

Hsiao Tong (LKKAuto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 27 November 2024 4:43 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] CTI REF: SNM24D205615/PA9216R/C02/TANCHC - LKK REF: CD/CTI24100167/Kpa3, PC1122U | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 25 November 2024 11:31 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] CTI REF: SNM24D205615/PA9216R/C02/TANCHC - LKK REF: CD/CTI24100167/Kpa3, PC1122U | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Your ref: **SNM24D205615/PA9216R/C02/TANCHC**
LKK ref : CD/CTI24100167/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING PA9216R(CHINA TAIPING) AND PC1122U(TP) ON 03/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reverse and hit third party parked vehicle.

We seek your approval to offer repairer **"SERVE YOU MOTOR PTE LTD"** at **\$6,917.62(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,824.92	\$ 5,715.44
2. Loss of USE (6days x \$250.00)	\$ 1,500.00	\$ 1,200.00 (6days X \$200.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 12,327.10	<u>\$ 6,917.62</u>

Surveyor recommended 5days for repair + 1PRS = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 14 October 2024 12:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D205615/PA9216R/C02/TANCHC - LKK REF: CD/CTI24100167/Kpa3, PC1122U | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Mei Kwan,

Enclosed please find OI's SAS report for your action.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 October 2024 11:28 am

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D205615/PA9216R/C02/TANCHC - LKK REF: CD/CTI24100167/Kpa3, PC1122U | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 October 2024 6:29 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving PA9216R (OI : CTI - TBA) and PC1122U (TP : LKK REF - CD/CTI24100167/Kpa3) on 03.10.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle PC 1122U at M/s Serve You Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)