Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 10 October 2024 3:58 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A; Yan (LKK Auto)

Subject: RE: OUR REF: TBA/XD8188J Survey SMB1306Y *** LKK REF: CD/LPC24100189/Eua3 **Attachments:** LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf; TP ESTIMATE_ TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Thursday, 10 October 2024 9:02 AM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: OUR REF: TBA/XD8188J Survey SMB1306Y

Dear Eric,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Sent: Wednesday, October 9, 2024 7:02 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rajes (LKK Auto)

<rajes@lkkauto.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com >

Subject: FW: OUR REF: TBA/XD8188J Survey SMB1306Y

Lonpac External - General

Lonpac External - General

Dear Rajes,

PRI email below FYNA.

Insured yet to report accident.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)

<<u>ChoonHwee.Jeong@stridespremier.com.sg</u>>

Sent: Wednesday, 9 October 2024 6:56 pm

To: ERIC WOO JUN KIAT < ERICWOO@lonpac.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com >

Subject: RE: OUR REF: TBA/XD8188J Survey SMB1306Y

Lonpac External - General

Hi,

. LKK Auto Consultants Pte Ltd

Regards,

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT < ERICWOO@lonpac.com >

Sent: Wednesday, 9 October 2024 6:30 pm

To: Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)

<<u>ChoonHwee.Jeong@stridespremier.com.sg</u>>
Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: OUR REF: TBA/XD8188J Survey SMB1306Y

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Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

- 1. FormTeam Adjusters Pte Ltd
- 2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Eric Woo Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04 The Concourse, Singapore 199555 DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jeong Choon Hwee (Strides ASvcs/ARO/Woodlands WS/Woodlands WS)

<<u>ChoonHwee.Jeong@stridespremier.com.sg</u>> **Sent:** Wednesday, 9 October 2024 4:33 pm **To:** MT Claim SG <mt claim@lonpac.com>

Cc: AutoSvs-ARC (Bus) < AutoSvs-ARCBus@smrt.com.sg>

Subject: Survey SMB1306Y

Hi,

Kindly arrange to survey the vehicle SMB1306Y within 48 hours according to GIA guideline, involving your insured XD8188J.

Bus currently in for survey.

Insurance Company: Lonpac

Regards, Edy Jeong 9154 1195

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