

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

9 November 2024

India International Insurance Pte Ltd
64 Cecil St #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SMK5508H And GBE6679L on 8.10.2024 Along Serangoon Road.

We are the authorized repair workshop for the owner of motor vehicle no: **SMK5508K** which was involved in the captioned accident with your insured vehicle: **GBE6679L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	4,500.00
02) 9% GST	\$	405.00
03) Loss Of Use 4 days @ \$80	\$	320.00
04) GIA/LTA Search Fee	\$	31.00

\$	5,256.00
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We enclosed herewith the following documents to support the claims:-

- | | |
|-----------------------------|-----------------------|
| a) GIA report | d) GIA/LTA Search Fee |
| b) Repair Statement AMK1188 | |
| c) Letter Of Authority | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully


Celia Lai
Accord Auto Services Pte Ltd
Tel: 62717433 / 92740999
Email: avclaims@mycarworkshop.com.sg

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SMK 5508H and GBE 6679C on 8.10.2024 Along Serangoon Rd.

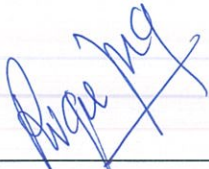
I/We, Soon Geok Cheng, NRIC No: S xxx 760 H
Of _____

Owner of motor vehicle no SMK 5508 H do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representative and _____

as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved
in the above mentioned accident. I/We, Soon Geok Cheng
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my claims.



Signature of owner
(Company Stamp, if Applicable)

EXPRESS SETTLEMENT

Without Prejudice
on Injury Claims

DISCHARGE VOUCHER III - Direct Settlement (PODS)

India Ref: MCV2024D0011877

Claimant Ref : SMK5508H

We/I, ACCORD AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,905.00 (repair cost), S\$ 320.00 (loss of use/~~rental~~), S\$ 31.00 (search fee), vehicle no. SMK5508H that was damaged pursuant to the accident which occurred on 08/10/2024 (date) at SERANGOON ROAD (location) involving vehicle no. GBE6679C (insured vehicle). This is pursuant to the inspection conducted on 15/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SOON GEOK CHENG ("the third party claimant") of vehicle no. SMK5508H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMK5508H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,256.00 to ACCORD AUTO SERVICES PTE LTD.

Dated this day of 19 DEC 2024 20

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

Celia Lin

Sxxxx 516 A

Bkt 1009 Bukit Merah Lane 3

#01-80 S159723

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

Date : 9 Nov 2024

India Internatinal Insurance Pte Ltd
64 Cecil St #04/#05
IOB Building
Singapore 049711

Our Ref No : AMK1188
Insured : Soon Geok Cheng
Insured NRIC : Sxxxx760H
Make & Model : Infiniti Q50 2.0T
DOA : 8.10.2024
Claim Type : Third Party

REPAIR INVOICE

Re: Vehicle Registration No:

SMK5508H

Cost Of Repair	\$	4,500.00
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9% GST	\$	405.00
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	\$	<u>4,905.00</u>
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Accord Auto Services Pte Ltd





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 09/10/2024

Your Ref No: 96213528

Dear Sir/Madam,

Date of Accident: 08/10/2024 12:20 (SGT)

Vehicle No: SMK5508H

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBE6679C	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Oct 2024 11:25	Clm Dtl Modified	Claimant's Name: -> SOON GEOK CHENG. Claimant's ID: -> S0134760H.	[A] HOW MEI KWAN
2	14 Oct 2024 11:25	Clm Veh Model Changed	(203979) INFINITI Q50 2.0 T Sport (A).	[A] HOW MEI KWAN
3	14 Oct 2024 11:25	Clm Created	Reg No: SMK5508H. Acct Date: 2024/10/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Accord Auto Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Oct 2024 11:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Oct 2024 11:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/23	[A] HOW MEI KWAN
6	14 Oct 2024 11:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Oct 2024 11:25	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Oct 2024 11:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	15 Oct 2024 09:54	Clm Dtl Modified	Insured Name: -> MASTER CONSTRUCTION WORKS PTE LTD. Insured ID: -> 201412175G.	[A] HOW MEI KWAN
10	16 Oct 2024 15:05	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/23	[A] HOW MEI KWAN
11	02 Dec 2024 14:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	02 Dec 2024 14:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	02 Dec 2024 14:09	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/29.	[A] JOANNE LEE KHANG MIN
14	02 Dec 2024 14:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	10 Dec 2024 17:37	Adj Mandate Request	Cur.Req:5256.00:Liability: 100% (BOLA 15, OI FILTER INTO TP LANE CAUSED COLLISION) *Quantum: \$ 5,256.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
16	11 Dec 2024 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/23	[I] Sherini Pillai
17	11 Dec 2024 10:32	Adj Mandate Set	Approved:5256.00.	[I] Sherini Pillai

Date From



Date To



Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3253731	14 Oct 2024 18:28:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMK5508H	GBE6679C	12.00
3255104	16 Oct 2024 15:05:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK5508H	GBE6679C	12.00