

Our Ref : SJV8774M / TP#2659  
Your Ref : SML5596Y / CD/III24100199/KPA3

**WITHOUT PREJUDICE**

Date : 28th October 2024

**INDIA INTERNATIONAL INSURANCE PTE LTD**

6 Raffles Quay  
#22-00  
Singapore 048580

Attention: Motor Claims Department

**ACCIDENT INVOLVING SJV8774M & SML5596Y ON 03/10/2024  
ALONG DUNEARN ROAD & BUKIT TIMAH ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,488.00	
- Loss of Use	S\$	600.00	(\$100.00 X 06 Days)
- TP GIA Report (SML5596Y)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

**Grand Total** S\$ 4,121.18

If you have any enquiries, please contact our representative,  
Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd**.

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

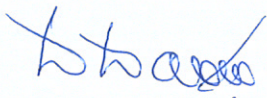
**AUTHORIZATION TO ACT**

I/We(owner) Dipayan Dasgupta ('the third-party claimant') of  
(Address) 5 Leedon Heights #27-10 S(267952) registered owner of  
(Vehicle Number) SJV8774M hereby authorize ('the vehicle repairer workshop')

**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SJV8774M that was  
damaged pursuant to the accident which occurred on 03/10/2024 along Dunearn  
Rd & Bukit Timah Road involving vehicle number SML5596Y.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 04 day of 10 year 2024.



Signature of Vehicle Registered Owner  
Company's stamp (if applicable)



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: **MFL2024D0011680**  
Claimant Ref: **SJV8774M**

We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,488.00 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 33.18 (search fee), vehicle no. SJV8774M that was damaged pursuant to the accident which occurred on 03/10/2024 (date) at DUNEARN ROAD & BUKIT TIMAH RD (SLIP RD) (location) involving vehicle no. SML5596Y (insured vehicle). This is pursuant to the inspection conducted on 14/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner DIPAYAN DASGUPTA ("the third party claimant") of vehicle no. SJV8774M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJV8774M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,821.18 to OPTIMA WERKZ PTE LTD.

Dated this 18 day of 12 2024

**CLAIMANT:**

Signature: 

Signed by "the workshop" (with chop)

Name: Fe Jing Ji

NRIC: 5XXXX512H

Address: Blk 10 Amk Industrial Park 2A,  
#01-05 Amk Antepoint, S(568047)

Nationality: Malaysian

Occupation: Clerk

**WITNESS:**

Signature: 

Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1  
#02-25 Paya Ubi Ind. Park S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

## TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

6 RAFFLES QUAY  
#22-00  
SINGAPORE 048580

Tel: 63476100  
Fax: 62257743

INV NO. : 322303081  
INVOICE DATE : 28/10/2024  
REF : TP#2659  
VEH NO. : SJV8774M  
MAKE : MERCEDES BENZ  
CAR MODEL : CLA180  
CURRENT MILEAGE:  
ADVISOR : NG WEI HAO, JONATHAN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	3,200.00	3,200.00

Remarks: DOA: 03/10/2024 @ 15:51HRS  
CLAIMANT: DIPAYAN DASGUPTA  
TP VEHICLE: SML5596Y

Singapore Dollars: Three Thousand Four Hundred Eighty-Eight Only

SUB TOTAL	SGD	3,200.00
GST 9.00%	SGD	288.00
TOTAL	SGD	3,488.00
OUTSTANDING	SGD	3,488.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,200.00

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

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INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SML5596Y

Date of Accident

03/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... India International Insurance ...

Period of Insurance ..... 01/07/2024 - 30/06/2025

Requested By ..... MOHAMED NASHIK (OPTIMA W...

Requested Date ..... 04/10/2024 10:22

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 04/10/2024

Your Ref No: **SJV8774M**

Dear Sir/Madam,

Date of Accident: 03/10/2024 15:50 (SGT)

Vehicle No: SJV8774M

Place of Accident: Bukit Timah Rd, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SML5596Y	Bukit Timah Rd, Singapore	(31.00 )	1	(28.44 )
GST Amount				(2.56 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Oct 2024 17:44	<b>Clm Dtl Modified</b>	Claimant's Name: -> DIPAYAN DASGUPTA. Claimant's ID: -> SXXXX491J.	[A] HOW MEI KWAN
2	10 Oct 2024 17:44	<b>Clm Veh Model Changed</b>	(205226) MERCEDES-BENZ CLA180 1.6 COUPE URBAN (R18 LED) (A).	[A] HOW MEI KWAN
3	10 Oct 2024 17:44	<b>Clm Created</b>	Reg No: SJV8774M. Acct Date: 2024/10/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	10 Oct 2024 17:44	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Oct 2024 17:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/10/21	[A] HOW MEI KWAN
6	10 Oct 2024 17:44	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Oct 2024 17:44	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Oct 2024 17:44	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	14 Oct 2024 11:08	<b>Clm Dtl Modified</b>	Insured Name: -> COMFORTDELGRO RENT A CAR PTE LTD. Insured ID: -> 198105775H.	[A] HOW MEI KWAN
10	14 Oct 2024 11:21	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY: 100% INSURED DRIVER TURNED OUT FROM MINOR ROAD. PLS SHARE A COPY OF INSURED VIDEO FOR VIEWING. THANKS.	[A] CHEW HSIAO TONG
11	14 Oct 2024 12:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/10/21. Mandate Remarks: Video uploaded. Liability is clear.	[I] Gabriel Wee
12	14 Oct 2024 12:03	<b>Adj Mandate Set</b>	Approved:0.00:Video uploaded. Liability is clear.	[I] Gabriel Wee
13	15 Oct 2024 10:10	<b>Clm Registration Modified</b>	Acct Time:15:00:00->00:00:00.	[I] Gabriel Wee
14	15 Oct 2024 10:31	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[A] CHEW HSIAO TONG
15	15 Oct 2024 18:02	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2024/10/21	[A] HOW MEI KWAN
16	18 Nov 2024 11:56	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[I] Gabriel Wee
17	25 Nov 2024 16:34	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	25 Nov 2024 16:34	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	25 Nov 2024 16:34	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/04/28.	[A] JOANNE LEE KHANG MIN
20	25 Nov 2024 16:34	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	28 Nov 2024 15:37	<b>Adj Mandate Request</b>	Cur.Reg:3881.18:Liability: 100% *Quantum: \$3,881.18 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
22	28 Nov 2024 20:26	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[I] Gabriel Wee
23	28 Nov 2024 20:27	<b>Adj Mandate Set</b>	Approved:3881.18.	[I] Gabriel Wee

Date From   Date To   Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3252249	11 Oct 2024 09:05:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJV8774M	SML5596Y	12.00
3253306	14 Oct 2024 12:03:13	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJV8774M	Gabriel Wee	xx.xx
3254554	15 Oct 2024 18:02:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJV8774M	SML5596Y	12.00