Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 10 October 2024 12:21 PM

To: JOEY TAY; assignments; SUR

Cresendo Llurca Lagman; teng.wai.khan@simedarby.com.sg;

keith.leo.chiyung@simedarby.com.sg; chua.kee.sin@simedarby.com.sg

Subject: RE: Claim No. M12D00032410 - OD SURVEY FOR SMQ6315J

Attachments: SMQ6315J IA.pdf; SMQ 6315J estimate.pdf

Dear Joey,

Enclosed herewith preliminary advice of SMQ 6315J.

We have not authorise repair.

Kindly let us have your approval \$11,161.30 (revised \$8,596.00 + check items \$2,565.30).

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JOEY TAY < joeytay@uoi.com.sg>
Sent: Wednesday, 9 October 2024 8:41 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>; teng.wai.khan@simedarby.com.sg;

keith.leo.chiyung@simedarby.com.sg; chua.kee.sin@simedarby.com.sg

Subject: Claim No. M12D00032410 - OD SURVEY FOR SMQ6315J

Hi Team,

Pls assist to arrange OD survey for the vehicle SMQ6315J.

Excess - \$500.00

Thank you

Joey Tay

Senior Executive, Claims

DID (65) 6490 9916 | Fax (65) 6327 3872 | Email joeytay@uoi.com.sg



United Overseas Insurance Limited

146 Robinson Road, #02-01 UOI Building, Singapore 068909 www.uoi.com.sg

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From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Sent: Friday, October 4, 2024 5:55 PM

To: UOI Customer Service < contactus@uoi.com.sg>

Cc: Cresendo Llurca Lagman < cresendo.lagman@simedarby.com.sg>; Teng Wai Khan

<teng.wai.khan@simedarby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; JOEY TAY

<joeytay@uoi.com.sg>

Subject: SMQ6315J -Conduct own claims

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear UOI Insurance Officer,

Please refer to the attached file for your arrangement of a surveyor on Wednesday, October 9, 2024,

to conduct a survey for the vehicle with the license plate SMQ6315J under own insurance claims policy.

I would appreciate your confirmation of this arrangement.

Thank you for your assistance!

Best Regards

Chua Kee Sin

Senior Customer Service Advisor

Bodyshop

www.bmw.com.sg

BMW

Performance Motors Ltd

Performance Munich Autos

TEL:+65 1800 2255 269

FAX +65 6479 4601

Mobile +65 9116 5200

Address: 303 Alexandra Road. Singapore 159941

Email:chua.kee.sin@simedarby.com.sg

From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>

Sent: Friday, 4 October 2024 5:37 pm

To: Chua Kee Sin < chua.kee.sin@simedarby.com.sg>

Subject: Message from KM_360i

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