

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 15 August 2024 10:36 AM
To: geraldpo@lonpac.com
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] - REF: 24/24/24/VC05/029421 - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3
Attachments: TP SAS REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD and DOC.pdf

Your ref: **24/24/24/VC05/029421**

Our ref : CD/LPC24060210/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE 4738T/TRC5597H(LONPAC) AND SMZ 288X(TP) ON 24/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured lorry's rear door had opened, swing and hit onto third party vehicle.

We seek your approval to offer repairer **"JOO HAK KEE AUTO PTE LTD"** at **\$1,364.93(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 4,071.15	\$ 1,035.50 (\$950.00 + 9% GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)(+9%GST)
3. LTA/GIA SERACH FEE	\$ 29.43	\$ 29.43
Total	\$ 4,400.58	<u>\$ 1,364.93</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/08/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, July 25, 2024 11:26 AM

To: geraldpo@lonpac.com

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC05/029421 - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X&XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpo@lonpac.com>

Sent: Wednesday, July 24, 2024 11:08 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REF: 24/24/24/VC05/029421 - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X&XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, July 3, 2024 5:17 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: REF: 24/24/24/VC05/029421 - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Lonpac External - General

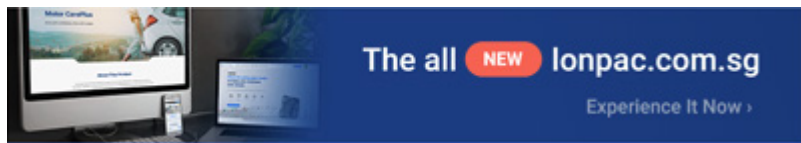
Reference: 24/24/24/VC05/029421 (Gerald's case)

Dear Mei Kwan,

Insured still no report.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, July 3, 2024 4:06 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, June 26, 2024 11:55 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Dear Sir / Madam,

Please see attached TP video.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, June 24, 2024 3:09 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, June 24, 2024 2:04 PM

To: Yvonne Ang <yvonneang@jhk.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Yvonne,

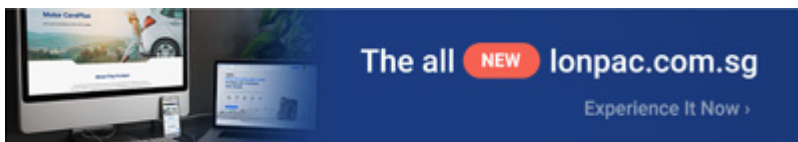
Our insured has not filed the report.

Meanwhile, we will appoint LKK for the survey.

Aside to LKK Rajes, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Yvonne Ang <yvonneang@jhk.com.sg>

Sent: Monday, June 24, 2024 1:45 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024

Dear Sir/Madam,

Kindly arrange a pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.
We're in the midst of preparing the estimate.

Enclosed a copy of the SAS for your necessary action,

Please advise on liability as soon as possible.

Thank you and hope to hear from you soon.

Yvonne Ang (Ms)

Business Operations Manager

Joo Hak Kee Auto Pte Ltd

3007 Ubi Rd 1

#01-406

Singapore 408701

HP: 9796 8989 Office: 6743 1913 Fax: 6743 5234

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