

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer
19 Ubi Road 4
Singapore 408623
Tel (65) 64909666 / 67038680
Fax (65) 68467483
Business Reg. No.: 199500871W

DATE: 10-12-2024
YOUR REF: CD/11124/00202/KMA3 Ms Daphne Lee
OUR REF: INS/IC/H/ 0409/24
The Motor Claims Department M/S India Int'l Insurance Pte Ltd
ATTENTION TO CLAIMS OFFICER: MOTOR CLAIM MANAGER

Dear Sir/ Madam,

Accident Involving:

MY CLIENT VEHICLE SMZ 883C AND YOUR INSURED VEHICLE SLK 5264Y

Accident Date:

21/10/24

TIME

19:00

Place and time of accident:

Braddell Road

RE: Direct Settlement for the Vehicle Number.

SMZ 883C

On behalf of the owner of Motor Vehicle No.

SMZ 883C

, which was involved

in the captioned accident

The Vehicle was surveyed by your appointed surveyor at AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623

and I based my claims on his recommendation for

SGD \$ 4769.75 being the repair cost and period of repair for4

days.

(Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured

I am submitting this claim for your

consideration

COST REPAIR

SGD \$

4422.50

COST OF LESS

4

DAYS (S) SGD \$

80

/DAY

SGD \$

320

(Please refer to authorization letter)

GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH

SGD \$

REPORT FEE

LTA SEARCH /SURVEY FEE

SGD \$

27.25

COST OF CAR RENTAL

DAY(S) SGD \$

SGD \$

SGD \$

TOTAL AMOUNT

SGD \$

4769.75

We enclose herewith the following documents to support my claims,

- A. AUTHORIZATION LETTER ✓
B. LTA SEARCH ✓
C. INSURANCE CERTIFICATE ETC.
D. CAR RENTAL INVOICE

- E. FINAL REPAIR BILL (S) ✓
F. GIA REPORT (S) RESULT
G. LETTER OF DEMAND ✓

Kindly look into this matter and let me hear from you on the settlement of the owner's
claims as soon as possible. Thank you .

Yours Faithfully,


Hamzah Bin Saad
Service Supervisor

Tel: 67038690 HP: 96450079


TAN CHONG
INTERNATIONAL

LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
☒ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ **Third Party (Direct Settlement)**
☐ **Own Damage (Recovery Claim)**

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SM2883C **AND** SLK 5264Y
ON 2-10-2024 **AT** Braddell Road

1. I, the owner of vehicle no. SM2883C hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>CHONG ZEE LIANG</u>		Company Name <u>Autolution Industrial Pte. Ltd</u>	
Address <u>30, BAYSHORE ROAD, # 09-06,</u> <u>S469974</u>		Claim Officer's Name <u>Hansel</u>	
Telephone No <u>98368916</u>		Telephone No <u>96450079</u>	
Date <u>3/10/2024</u>	Email <u>davidchong2k@outlook</u>	Date <u>3-10-2024</u>	<u>AUTOLUTION INDUSTRIAL PTE LTD</u>
Company Stamp [For Co Regn Vehicle]	Authorized Signature <u>[Signature]</u>	Claim Officer Signature <u>[Signature]</u>	<u>19 UBI ROAD 4</u> <u>SINGAPORE 408623</u> <u>TEL: 6490 9666 FAX: 6846-7483</u>

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0011662
Claimant Ref: SMZ883C

We/I, AUTOLUTION INDUSTRIAL PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,422.50 (repair cost), S\$ 200.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SMZ883C that was damaged pursuant to the accident which occurred on 02/10/2024 (date) at LORNIE VIADUCT TOWARDS BRADDELL RD (location) involving vehicle no. SLK5264Y (insured vehicle). This is pursuant to the inspection conducted on 21/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHONG ZEE LIANG ("the third party claimant") of vehicle no. SMZ883C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMZ883C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,649.75 to AUTOLUTION INDUSTRIAL PTE LTD

Dated this 23rd day of January 20 25

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Hamsah Sried

SXXXX434B

19 Ubi Road 4
Singapore 408623

Singaporean

Supervisor

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



cks

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME :
ADDRESS : INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : FDWARF9E13HDAY646Z
CHASSIS NO : HR12042210L-E13BC
VEHICLE NO : JN1FAAE13Z0900958
SMZ883C

INVOICE NO. :
INVOICE DATE : W32152958
TERMS : 10-DEC-2024
DATE REC'D : CREDIT
SA/SE : 07-NOV-2024
JOB NO : HAMZAH
MILEAGE : HG895227
YOUR REFERENCE : 073394
INS/IC/H/0409/24

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
	LABOUR		
1	LABOUR CHARGES TO REPAIR REAR PANEL, RENEW REAR BUMPER AND TAIL GATE BACK DOOR.		645.00
2	CHARGES TO SPRAY PAINTING SAME.		700.00
3	REMOVE AND REVERSE SENSOR AND RESET.		110.00
4	REMOVE AND INSTALL REAR W/SCREEN GLASS.		180.00
5	REMOVE AND INSTALL TAIL GATE BACK DOOR MECHANISM.		80.00
6	APPLY SEALANT TO TAIL GATE BACK DOOR.		100.00
7	SUPPLY REAR LICENSE PLATE.		NC
8	CHECK LIGHT SYSTEM.		48.00
	SUBTOTAL :		1863.00
	PARTS		
1	CLIP REAR BUMPER @ \$1.50 EACH Qty:20 @ \$1.50 each (Disc:20.00% After Disc:\$24.00each)		24.00
2	REVERSE SENSOR BRACKET CENTRE @ \$41.90 EACH Qty:2 @ \$41.90 each (Special Nett Item)		83.80
3	REVERSE SENSOR BRACKET CORNER LH Qty:1 @ \$41.90 each (Special Nett Item)		41.90
4	REAR BUMPER FASCIA Qty:1 @ \$579.90 each (Disc:20.00% After Disc:\$463.92each)		463.92
5	REAR EMBLEM NOTE Qty:1 @ \$88.80 each (Disc:20.00% After Disc:\$71.04each)		71.04

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating to the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

RELEASE BY

SIGNATURE

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

NAME :
ADDRESS : INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : FDWARF9E13HDAY646Z
CHASSIS NO : HR12042210L-E13BC
VEHICLE NO : JN1FAAE13Z0900958
SMZ883C

GST REG: M2-8920338-9
INVOICE NO. :
INVOICE DATE : W32152958
TERMS : 10-DEC-2024
DATE REC'D : CREDIT
SA/SE : 07-NOV-2024
JOB NO : HAMZAH
MILEAGE : HG895227
YOUR REFERENCE : 073394
INS/IC/H/0409/24

ITEMS	JOB DESCRIPTION	AMOUNT
6	EMBLEM REAR E-POWER Qty:1 @ \$36.40 each (Disc:20.00% After Disc:\$29.12each)	29.12
7	REAR W/SCREEN MOULDING Qty:1 @ \$251.90 each (Disc:20.00% After Disc:\$201.52each)	201.52
8	REAR W/SCREEN FASTENER Qty:1 @ \$71.00 each (Disc:20.00% After Disc:\$56.80each)	56.80
9	TAIL GATE BACK DOOR Qty:1 @ \$1352.80 each (Disc:20.00% After Disc:\$1082.24each)	1082.24
10	REAR LICENCE PLATE Qty:1 @ \$60.00 each (Special Nett Item)	60.00
11	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)	80.00
	SUBTOTAL :	2194.34
1	REMARKS THIRD PARTY DIRECT SETTLEMENT Insurance Co : INDIA INT'L INSURANCE PTE LTD Policy No. : * Claim Type ... : DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA..... : 02-OCT-2024 Our Ref..... : INS/IC/H/0409/24	

DOLLARS:

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DATE

TIME

VEHICLE NO :

RELEASE BY

SIGNATURE

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SA / SE : 07-NOV-2024
JOB NO : HAMZAH
MILEAGE : HG895227
YOUR REFERENCE : 073394
INS/IC/H/0409/24

ITEMS	JOB DESCRIPTION	AMOUNT
	Surveyor.....: M/S LBS ADJUSTMENT SERVICES	
	LABOUR :	1863.00
	PARTS :	2194.34
	SUBTOTAL :	4057.34
	TOTAL :	4057.34
	GST (9%) :	365.16
	AMOUNT DUE :	4422.50

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: FOUR THOUSAND FOUR HUNDRED TWENTY
TWO AND CENTS FIFTY ONLY.

Vandily 10/12/24
WORKSHOP MANAGER

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CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

VEHICLE NO : SMZ883C (HG895227/W32152958)

NAME: INDIA INT'L INSURANCE PTE LTD

DATE

TIME

RELEASE BY 2024

14:17:43

SIGNATURE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Oct 2024 / 12:20:54

Receipt Date/Time : 03 Oct 2024 / 12:20:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241003-001684

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLK5264Y As at 02 Oct 2024/19:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLK5264Y Enquiry Fee 20241003122004298351	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
7ndeb871		Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Oct 2024 17:56	Clm Dtl Modified	Claimant's Name: -> CHONG ZEE LIANG. Claimant's ID: -> S1220840E.	[A] HOW MEI KWAN
2	10 Oct 2024 17:56	Clm Veh Model Changed	(207070) NISSAN NOTE E-POWER 1.2 L PREMIUM (A).	[A] HOW MEI KWAN
3	10 Oct 2024 17:56	Clm Created	Reg No: SMZ883C. Acct Date: 2024/10/02. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Autolution Industrial Pte Ltd (Ubi)	[A] HOW MEI KWAN
4	10 Oct 2024 17:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Oct 2024 17:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/21	[A] HOW MEI KWAN
6	10 Oct 2024 17:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Oct 2024 17:57	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Oct 2024 17:57	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	11 Oct 2024 14:53	Clm Dtl Modified	Insured Name: -> LION CITY RENTALS PTE. LTD.. Insured ID: -> 201504621K.	[A] Daphne Lee Mooi Ngiuk
10	11 Oct 2024 14:53	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.	[A] Daphne Lee Mooi Ngiuk
11	14 Oct 2024 10:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/21	[I] Priya
12	14 Oct 2024 10:49	Adj Mandate Set	Approved:0.00.	[I] Priya
13	22 Oct 2024 16:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/21	[A] HOW MEI KWAN
14	08 Jan 2025 16:37	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	08 Jan 2025 16:37	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	08 Jan 2025 16:37	Clm Dtl Modified	JPJ Reg. Date: -> 2022/02/18.	[A] JOANNE LEE KHANG MIN
17	08 Jan 2025 16:37	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	13 Jan 2025 08:36	Adj Mandate Request	Cur.Reg:4689.75:PODS Liability: 100% *Quantum: \$4,689.75. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	13 Jan 2025 10:25	Adj Mandate Set	Approved:4689.75.	[I] Priya

Date From



Date To



Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3252264	11 Oct 2024 09:20:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMZ883C	SLK5264Y	12.00
3258446	22 Oct 2024 16:39:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ883C	SLK5264Y	12.00