

## Shiau Chan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 16 October 2024 2:01 PM  
**To:** Toh, Yuslinda; Lim, Kok-Chong; Shiau Chan (LKKAUTO)  
**Cc:** Lim, Sheng Yang; Hor, Yinrul; Azlan, Syazairdina; Hiew, Chasin; SUR  
**Subject:** RE: OD - ES707K / 9285154575SG / DOA 08.10.2024 \*\*\* LKK REF: CS/AIG24100194/RQP3E2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi SC,

Kindly assist.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Toh, Yuslinda <Yuslinda.Toh@aig.com>  
**Sent:** Wednesday, 16 October 2024 11:20 AM  
**To:** Admin A <admin-a@lkkauto.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>  
**Subject:** RE: OD - ES707K / 9285154575SG / DOA 08.10.2024

Dear LKK,

Following up on below email and appreciate if we may have any update on this so we can proceed with the coverage confirmation.

Thank you

Best regards,  
**Yuslinda Toh**

**AIG**

Claim Adjuster II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871  
[Yuslinda.Toh@aig.com](mailto:Yuslinda.Toh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Toh, Yuslinda  
**Sent:** Tuesday, October 15, 2024 11:35 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Hiew, Chasin <[Chasin.Hiew@aig.com](mailto:Chasin.Hiew@aig.com)>  
**Subject:** RE: OD - ES707K / 9285154575SG / DOA 08.10.2024

Dear LKK,

Following up on below email and appreciate if we may have any update on this, we can proceed with the coverage confirmation.

**Thank you**

**Best regards,  
Yuslinda Toh**

**AIG**  
Claim Adjuster II  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 68307871  
[Yuslinda.Toh@aig.com](mailto:Yuslinda.Toh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Toh, Yuslinda  
**Sent:** Thursday, October 10, 2024 4:22 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Hiew, Chasin <[Chasin.Hiew@aig.com](mailto:Chasin.Hiew@aig.com)>  
**Subject:** OD - ES707K / 9285154575SG / DOA 08.10.2024

Dear LKK,

Noted on the claim as referenced that the vehicle (parked position) suddenly suddenly rolling down the road for unknown reasons, kindly assist to confirm if there was any mechanical fault or any other factor that led to the accident during the survey.

CIRCUMSTANCES OF ACCIDENT

- 1) ON 8TH OCTOBER 2024 AT ABOUT 12PM, I PARKED OUTSIDE 33 NAMLY DRIVE, TO VISIT MY SISTER. IT WAS A SLOPIN ROAD.
- 2) AT ABOUT 12.20PM, MY SISTERS MAID ALERTED US THAT SHE SAW THE CAR ROLLING DOWN THE ROAD TOWARDS NAMLY PLACE.
- 3) WE WERE SHOCKED BECAUSE THE CAR'S HANDBRAKE WAS ENGAGED AND GEAR WAS IN PARKED (P) POSITION.
- 4) BY THE TIME WE WENT OUT OF THE HOUSE, THE CAR HAD ROLLED DOWN THE ROAD, MOUNTED THE KERB OPPOSITE HOUSE NO. 43 NAMLY DRIVE, AND STOPPED.
- 5) NOBODY WAS INJURED. THE CAR'S DOORS WERE ALL STILL LOCKED.

**Thank you**

**Best regards,  
Yuslinda Toh**

**AIG**

Claims Adjuster II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[Yuslinda.Toh@aig.com](mailto:Yuslinda.Toh@aig.com) | [www.aig.sg](http://www.aig.sg)

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