

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 5 July 2024 3:02 PM
To: claims; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear Kee Siang,

Please be informed that AIG revised on excess \$800.00

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@premiumauto.com.sg>
Sent: Tuesday, July 2, 2024 5:15 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear Veron,

Apologize that we miss out to upload the video footage.

Attached amended for your perusal. Kindly assist to inform AIG and request for excess waiver.

Best Regards,
Kee Siang
Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 28 June 2024 3:00 pm
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SKB 4006S (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, June 28, 2024 10:20 AM
To: Claims <claims@premiumauto.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear En Qi,

We are pending approval from AIG.

Have gave them a chaser.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, June 28, 2024 10:07 AM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear LKK,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 27 June 2024 11:04 am

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear LKK,

Attached above is the amended GIA report – To amend the Driver's DOB and Re-upload the correct sketch plan for your kind reference.

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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From: claims <claims@premiumauto.com.sg>

Sent: Wednesday, 26 June 2024 10:38 am

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear LKK,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

Best Regards,
Kee Siang
Claims Advisor

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 25 June 2024 9:52 am

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear LKK,

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 24 June 2024 1:57 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear LKK,

The survey had been carried out today by Surveyor – Adrian already.

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, 24 June 2024 9:45 am

To: claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear Kee Siang,

As Spoken just now, we will arrange 11am.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: claims <claims@premiumauto.com.sg>

Sent: Monday, June 24, 2024 9:12 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear LKK,

Is the survey arranged ?

Best Regards,
Kee Siang
Claims Advisor

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Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



From: claims <claims@premiumauto.com.sg>

Sent: Friday, 21 June 2024 7:00 pm

To: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SKB 4006 S - DOA 21/6/2024

Dear all

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 24/6/2024 10AM @55 Ubi Road 1, Singapore 408699

Best Regards,
Kee Siang
Claims Advisor

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