE per day			
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	

#### INDICATE:

- A - Accidents
- D - Dents
- S - Scratches
- X - Crack



### NON WAIVER EXCESS (Subject to GST): \$

#### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
- ☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only \*Please refer to point 5

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

#### IMPORTANT

- The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
21/11/11	10am	80	506	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
20/11/11	11am	278	506	

Hirer's/Driver Signature

Hirer's/Driver Signature




## INSURER ENQUIRY

**Find insurer**

Vehicle reg. no.

YQ8893B

Date of Accident

10/10/2024 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **27/03/2024 - 28/06/2025**Requested By ..... **Toh Guan (Automotive Repair ...**Requested Date ..... **11/10/2024 13:25****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

AUTOMOTIVE REPAIR CENTRE PTE LTD

Bank Account Details

Beneficiary Name:

AUTOMOTIVE REPAIR CENTRE PTE LTD

Bank Name / Branch Name:

OVERSEA-CHINESE BANKING CORPORATION LIMITED

Bank Account No.:

647-603802-001

Bank Code / Branch Code:

7339 / 647

Swift Code

OCBCSASA

Email Address:

INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Lim Chin Tiong, 6468 8834, DIRECTOR

RAYMOND TAN, 6468 8834, MANAGER

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

Authorised Signature and Company Stamp

Date: 11/9/2024

Acknowledged by :

Name / Date:

11/9/2024  
Lim Chin Tiong



## Hsiao Tong (LKKAUTO)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Tuesday, 19 November 2024 2:17 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B \*\*\*  
LKK REF: CD/LPC24100221/Rpa3

## Lonpac External - General

## Lonpac External - General

Dear Hsiao Tong,

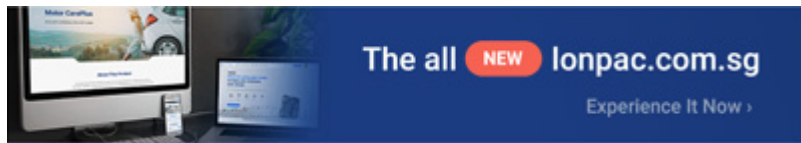
You have our mandate to settle as follow.

Cost of repair	\$2,725.00
Loss of rental	\$327.00
GIA fee	\$2.18
Total	\$3,054.18

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 6 November 2024 11:02 am  
**To:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B \*\*\* LKK REF: CD/LPC24100221/Rpa3

# Lonpac External - General

Your ref: **24/24/24/VC05/030005**

Our ref : CD/LPC24100221/Rpa3

Dear Sirs/Mdm,

## **ACCIDENT INVOLVING YQ8893B(LONPAC) AND SNG7164L(TP) ON 10/10/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOMOTIVE REPAIR CENTRE PTE LTD"** at **\$3,054.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 7,394.56	\$ 2,725.00 (\$2,500.00 + 9% GST)
2. Loss of Rental (3days x \$120.00)(with 9% GST)	\$ 392.40	\$ 327.00 (3days x \$100.00) + 9% GST
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 7,789.14</b>	<b><u>\$ 3,054.18</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/11/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 25 October 2024 9:52 AM

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B \*\*\* LKK  
**REF:** CD/LPC24100221/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Friday, 18 October 2024 9:58 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

**Lonpac External - General**

**Lonpac External - General**

Dear Hsiao Tong,

Please assist on PRI email below with Automotive Repair Centre Pte Ltd.

Thank you.

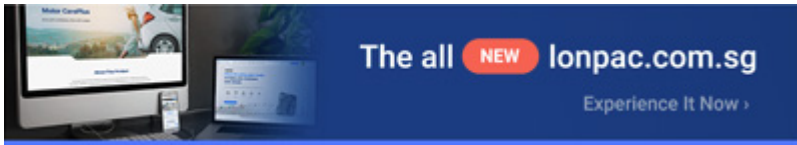
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555





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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 18 October 2024 9:56 am  
**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Rajes (LKK Auto)' <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

Hi Eric

I have just spoken to my client again and confirm that ARC is handling the claim.  
Attached LOA.

Kindly please confirm accident liability before we arrange for PRI.

Thank you for your call and attention to this case.

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>  
**Sent:** Friday, 18 October 2024 9:49 am  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

**Lonpac External - General**

**Lonpac External - General**

Without Prejudice

Dear Ken,

As spoken, we also received PRI from Wah Hong for this matter.

Please confirm if you are taking over the PRI and let us have your letter of authority.

Thank you.

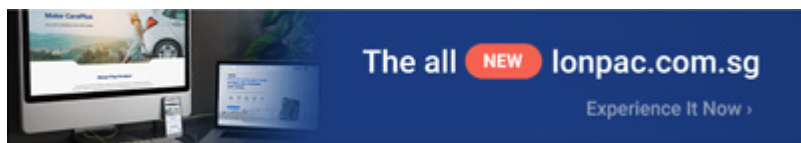
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Friday, 18 October 2024 8:22 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** Darius ARC <[darius.c@automotiverepaircentre.com.sg](mailto:darius.c@automotiverepaircentre.com.sg)>; James ARC <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; Rayna ARC <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>; Razali ARC <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Shujuan ARC <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer

Please check on the status of this claim and kindly provide an update. Thank you.

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 17 October 2024 8:30 am  
**To:** 'mt\_claim@lonpac.com' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Darius ARC <[darius.c@automotiverepaircentre.com.sg](mailto:darius.c@automotiverepaircentre.com.sg)>; James ARC <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; Rayna ARC <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>; Razali ARC <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Shujuan ARC <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** RE: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer

Can we have an update on this claim submitted last week? Thank you.

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 11 October 2024 1:48 pm  
**To:** 'mt\_claim@lonpac.com' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Darius ARC <[darius.c@automotiverepaircentre.com.sg](mailto:darius.c@automotiverepaircentre.com.sg)>; James ARC <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; Rayna ARC <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>; Razali ARC <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Shujuan ARC <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer-In-Charge,

My client's vehicle **SNG7164L** wants to make a Third Party claim against **YQ8893B** (insured by **LONPAC Insurance** ).

- Attached Singapore Accident Statement, Repair Estimates and Insurer Enquiry.
- There is No Personal Injury Claim.
- Please let us know the Claim Handler as we would like to know the liability details.
- Vehicle is NOT in

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

**Automotive Repair Centre Pte Ltd**  
**48 Toh Guan Road East #02-146/147**  
**S 608586**