Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)

Sent: Thursday, 10 October 2024 9:07 AM

To: ASHA@MUSTAFA.COM.SG

Cc: Admin A

Subject: ACCIDENT INVOLVING YQ 1478M(AIG) AND SHB 5921D AT/ALONG SYED ALWI RD

- BEHIND MUSTAFA CENTRE ON 01/10/2024

Our Ref: CD/AIG24100158/Tma3

AIG Ref: 7650989859SG

M/S MOHAMED MUSTAFA & SAMSUDDIN CO. PTE LTD

Dear PERSON IN CHARGE/ WEI LINLIN,

ACCIDENT INVOLVING YQ 1478M(AIG) AND SHB 5921D AT/ALONG SYED ALWI RD - BEHIND MUSTAFA CENTRE ON 01/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SHB 5921D** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)