Rajes (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Thursday, October 10, 2024 1:35 PM

To: Claims ARCO; Cheng, Jia Yi; admin-d; assignments; SUR

Subject: LKK \ CMTD2402538/JYC - SMJ1685K | Our Reference: SLM 5920B , ALONG UPPER

THOMSON ON 01/08/2024

Without Prejudice

Dear Grace,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi LKK Auto,

Please arrange the named surveyor to conduct survey for **SLM5920B** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Jia Yi.

Thank you.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Grace Teo

Claims Division 50 Raffles Place #03-03 Singapore Land Tower Singapore 048623

D: +65 6329 5170 T: +65 6461 6555

E: grace.teo@sompo.com.sg

sompo.com.sg

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From: Claims ARCO <claims@arcolaw.sg> Sent: Thursday, October 10, 2024 1:30 PM

To: Claims - Motor Survey < Motor Survey @sompo.com.sg>; Cheng, Jia Yi < jiayi.cheng@sompo.com.sg>

Subject: Re: PRI \ CMTD2402538/JYC - SMJ1685K | Our Reference: SLM 5920B , ALONG UPPER THOMSON ON

01/08/2024

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint **LKK** as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4 Premier@KB #04-20 Singapore 415875

Contact Person: Murali 8399 4133

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road #03-17 Mountbatten Square Singapore 398007

Claims Dept: +65 6223 0986 Website: <u>www.arcolaw.sg</u>



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From: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Sent: Thursday, October 10, 2024 12:52 PM

To: Claims ARCO <claims@arcolaw.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>

Subject: PRI \ CMTD2402538/JYC - SMJ1685K | Our Reference: SLM 5920B , ALONG UPPER THOMSON ON

01/08/2024

Our Reference: CMTD2402538/JYC Your Reference: SLM5920B - ATEC KB

Date: 10/10/2024

Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ARCO LAW LLC

Dear Grace,

ACCIDENT INVOLVING SMJ1685K & SLM5920B ON 01.08.24

We refer to your Notice of Accident dated 10/10/2024.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted **at 63295 324**/ jiayi.cheng@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FORMTEAM Consultancy	Gary Soon
	Chow Bo Xiong
	You Jing Feng
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



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From: Claims ARCO < claims@arcolaw.sg>
Sent: Thursday, October 10, 2024 12:24 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: PRI: Our Reference: SLM 5920B | Your Reference: SMJ 1685K, ALONG UPPER THOMSON ON 01/08/2024

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

Our Reference: SLM5920B - ATEC KB

Your Reference: **SMJ1685K**

We are instructed to notify you of a road accident on **01/08/2024** at about **13:30** hours **ALONG UPPER THOMSON** involving our client's vehicle registration number **SLM5920B** and vehicle registration number **SMJ1685K** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4 Premier@KB #04-20 Singapore 415875

Contact Person: Murali 8399 4133

*Please be in touch with the contact person for further arrangement.

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road #03-17 Mountbatten Square Singapore 398007

Claims Dept: +65 6223 0986 Website: <u>www.arcolaw.sg</u>



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