



BAN HOCK HIN
Co., Pte Ltd

Rev 11

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

07 MAR 2025

Your Ref : PD8288Z
Our Ref : TP/12616/FBU1268D/PD8288Z

BY EMAIL

India International Insurance Pte Ltd
64 Cecil Street
#04-00 & #05-00 IOB Building
Singapore 049711

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Madam,

Accident Involving FBU1268D & PD8288Z on 20/09/2024

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 9% GST)	\$566.26
2. Loss of Use (2 days x \$20)	\$ 40.00
3. GIA Vehicle Insurance Search Fee	\$ 2.18
TOTAL	<u>\$608.44</u>

We attached our Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Insurance Manager



LETTER OF AUTHORISATION

07 MAR 2025

Your Ref : PD8288Z

Our Ref : TP/12616/FBU1268D/PD8288Z

BY EMAIL

India International Insurance Pte Ltd
64 Cecil Street
#04-00 & #05-00 IOB Building
Singapore 049711

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Madam,

Accident Involving FBU1268D & PD8288Z on 20/09/2024

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

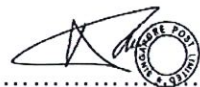
I / We, Singapore Post Ltd, hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured PD8288Z.

I / We further authorize M/s India International Insurance Pte Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBU1268D upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness



.....
Claimant
(Signature & Company Stamp)



.....
Witness Signature

Singapore Post Ltd / 199201623M

.....
Name & NRIC No

Tan Chok Lok / G7715235R

.....
Name & NRIC No

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2024D0011875
Claimant Ref: FBU1268D

We/I, BAN HOCK HIN CO. PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 566.26 (repair cost), S\$ 40.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. FBU1268D that was damaged pursuant to the accident which occurred on 20/09/2024 (date) at RAFFLES BLVD (location) involving vehicle no. PD8288Z (insured vehicle). This is pursuant to the inspection conducted on 07/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SINGAPORE POST LIMITED ("the third party claimant") of vehicle no. FBU1268D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBU1268D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 608.44 to BAN HOCK HIN CO. PTE LTD.

Dated this 8th day of April 2025

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Audrey Tan

NRIC:

S1438567C

Address:

BK 8 Defu South Street 1
#04-28 Singapore 533758

Nationality:

Singaporean

Occupation:

Director

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:





BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
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TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :
INDIA INTERNATIONAL INSURANCE P.L.
64 CECIL STREET
#04-00 & #06-00
IOB BUILDING
SINGAPORE 049711
INDIA INTERNATIONAL INSURANCE P.L.

Invoice No. : DLCR40124183-I12616
Invoice Date : 06/03/2025
Payment Due Date : 05/04/2025

CLAIM NO. : 12616
POLICY NO. : 2024-V5018204-VMF
VEHICLE NO. : FBU1268D
MAKE/MODEL : RAP / IONA AKA OAK

S/N	Description	Action	Qty	Unit Price	Amount
1	LABOUR	Supply/Install	1	\$200.00	\$200.00
2	MUDGUARD FRONT	REPLACE	1	\$99.00	\$89.10
				Disc %: 10%	
3	SENSOR WHEEL SPEED	REPLACE	1	\$124.00	\$111.60
				Disc %: 10%	
4	SIGNAL FRONT LH ASSY	REPLACE	1	\$132.00	\$118.80
				Disc %: 10%	
SUB TOTAL					\$519.50
GST @ 9 %					\$46.76
GRAND TOTAL (SGD)					\$566.26

Validity: 30 days



UEN: 197000288K

For Bank Transfer:
Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD
Name of Bank: DBS BANK LTD
Bank Account Number: 025 008 566 3 (Current Account)
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSGSG
Branch: TOWNER ROAD BRANCH
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND



INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

PD8288Z

Date of Accident

20/09/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **India International Insurance ...**Period of Insurance **11/09/2024 - 10/09/2025**Requested By **Tan Chok Lok (Ban Hock Hin C...**Requested Date **07/10/2024 09:17****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Oct 2024 18:24	Clm Dtl Modified	Claimant's Name: -> SINGAPORE POST LIMITED. Claimant's ID: -> 199201623M.	[A] HOW MEI KWAN
2	07 Oct 2024 18:24	Clm Veh Model Changed	(208355) RAP IONA AKA OAK (A).	[A] HOW MEI KWAN
3	07 Oct 2024 18:24	Clm Created	Reg No: FBU1268D. Acct Date: 2024/09/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Great Eastern General Insurance Limited (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Oct 2024 18:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Oct 2024 18:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/16	[A] HOW MEI KWAN
6	07 Oct 2024 18:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Oct 2024 18:25	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Oct 2024 18:25	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	08 Oct 2024 17:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/16	[A] HOW MEI KWAN
10	21 Oct 2024 17:37	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
11	23 Oct 2024 16:16	Video Downloaded	Downloaded Video - Accident	[I] Edmund Law
12	25 Oct 2024 09:13	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
13	08 Nov 2024 12:09	Clm Dtl Modified	Insured Name: -> NAT & MEL PTE. LTD.. Insured ID: -> 201622174C.	[A] HOW MEI KWAN
14	12 Nov 2024 10:54	Video Downloaded	Downloaded Video - Accident	[I] Edmund Law
15	14 Nov 2024 11:57	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% - BOLA NIL Remark: Insured reverse hit onto third party vehicle.	[A] NA MENG YAN
16	14 Nov 2024 11:57	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
17	14 Nov 2024 11:58	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
18	19 Nov 2024 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/16. Mandate Remarks: Our insured would like to try to MS with Third Party workshop. We have provided the workshop contact details. Kindly inform TP workshop to wait for them to reach out.	[I] Edmund Law
19	19 Nov 2024 17:13	Adj Mandate Set	Maintained:Our insured would like to try to MS with Third Party workshop. We have provided the workshop contact details. Kindly inform TP workshop to wait for them to reach out.	[I] Edmund Law
20	26 Nov 2024 19:05	Video Downloaded	Downloaded Video - Accident	[I] Edmund Law
21	26 Nov 2024 19:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/16. Mandate Remarks: Liability is clear. Please proceed with DS. Insured MS failed.	[I] Edmund Law
22	26 Nov 2024 19:08	Adj Mandate Set	Approved:0.00:Liability is clear. Please proceed with DS. Insured MS failed.	[I] Edmund Law
23	24 Mar 2025 13:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	24 Mar 2025 13:58	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	24 Mar 2025 13:58	Clm Dtl Modified	JPJ Reg. Date: -> 2022/08/19.	[A] JOANNE LEE KHANG MIN
26	24 Mar 2025 13:58	Clm Details Notified		[A] JOANNE LEE KHANG MIN
27	26 Mar 2025 16:23	Adj Mandate Request	Cur Req: 608.44; Liability: 100% *Quantum: \$ 608.44(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
28	04 Apr 2025 11:55	Adj Mandate Set	Approved: 608.44.	[I] Edmund Law

Date From

Date To

Audit Type

None

▼

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3250027	08 Oct 2024 09:08:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBU1268D	PD8288Z	12.00
3250636	08 Oct 2024 17:34:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBU1268D	PD8288Z	12.00
3257216	21 Oct 2024 11:46:38	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBU1268D	HOW MEI KWAN	xx.xx
3270788	12 Nov 2024 10:54:30	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBU1268D	Edmund Law	xx.xx