

Hsiao Tong (LKKAuto)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Sent: Wednesday, January 7, 2026 4:59 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: RE [SEEK MANDATE] RE: OREF: 23/24/24/VC05/030001 OUR REF: TBA/XD8188J Survey SMB1306Y *** LKK REF: CD/LPC24100189/Eua3

Lonpac External - General

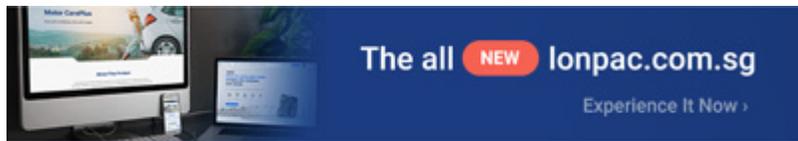
Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Jasmine Lok
Claims Department | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 24 December 2025 3:59 pm
To: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE [SEEK MANDATE] RE: OREF: 23/24/24/VC05/030001 OUR REF: TBA/XD8188J Survey SMB1306Y *** LKK REF: CD/LPC24100189/Eua3

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Dear Jasmine,

We would like to follow up on this matter.

Please advise mandate/instruction, Thank you.



Merry Christmas & Happy New Year 2026!



Best Regards,

Hsiao Tong, Chew (Ms) | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, November 7, 2025 4:05 PM
To: JASMINE LOK KHENG KWEI <jasminelok@lonpac.com>
Cc: LONPAC - MT_CLAIM_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE-SEND [SEEK MANDATE] RE: OREF: 23/24/24/VC05/030001 OUR REF: TBA/XD8188J Survey SMB1306Y ***
LKK REF: CD/LPC24100189/Eua3

Your ref: **23/24/24/VC05/030001**
Our ref : CD/LPC24100189/Eua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD8188J(LONPAC) AND SMB1306Y(TP) ON 03/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he change lane and side swipe third party vehicle.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PL."** at **\$1,864.68(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,585.41	\$ 1,362.50 (\$1,250.00 + 9%GST)
2. Loss of USE (3days x \$275.00)	\$ 825.00	\$ 500.00 (2DAYS X \$250.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
Total	\$ 2,412.59	<u>\$ 1,864.68</u>

Surveyor recommended 1day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/06/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)