

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 21 October 2024 12:25 PM  
**To:** YT(HQ); SUR  
**Subject:** RE: SMF 5384Z-DOA: 21/9/2024 (ECICS OD)  
**Attachments:** SMF5384Z SUPPLEMENTARY.pdf

Dear Sir/Madam,

Supplementary approved as per marking.

Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 9 October 2024 1:23 PM  
**To:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SMF 5384Z-DOA: 21/9/2024 (ECICS OD)

Dear Sir/Madam,

As instructed by our client , please proceed to repair the **insured vehicle SMF 5384Z (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Please provides parts invoice upon finalize**

Best Regards,

**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
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