

## Hsiao Tong (LKKAUTO)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Tuesday, 19 November 2024 2:17 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B \*\*\*  
LKK REF: CD/LPC24100221/Rpa3

## Lonpac External - General

## Lonpac External - General

Dear Hsiao Tong,

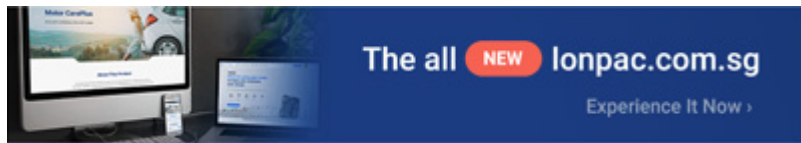
You have our mandate to settle as follow.

Cost of repair	\$2,725.00
Loss of rental	\$327.00
GIA fee	\$2.18
Total	\$3,054.18

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 6 November 2024 11:02 am  
**To:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B \*\*\* LKK REF: CD/LPC24100221/Rpa3

# Lonpac External - General

Your ref: **24/24/24/VC05/030005**

Our ref : CD/LPC24100221/Rpa3

Dear Sirs/Mdm,

## **ACCIDENT INVOLVING YQ8893B(LONPAC) AND SNG7164L(TP) ON 10/10/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOMOTIVE REPAIR CENTRE PTE LTD"** at **\$3,054.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 7,394.56	\$ 2,725.00 (\$2,500.00 + 9% GST)
2. Loss of Rental (3days x \$120.00)(with 9% GST)	\$ 392.40	\$ 327.00 (3days x \$100.00) + 9% GST
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 7,789.14</b>	<b><u>\$ 3,054.18</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/11/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 25 October 2024 9:52 AM

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B \*\*\* LKK  
**REF:** CD/LPC24100221/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Friday, 18 October 2024 9:58 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

**Lonpac External - General**

**Lonpac External - General**

Dear Hsiao Tong,

Please assist on PRI email below with Automotive Repair Centre Pte Ltd.

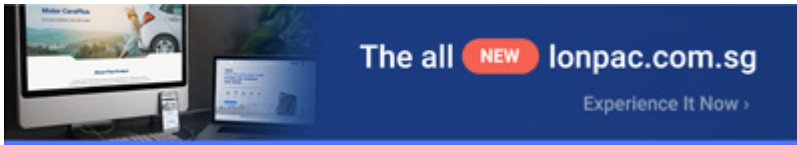
Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555



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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 18 October 2024 9:56 am  
**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Rajes (LKK Auto)' <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

Hi Eric

I have just spoken to my client again and confirm that ARC is handling the claim.  
Attached LOA.

Kindly please confirm accident liability before we arrange for PRI.

Thank you for your call and attention to this case.

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>  
**Sent:** Friday, 18 October 2024 9:49 am  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** OUR REF: 24/24/24/VC05/030005 SNG7164L - TP CLAIMS AGAINST YQ8893B

**Lonpac External - General**

**Lonpac External - General**

Without Prejudice

Dear Ken,

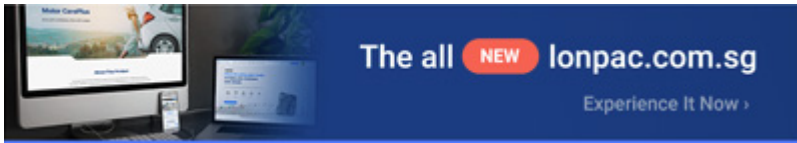
As spoken, we also received PRI from Wah Hong for this matter.

Please confirm if you are taking over the PRI and let us have your letter of authority.

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 18 October 2024 8:22 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** Darius ARC <[darius.c@automotiverepaircentre.com.sg](mailto:darius.c@automotiverepaircentre.com.sg)>; James ARC <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; Rayna ARC <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>; Razali ARC <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Shujuan ARC <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** RE: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer

Please check on the status of this claim and kindly provide an update. Thank you.

**With Best Regards,**

**KenGuan**  
**Whatsapp: 86153288**

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 17 October 2024 8:30 am  
**To:** 'mt\_claim@lonpac.com' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Darius ARC <[darius.c@automotiverepaircentre.com.sg](mailto:darius.c@automotiverepaircentre.com.sg)>; James ARC <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; Rayna ARC <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>; Razali ARC <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Shujuan ARC <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** RE: SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer

Can we have an update on this claim submitted last week? Thank you.

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 11 October 2024 1:48 pm  
**To:** 'mt\_claim@lonpac.com' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Darius ARC <[darius.c@automotiverepaircentre.com.sg](mailto:darius.c@automotiverepaircentre.com.sg)>; James ARC <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; Rayna ARC <[rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)>; Razali ARC <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; Shujuan ARC <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** SNG7164L - TP CLAIMS AGAINST YQ8893B

Dear Officer-In-Charge,

My client's vehicle **SNG7164L** wants to make a Third Party claim against **YQ8893B** (insured by **LONPAC Insurance** ).

- Attached Singapore Accident Statement, Repair Estimates and Insurer Enquiry.
- There is No Personal Injury Claim.
- Please let us know the Claim Handler as we would like to know the liability details.
- Vehicle is NOT in

**With Best Regards,**

**KenGuan**

**Whatsapp: 86153288**

**Automotive Repair Centre Pte Ltd**  
**48 Toh Guan Road East #02-146/147**  
**S 608586**