

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 24 July 2024 11:08 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: REF: 24/24/24/VC05/029421 - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3 XE4738T.pdf
Attachments:
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, July 3, 2024 5:17 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: REF: 24/24/24/VC05/029421 - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Lonpac External - General

Reference: 24/24/24/VC05/029421 (Gerald's case)

Dear Mei Kwan,

Insured still no report.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, July 3, 2024 4:06 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, June 26, 2024 11:55 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024 *** LKK REF: CD/LPC24060210/Upa3

Dear Sir / Madam,

Please see attached TP video.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, June 24, 2024 3:09 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, June 24, 2024 2:04 PM

To: Yvonne Ang <yvonneang@jhk.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: TBA - NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Yvonne,

Our insured has not filed the report.

Meanwhile, we will appoint LKK for the survey.

Aside to LKK Rajes, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yvonne Ang <yvonneang@jhk.com.sg>

Sent: Monday, June 24, 2024 1:45 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: NEW DIRECT SETTLEMNT - ACCIDNET INVOLVING SMZ288X& XE4738T/TRC5597H ON 24/06/2024

Dear Sir/Madam,

Kindly arrange a pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.
We're in the midst of preparing the estimate.

Enclosed a copy of the SAS for your necessary action,

Please advise on liability as soon as possible.

Thank you and hope to hear from you soon.

Yvonne Ang (Ms)

Business Operations Manager

Joo Hak Kee Auto Pte Ltd

3007 Ubi Rd 1

#01-406

Singapore 408701

HP: 9796 8989 Office: 6743 1913 Fax: 6743 5234

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.