

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 12 November 2024 3:59 PM
To: ERIC WOO JUN KIAT; SUR
Cc: MT_Claim_SG
Subject: RE: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024
Attachments: SLU2795Z IA.pdf

Dear Eric,

Enclosed herewith preliminary advice of SLU 2795Z.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 11 November 2024 3:29 PM
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024

Dear Eric,

Please be informed that we have inspected the vehicle SLU 2795Z on 08/11/2024.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Thursday, 10 October 2024 4:34 PM
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Thursday, October 10, 2024 3:30 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024

Lonpac External - General

Lonpac External - General

Dear Rajes,

Below PRI email below FYNA.

Thank you.

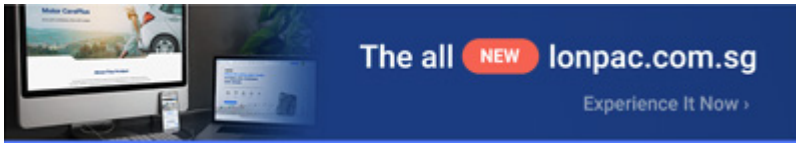
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims ARCO <claims@arcolaw.sg>

Sent: Thursday, 10 October 2024 3:23 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint **LKK Auto Consultants Pte Ltd** as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Melvin 9710 3383

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept : +65 6223 0986

Website : www.arcolaw.sg



Important: the contents of this e-mail (including any attachments) is confidential and may be subject to legal professional privilege. If you are not the addressee indicated in this message, you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Thursday, October 10, 2024 1:44 PM

To: Claims ARCO <claims@arcolaw.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

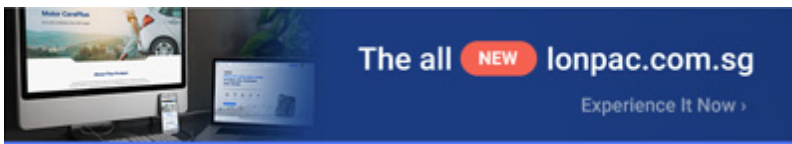
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims ARCO <claims@arcolaw.sg>

Sent: Thursday, 10 October 2024 10:56 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRI : Our Ref: SLU 2795Z | Your Ref: XD 2388M , ALONG PIE ON 03/10/2024

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above-captioned matter.

Our Ref: **SLU2795Z - ATEC KB**

Your Ref: **XD2388M**

We are instructed to notify you of a road accident on **03/10/2024** at about **11:30** hours **ALONG PIE** involving our client's vehicle registration number **SLU2795Z** and vehicle registration number **XD2388M** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

A-Tec Automotive Pte Ltd

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Melvin 9710 3383

***Please be in touch with the contact person for further arrangements.**

Thanks.

Best Regards,

Grace

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept : +65 6223 0986

Website : www.arcolaw.sg



Important: the contents of this e-mail (including any attachments) is confidential and may be subject to legal professional privilege. If you are not the addressee indicated in this message, you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.