

**Veron Chen (LKKAUTO)**

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**From:** KY AUTO <kyautosg@gmail.com>  
**Sent:** Wednesday, 9 October 2024 8:13 PM  
**To:** Lynn Khong (CTPIS); kyclaimsg@outlook.sg; SUR; assignments  
**Subject:** Re: PRE-REPAIR SURVEY-Our Ref: SNM24D205418/SNL7218P/C02/KHONGLH & Your Ref: SNK829C

**Importance:** High

Dear Lynn,

Kindly assist liability clearance.

Thank you.

**Best Regards,  
Raymond**

**KY AUTO PTE. LTD.  
25 KAKI BUKIT ROAD 4  
#05-23 SYNERGY@KB  
SINGAPORE 417800  
Tel: 80288693**

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Monday, October 7, 2024 4:13 PM  
**To:** KY AUTO <kyautosg@gmail.com>; kyclaimsg@outlook.sg <kyclaimsg@outlook.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205418/SNL7218P/C02/KHONGLH & Your Ref: SNK829C

[Internal]

**'WITHOUT PREJUDICE'**

Dear Raymond,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

1. Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.

2. Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

3. The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

4. This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

5. This proposal of direct settlement in paragraphs 1 to 4 above is CONDITIONAL upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.  
Refer to ezclaims.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** KY AUTO <kyautosg@gmail.com>

**Sent:** Monday, 7 October 2024 3:24 pm

**To:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; kyclaimsg@outlook.sg

**Subject:** Re: PRE-REPAIR SURVEY-Our Ref: SNM24D205418/SNL7218P/C02/KHONGLH & Your Ref: SNK829C

**Importance:** High

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Dear Lynn,

Kindly assign Steve Chen Tsue Yee (LKK) to carry out pre-survey for this vehicle.

Thank you.

**Best Regards,  
Raymond**

**KY AUTO PTE. LTD.  
25 KAKI BUKIT ROAD 4  
#05-23 SYNERGY@KB  
SINGAPORE 417800  
Tel: 80288693**

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**From:** Lynn Khong (CTPIS) <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Monday, October 7, 2024 2:35 PM  
**To:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>; [kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg) <[kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)>  
**Subject:** FW: PRE-REPAIR SURVEY-Our Ref: SNM24D205418/SNL7218P/C02/KHONGLH & Your Ref: SNK829C

[Internal]

Dear Raymond,

As spoken, please let us have the surveyor choice.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>  
**Sent:** Wednesday, 2 October 2024 1:19 pm  
**To:** [lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com); [kyautosg@gmail.com](mailto:kyautosg@gmail.com); [kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)  
**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D205418/SNL7218P/C02/KHONGLH & Your Ref: SNK829C

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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