

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 16 January 2025 4:09 PM  
**To:** Legolas Guo; SUR  
**Cc:** Susan Ting; Yee Pei Li  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 08/10/2024 / MT/1298561-002  
**Attachments:** SMH5155H Photos 2-2.pdf; SMH5155H Photos 3.pdf; SMH5155H Photos 2-1.pdf; SMH5155H Photos 1.pdf; SMH5155H Photos.pdf; SMH5155H ESTIMATE.pdf; SMH5155H IA.pdf

Dear Legolas,

Enclosed herewith preliminary advice of SMH 5155H.  
Repairer willing to undertake the repair cost at \$61,000.00 on Lump Sum basis.

For your approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yee Pei Li <PeiLi.Yee@income.com.sg>  
**Sent:** Friday, 18 October 2024 8:24 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MTCL@income.com.sg  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 08/10/2024 / MT/1298561-002  
**Importance:** High

Classification: *Restricted*

Dear Shiau Chan,

2	Yee Pei Li	MT/1298561-002	SMH5155H	RYDER AUTO PTE LTD	2 KAKI BUKIT AVE 2 #02-19 AUTOHUB @ KAKI BUKIT SINGAPOR 417921	June Chia / 84848277	SNH90
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We refer to above assignment, please upload survey report ASAP.

Thank You.

**Yee Pei Li**

Executive  
Consumer GI Operations

T: +65 6430 7898



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**From:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Sent:** Tuesday, 8 October 2024 1:40 pm

**To:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Subject:** RE: TP CASES FARMED OUT TO LKK ON 08/10/2024

Classification: *Restricted*

Dear Hueh Yin,

Re-send with details.

Thank you.

Warmest Regards

**Hazalysa Binte Ibrahim**

Admin Assistant  
Consumer GI Operations



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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Tuesday, October 8, 2024 9:42 AM

**To:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Seah Hoon Wah <[HoonWah.Seah@income.com.sg](mailto:HoonWah.Seah@income.com.sg)>; Susan Ting <[susan.ting@income.com.sg](mailto:susan.ting@income.com.sg)>

**Subject:** RE: TP CASES FARMED OUT TO LKK ON 08/10/2024

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Dear Hazalysa,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

SMH5155H

SNK6605S

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

GBC9559G

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Sent:** Tuesday, October 8, 2024 8:46 AM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Seah Hoon Wah <[HoonWah.Seah@income.com.sg](mailto:HoonWah.Seah@income.com.sg)>; Susan Ting <[susan.ting@income.com.sg](mailto:susan.ting@income.com.sg)>; Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Subject:** TP CASES FARMED OUT TO LKK ON 08/10/2024

Classification: *Restricted*

Dear LKK,

Please assist to survey the following vehicles as per Mr Legolas's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	OI VEH	DOA	Additional Remarks
1	Lim Serene	MT/1285293-002	GBC9559C	RYDER AUTO PTE LTD	2 KAKI BUKIT AVE 2 #02-19 AUTOHUB @ KAKI BUKIT SINGAPOR 417921	June Chia / 84848277	SNK4841P	07/07/2024	
2	Yee Pei Li	MT/1298561-002	SMH5155H	RYDER AUTO PTE LTD	2 KAKI BUKIT AVE 2 #02-19 AUTOHUB @ KAKI BUKIT SINGAPOR 417921	June Chia / 84848277	SNH9017K	03/10/2024	
3	Eng Huey Huey	MT/1298251-002	SNK6605S	SUCCESS UNITED PTE LTD	2 KAKI BUKIT AVE 2 #01-33	Elise / 6746 1515	SNK5428T	03/10/2024	

					KAKI BUKIT AUTOHUB				
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**Please contact workshops.**

Please revert to officer-in-charge after survey.

Warmest Regards

**Hazalysa Binte Ibrahim**

Admin Assistant  
Operations, Motor & Personal Lines



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