### **Hueh Yin (LKK Auto)**

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

**Sent:** Thursday, October 10, 2024 3:30 PM **To:** Rajes (LKK Auto); assignments; Admin A

Cc: MT\_Claim\_SG

**Subject:** OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z , ALONG PIE ON 03/10/2024

# Lonpac External - General

# Lonpac External - General

Dear Rajes,

Below PRI email below FYNA.

Thank you.

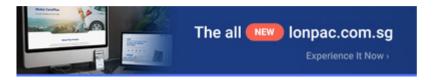
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims ARCO <claims@arcolaw.sg> Sent: Thursday, 10 October 2024 3:23 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Re: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z, ALONG PIE ON 03/10/2024

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint LKK Auto Consultants Pte Ltd as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

### **A-Tec Automotive Pte Ltd**

8 Kaki Bukit Ave 4

Premier@KB #04-20

Singapore 415875

Contact Person: Melvin 9710 3383

Thanks.

Best Regards,

## Grace

### ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept: +65 6223 0986 Website: www.arcolaw.sg



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From: ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Sent: Thursday, October 10, 2024 1:44 PM
To: Claims ARCO < claims@arcolaw.sg >
Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >

Subject: OUR REF: 23/24/24/VC05/029977 Your Ref: SLU 2795Z, ALONG PIE ON 03/10/2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

- 1. FormTeam Adjusters Pte Ltd
- 2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

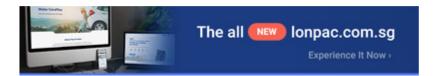
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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From: Claims ARCO < claims@arcolaw.sg>
Sent: Thursday, 10 October 2024 10:56 am
To: MT Claim SG < mt claim@lonpac.com>

Subject: PRI: Our Ref: SLU 2795Z | Your Ref: XD 2388M, ALONG PIE ON 03/10/2024

#### WITHOUT PREJUDICE

Dear Sirs,

We refer to the above-captioned matter.

Our Ref: SLU2795Z - ATEC KB

Your Ref: XD2388M

We are instructed to notify you of a road accident on **03/10/2024** at about **11:30** hours **ALONG PIE** involving our client's vehicle registration number **SLU2795Z** and vehicle registration number **XD2388M** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

A-Tec Automotive Pte Ltd
8 Kaki Bukit Ave 4
Premier@KB #04-20
Singapore 415875
Contact Person: Melvin 9710 3383
*Please be in touch with the contact person for further arrangements.
Thanks.
Best Regards,
Grace
ARCO LAW LLC

Kindly let us have the list of surveyors.

The workshop details are as follows:

229 Mountbatten Road

Claims Dept: +65 6223 0986

#03-17 Mountbatten Square Singapore 398007

### Website: www.arcolaw.sg



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