

Yan (LKK Auto)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Friday, April 11, 2025 5:10 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Yan,

Please proceed to settle up to **\$23,987.25(all-in).**

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Wednesday, March 19, 2025 11:11 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Your ref: **SNM24D205655/SNR9487J/C02/XIEXJ**

LKK ref : CD/CTI24100137/Aua3

Dear Sirs/Mdm,

We refer to the above matter.

SNR9487J(OI) -> SJM8747P(TP) -> SKC5001T

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**HD PERFECT AUTOWORK PTE LTD**" at **\$23,987.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 49,274.42	\$ 21,800.00 (\$20,000.00 + 9%GST)
2. Loss of RENTAL (14days x \$200.00)	\$ 2,800.00	\$ 2,100.00 (14days X \$150.00)
3. LTA/ GIA Search Fee	\$ 27.25	\$ 27.25
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 52,161.67	<u>\$ 23,987.25</u>

Surveyor recommended 16days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Tuesday, January 21, 2025 4:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Please find OI'S RPT.

Thank you

 [LKK GIA](#)

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 8, 2025 6:25 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 January 2025 5:27 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 December 2024 4:21 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Thursday, 19 December 2024 3:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured still hasn't reported accident.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 17 December 2024 4:02 pm
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 9 December 2024 4:59 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a Wonderful Christmas and a Happy New Year 2025 !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, 27 November 2024 3:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured still hasn't reported accident. We have informed Traffic Police on this.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 25 November 2024 4:23 pm

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 20 November 2024 9:37 AM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Monday, 11 November 2024 2:34 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured hasn't reported accident.
We have informed Traffic police on this.
Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, November 4, 2024 11:12 AM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Friday, 18 October 2024 4:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

Insured hasn't report accident, we will send reminder again.

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, October 17, 2024 4:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 14 October 2024 4:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 October 2024 4:23 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D205655/SNR9487J/C02/XIEXJ - LKK REF: CD/CTI24100137/Aua3, SJM8747P | DOA: 03.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Phoebe**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 7 October 2024 6:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNR9487J (OI : CTI - TBA) AND SJM8747P (TP : LKK REF - CD/CTI24100137/Aua3) on 03.10.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJM 8747P at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)