



HD PERFECT
AUTOWORK PTE LTD

HD PERFECT AUTOWORK PTE LTD

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Date: 31.12.2024

ATTN: Motor Claims Department

INS: **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Dear Sir/Madam,

Accident Involving: SJM8747P & SNR9487J

Date of Accident: 03.10.2024 @ 14.45 HR

Location: BRADDELL ROAD

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>21,800.00</u>
Loss of Rental:		
(\$200.00 X 14 Days):	\$	<u>2,800.00 (16Repair Days)</u>
LTA Search	\$	<u>27.25</u>
Towing	\$	<u>60.00</u>
Grand Total:	\$	<u>24,687.25</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You,

Joanne

82979787

Authorisation To Act


I, Teng E-zhou Alex ("the third party claimant") of
55A Lorong Melayu S. 416941
(address), owner of SJM 8747P (vehicle no.)
hereby authorise HD Perfect Autowork Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or
loss of use ("claim") for my vehicle no. SJM 8747P that was
damaged pursuant to the accident which occurred on 3-10-24 (date)
at/along Braddell Road
(location) involving vehicle no/s SNR 9487J ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that
they deem it fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident
concerned.

Dated this 3 day of 10 (month) 20 24 (year)

X

Signed by "the third party claimant"





Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00078432400 Claim No : SNM24D205655/SNR9487J/C02/XIEXJ

Claimant : TENG E-ZHOU, ALEX

Amount : S\$23,700.00
Singapore Dollars Twenty-Three Thousand Seven Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJM8747P
Insured Vehicle No. : SNR9487J

Date of Loss : 03/10/2024
Place of Accident : BRADDELL RD TOWARDS TOA PAYOH LOR 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : TAN JUN JIE ROY
Driver Name : TAN JUN JIE ROY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 23,700.00
	=====
TOTAL	S\$ 23,700.00
	=====

Claimant Name : ALEX TENG NRIC No : S8840265J

Signature :  Date : 28/6/2025

“My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims”

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

GST Reg. No. : 202136904Z



**HD PERFECT
AUTOWORK PTE LTD**

Date	Invoice Number	Vehicle Number
31.12.2024	HDP202412-001000	SJM8747P

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

SINGAPORE 079909

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 20,000.00
Total	\$ 20,000.00
Add: 9% GST	\$ 1,800.00
Total	\$ 21,800.00

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

23 RENTAL PTE LTD

106D Punggol Field

#09-506

Singapore 824106

Company Registration Number : 202347820H



Tax Invoice # : E2401171

Date : 20.10.2024

Bill To:

HD Perfect Autowork Pte Ltd

C/O : TENG E ZHOU ALEX

55A LOR MELAYU

SINGAPORE

416941

Description	Amount	Job No.
Vehicle Rental for Period 03.10.2024 TO 17.10.2024		
14 DAYS X \$200.00	\$ 2,800.00	
Replacement Car No. : SNM8794E		
Your Vehicle No.: SJM8747D		

Your Order #: 235188

Total Invoice Amount: \$ 2,800.00

GST: -

Balance Due: \$ 2,800.00



23 RENTAL PTE LTD

95 Aljunied Crescent Macpherson View #06-513 Singapore 380095
Tel: 91733305 / 91732332
Email: 23rentalpteltd@gmail.com

No: 235188

SJM8747P
(#)HDI

171

UEN: 202347820H

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR				Vehicle No: SNM8747E Replace Veh No:			
Name: (as in I/C) Teng E Zhou Alex.				Mileage out:			
Email: -				Make & Model: BMW 320i Auto Manual			
NRIC/PASSPORT No: S8840265J.				OUT: Date 03/10/24 Time: 6:50 pm			
Date of Birth: 13.10.1988.				HIRE PERIOD			
Address (Res): 55A Lor. Melayu. S. 416941.				OWN DAMAGE CLAIM Excess S\$ } \$5,000.00			
Driving Licence No: D/L Type: Local / International				THIRD PARTY CLAIM Excess S\$ }			
Issue Date:				CHARGES			
Tel: (O) HP				Daily 14 @\$ 200 per day 2800 00			
Company Name: /				Weekly @\$ per week			
Company UEN:				Monthly @\$ per month			
Company Address:				Others @\$			
ADDITIONAL DRIVER'S PARTICULARS				Delivery Service			
Name: (as in I/C)				GST			
NRIC/PASSPORT No:				SUB- TOTAL \$			
Date of Birth:				PETROL LEVEL			
Address (Res): /				Out E 1/4 1/2 3/4 F			
Driving Licence No: D/L Type: Local / International				In E 1/4 1/2 3/4 F			
Issue Date:				EXTENSION			
Tel: (O) HP				Misc.			
VEHICLE CHECK LIST				GST			
INDICATE: J - DENTS S - SCRATCHES A - ACCIDENTS				TOTAL CHARGES 2800 00			
BACK				Rented out by:			
RIGHT FRONT TOP LEFT				Hirer's Signature [Signature]			
				Addition Driver's Signature			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given 23 Rental Pte Ltd in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY AND BE RESPONSIBLE FOR THE INSURANCE EXCESS. IF THERE IS BODILY INJURIES, POLICE REPORT MUST BE MADE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
17/10/24	5:30pm				 HIRER'S SIGNATURE



HD Perfect Autowork <hdperfectautowork@gmail.com>

Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-241003-003378

LTA <LTA-VTL@lta.gov.sg>
To: hdperfectautowork@gmail.com

Thu, Oct 3, 2024 at 5:08 PM



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-241003-003378

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 03 Oct 2024 was successful and the Receipt No. is ITNET-00000-241003-003378.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
SNR9487J	03 Oct 2024	14:45:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Visit onemotoring.lta.gov.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

08 - 27.25

6. 8. 9. 10.

$$3 \mid 10 \mid 20 \mid 4$$

T. Canoy
8382 9917

3101 8747P

1700

Autocare Ltd

Premier #08-09

60

Di

OK

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, January 27, 2025 1:33 PM
To: 'tanroy9@gmail.com'
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNR9487J(CHINA TAIPING) AND SJM8747P AT/ ALONG BRADDELL ROAD ON 03/10/2024

TAN JUN JIE ROY

Dear Sir/Madam,

You Ref: SNR9487J

Our Ref: CD/CTI24100137/Aua3

ACCIDENT INVOLVING SNR9487J(CHINA TAIPING) AND SJM8747P AT/ ALONG BRADDELL ROAD ON 03/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SJM8747P** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Yan (LKK Auto)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Friday, April 11, 2025 5:10 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Yan,

Please proceed to settle up to **\$23,987.25(all-in).**

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Wednesday, March 19, 2025 11:11 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Your ref: **SNM24D205655/SNR9487J/C02/XIEXJ**

LKK ref : CD/CTI24100137/Aua3

Dear Sirs/Mdm,

We refer to the above matter.

SNR9487J(OI) -> SJM8747P(TP) -> SKC5001T

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**HD PERFECT AUTOWORK PTE LTD**" at **\$23,987.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 49,274.42	\$ 21,800.00 (\$20,000.00 + 9%GST)
2. Loss of RENTAL (14days x \$200.00)	\$ 2,800.00	\$ 2,100.00 (14days X \$150.00)
3. LTA/ GIA Search Fee	\$ 27.25	\$ 27.25
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 52,161.67	<u>\$ 23,987.25</u>

Surveyor recommended 16days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Tuesday, January 21, 2025 4:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Please find OI'S RPT.

Thank you

 [LKK GIA](#)

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 8, 2025 6:25 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 January 2025 5:27 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 December 2024 4:21 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Thursday, 19 December 2024 3:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured still hasn't reported accident.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 17 December 2024 4:02 pm
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 9 December 2024 4:59 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, 27 November 2024 3:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured still hasn't reported accident. We have informed Traffic Police on this.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 25 November 2024 4:23 pm

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 20 November 2024 9:37 AM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Monday, 11 November 2024 2:34 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured hasn't reported accident.
We have informed Traffic police on this.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, November 4, 2024 11:12 AM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Friday, 18 October 2024 4:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured hasn't report accident, we will send reminder again.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, October 17, 2024 4:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 14 October 2024 4:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 October 2024 4:23 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Phoebe**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 7 October 2024 6:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNR9487J (OI : CTI - TBA) AND SJM8747P (TP : LKK REF - CD/CTI24100137/Aua3) on 03.10.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJM 8747P at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)