

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Oct 2024 14:26	Clm Dtl Modified	Insured Name: -> Koh Yok Huat.	[A] Rajeswari
2	09 Oct 2024 14:26	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] Rajeswari
3	09 Oct 2024 14:26	Clm Created	Reg No: SLA7424S. Policy No: D22MPC0002323. Acct Date: 2024/10/07. Claim Type: OD. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Hup Motor Trading & Service (HQ)	[A] Rajeswari
4	09 Oct 2024 14:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Rajeswari
5	09 Oct 2024 14:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/18	[A] Rajeswari
6	09 Oct 2024 14:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Rajeswari
7	09 Oct 2024 14:28	Assignment 1st Accessed		[A] Rajeswari
8	10 Oct 2024 15:50	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HUEY YON
9	10 Oct 2024 15:51	Adj Rpt Initiated		[A] HUEY YON
10	10 Oct 2024 15:51	Clm Dtl Modified	Insured ID: -> 0. Claim Conclusion: -> 3.	[A] HUEY YON
11	10 Oct 2024 15:51	Clm Dtl Modified	JPJ Reg. Date: -> 2000/01/01.	[A] HUEY YON
12	10 Oct 2024 15:51	Clm Details Notified		[A] HUEY YON
13	10 Oct 2024 16:42	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/18	[A] HUEY YON
14	10 Oct 2024 16:46	Adj Mandate Request	Cur.Req:2194.32:damages consistent.repair cost economical. The vehicle repair on lump sum basis. We have not authorize repair.	[A] HUEY YON
15	11 Oct 2024 10:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/18. Mandate Remarks: Insured claiming third party uploaded OIV report.	[I] Priya
16	11 Oct 2024 10:31	Adj Mandate Set	Maintained:Insured claiming third party uploaded OIV report.	[I] Priya
17	14 Oct 2024 12:19	Adj Mandate Request	Cur.Req:2194.32:Insured revert to Own Damage Claim. Addendum GIA uploaded. Damages consistent. Repair cost economical. The vehicle repair on lump sum basis. We have not authorize repair.	[A] CELINE FONG
18	15 Oct 2024 10:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/18. Mandate Remarks: I have uploaded the TP version please check the version is inconsistent and Please upload the driving license .	[I] Priya
19	15 Oct 2024 10:33	Adj Mandate Set	Maintained:I have uploaded the TP version please check the version is inconsistent and Please upload the driving license .	[I] Priya
20	17 Oct 2024 13:28	Adj Mandate Request	Cur.Req:2194.32:According to our surveyor, one point of impact. damages consistent. Kindly advise approval	[A] HUEY YON
21	18 Oct 2024 16:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/18. Mandate Remarks: OIV report says OIV from minor road , TP report says TP from minor road.	[I] Priya
22	18 Oct 2024 16:43	Adj Mandate Set	Maintained:OIV report says OIV from minor road , TP report says TP from minor road.	[I] Priya
23	01 Nov 2024 09:51	Adj Mandate Request	Cur.Req:2035.52:KINDLY PROVIDE US THE BOTH VIDEO FOOTAGE.	[A] SHIAU CHAN
24	01 Nov 2024 11:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/18. Mandate Remarks: no video, please check with our insured workshop.	[I] Priya
25	01 Nov 2024 11:03	Adj Mandate Set	Maintained:no video, please check with our insured workshop.	[I] Priya
26	01 Nov 2024 11:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/18. Mandate Remarks: Go ahead manage this as OD claim	[I] Mekavathanan Sarangapani

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	01 Nov 2024 11:55	Adj Mandate Set	Approved:2194.32:Go ahead manage this as OD claim	[I] Mekavathanan Sarangapani

Date From



Date To



Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3251959	10 Oct 2024 15:51:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA7424S		12.00