

## Mei Kwan (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 23 October 2024 3:29 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; Yan (LKK Auto)  
**Subject:** RE: OREF: 23/24/24/VC05/030001 OUR REF: TBA/XD8188J Survey SMB1306Y \*\*\* LKK  
REF: CD/LPC24100189/Eua3  
**Attachments:** SA1924AG0001\_23-10-2024\_135829.pdf  
**Categories:** HMK

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 15 October 2024 4:03 pm  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** OREF: 23/24/24/VC05/030001 OUR REF: TBA/XD8188J Survey SMB1306Y \*\*\* LKK REF: CD/LPC24100189/Eua3

Lonpac External - General

Dear Mei Kwan,

Our insured shall be lodging the report soon.

Please proceed to obtain the video footage for our viewing.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 15 October 2024 4:01 pm

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: OUR REF: TBA/XD8188J Survey SMB1306Y \*\*\* LKK REF: CD/LPC24100189/Eua3

## Lonpac External - General

Dear Eric,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 10 October 2024 3:58 PM  
**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** RE: OUR REF: TBA/XD8188J Survey SMB1306Y \*\*\* LKK REF: CD/LPC24100189/Eua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Thursday, 10 October 2024 9:02 AM  
**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: OUR REF: TBA/XD8188J Survey SMB1306Y

Dear Eric,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Wednesday, October 9, 2024 7:02 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OUR REF: TBA/XD8188J Survey SMB1306Y

## Lonpac External - General

## Lonpac External - General

Dear Rajes,

PRI email below FYNA.

Insured yet to report accident.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)

<[ChoonHwee.Jeong@stridespremier.com.sg](mailto:ChoonHwee.Jeong@stridespremier.com.sg)>

**Sent:** Wednesday, 9 October 2024 6:56 pm

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OUR REF: TBA/XD8188J Survey SMB1306Y

## Lonpac External - General

Hi,

. LKK Auto Consultants Pte Ltd

Regards,

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Wednesday, 9 October 2024 6:30 pm

**To:** Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)  
<[ChoonHwee.Jeong@stridespremier.com.sg](mailto:ChoonHwee.Jeong@stridespremier.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** OUR REF: TBA/XD8188J Survey SMB1306Y

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**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)

<[ChoonHwee.Jeong@stridespremier.com.sg](mailto:ChoonHwee.Jeong@stridespremier.com.sg)>

**Sent:** Wednesday, 9 October 2024 4:33 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** AutoSvs-ARC (Bus) <[AutoSvs-ARCBus@smrt.com.sg](mailto:AutoSvs-ARCBus@smrt.com.sg)>

**Subject:** Survey SMB1306Y

Hi,

Kindly arrange to survey the vehicle **SMB1306Y** within 48 hours according to GIA guideline, involving your insured **XD8188J**.

Bus currently in for survey.

Insurance Company : Lonpac

Regards,  
Edy Jeong  
9154 1195

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