

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 21 October 2024 11:55 AM
To: 'Teo, Grace'; 'Cheng, Jia Yi'; SUR
Subject: RE: LKK/MC \ CMTD2403290/JYC(nr) | PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN492T
Attachments: SNA 8200R preli revised.pdf; SNA 8200R lkk photos_compressed.pdf; SNA 8200R mark est.pdf; SNA 8200R lta.pdf

Dear Grace,

Enclosed preliminary revised of vehicle SNA 8200R
Date of survey: 11/10/2024
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 14 October 2024 1:10 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2403290/JYC(nr) | PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN492T

Dear Grace,

Please be informed that we have inspected the vehicle SNA 8200R on 11.10.24.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 11 October 2024 2:13 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2403290/JYC(nr) | PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN492T

Dear Grace,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, October 11, 2024 1:52 PM

To: Lim Igene <igene@axalt.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Bluwel2088' <bluwel2088@yahoo.com.sg>

Subject: LKK/MC \ CMTD2403290/JYC(nr) | PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN492T

Without Prejudice

Dear Igene,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SNA8200R** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please submit with your report upon completion of survey to my colleague, **Ms. Jia Yi**.

Thank you.

*NO SAS

Bluwel Automotive Service Pte Ltd
1 Kaki Bukit Avenue 6

#01-55
Singapore 417883

PIC : 6745 2088 (Ms Sally)

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Grace Teo

Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623
D: +65 6329 5170
T: +65 6461 6555
E: grace.teo@sompo.com.sg
sompo.com.sg

Disclaimer: This e-mail, including attachments, is intended solely for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please notify the sender and delete this e-mail (including all attachments) from your system immediately.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to our parent company and related companies, credit reference agencies, parties to whom disclosure is required or authorised by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Lim Igene <igene@axalt.sg>

Sent: Friday, October 11, 2024 1:27 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>

Cc: 'Bluwel2088' <bluwel2088@yahoo.com.sg>

Subject: RE: PRI \ CMTD2403290/JYC(nr) | PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN492T

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

OUR REF : ALL.B1.2401612-IG
YOUR REF : YN 492T

Dear Sirs

Our client has selected **MR MARCUS CHUA KANG SENG FROM LKK AUTO CONSULTANTS PTE LTD** to conduct the joint pre-repair survey on our client's vehicle **SNA 8200R** as a Single Joint Expert ("SJE").

In compliance with paragraph 2.8 of the State Courts Practice Directions 2021, please inform LKK Auto Consultants Pte Ltd to conduct and/or complete the pre-repair survey ("PRS") on our client's vehicle SNA 8200R **within 2 working days** from the date of his appointment.

Thanks & Best Regards,

~~IGENE~~

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
66 Tannery Lane
#01-04i, Sindo Building
Singapore 347805
Tel : 6547 0082
Fax : 6547 0083
Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Friday, 11 October 2024 10:21 am

To: Lim Igene <igene@axalt.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>

Subject: PRI \ CMTD2403290/JYC(nr) | PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN492T

Our Reference: CMTD2403290/GPL

Your Reference: ALL.B1.2401612.ig

Without Prejudice

EMAIL ONLY

Date: 11/10/2024

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AXALT LAW LLC

Dear Igene,

ACCIDENT INVOLVING YN492T & SNA8200R ON 01.07.24

We refer to your Notice of Accident dated 10/10/2024.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted at **63295 324/**
jiayi.cheng@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Gary Soon
		Chow Bo Xiong
		You Jing Feng
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Grace Teo

Claims Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6329 5170

T: +65 6461 6555

E: grace.teo@sompo.com.sg

sompo.com.sg

Disclaimer: This e-mail, including attachments, is intended solely for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please notify the sender and delete this e-mail (including all attachments) from your system immediately.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to our parent company and related companies, credit reference agencies, parties to whom disclosure is required or authorised by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Lim Igene <igene@axalt.sg>

Sent: Thursday, October 10, 2024 2:52 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; claimsreport <claimsreport@sompo.com.sg>

Subject: PRE-REPAIR SURVEY | ACCIDENT ON 10 OCT 2024 INVOLVING VEHICLE NOS. SNA 8200R AND YN 492T

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

OUR REF : ALL.B1.2401612.ig

YOUR REF : YN 492T

Dear Sirs

We refer to the captioned matter.

Please find attached our client's **NOTICE OF ACCIDENT** dated 10 October 2024.

Pursuant to the State Courts Practice Directions 2021, as stated in APPENDIX B CLAUSE 2.3, please reply within 2 working days if you intend to conduct a pre-repair survey of our client's damaged vehicle and please include in your reply a list of at least 3 motor surveyors.

Thanks & Best Regards,

IGENE

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)

66 Tannery Lane
#01-04i, Sindo Building
Singapore 347805

Tel : 6547 0082

Fax : 6547 0083

Email : igene@axalt.sg

Service of documents will not be accepted by email.

IMPORTANT NOTICE : This email is intended solely for the above named addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.

Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, delayed or contain viruses. The sender therefore does not accept liability for any error or omission or damage that may arise in the context of this message which arise as a result of internet transmission.

Thank you.