

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 10 October 2024 3:47 PM
To: chua.kee.sin@simedarby.com.sg
Cc: Cresendo Llorca Lagman; teng.wai.khan@simedarby.com.sg;
keith.leo.chiyung@simedarby.com.sg; SUR
Subject: RE: Claim No. M12D00032410 - OD SURVEY FOR SMQ6315J

Dear Mr Chua,

As instructed by our client, please proceed to repair the insured vehicle **SMQ 6315J (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Sent: Friday, October 4, 2024 5:55 PM
To: UOI Customer Service <contactus@uoi.com.sg>
Cc: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Teng Wai Khan <teng.wai.khan@simedarby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; JOEY TAY <joeytay@uoi.com.sg>
Subject: SMQ6315J -Conduct own claims

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Dear UOI Insurance Officer,

Please refer to the attached file for your arrangement of a surveyor on Wednesday, October 9, 2024, to conduct a survey for the vehicle with the license plate SMQ6315J under own insurance claims policy.

I would appreciate your confirmation of this arrangement.

Thank you for your assistance!

Best Regards

Chua Kee Sin

Senior Customer Service Advisor

Bodyshop

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Email :chua.kee.sin@simedarby.com.sg

From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>

Sent: Friday, 4 October 2024 5:37 pm

To: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Subject: Message from KM_360i

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