

**Veron Chen (LKKAUTO)**

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, 18 October 2024 9:12 AM  
**To:** Veron Chen (LKKAUTO); Bryan Ang (LKKAUTO)  
**Cc:** MT\_Claim\_SG; SUR; Elton Seet (LKK Auto)  
**Subject:** RE: OUR REF: 23/24/24/VC05/029893 - GBH 3919 P (DOA: 10 Sept 2024)

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Hi Veron,

Thank you for the tyre report.

We will be repudiating liability for failing to maintain the insured vehicle in an efficient and road-worthy condition.

As such, we are unable to indemnify the own damage claim.

Please inform workshop K Kim Hin accordingly.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 15 October 2024 4:24 pm  
**To:** ENG HUEY NI ; Bryan Ang (LKKAUTO)  
**Cc:** MT\_Claim\_SG ; SUR ; Elton Seet (LKK Auto)  
**Subject:** RE: OUR REF: 23/24/24/VC05/029893 - GBH 3919 P (DOA: 10 Sept 2024)

**Lonpac External - Confidential**

Dear Huey Ni,

Enclosed with tyre report.

Best Regards,  
**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI

**Sent:** Thursday, 10 October 2024 4:06 PM

**To:** Bryan Ang (LKKAUTO)

**Cc:** MT\_Claim\_SG ; SUR ; Veron Chen (LKKAUTO)

**Subject:** RE: OUR REF: 23/24/24/VC05/029893 - GBH 3919 P (DOA: 10 Sept 2024)

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Hi Bryan,

Thank you for taking my phone call awhile ago.

Appreciate for your discount on the tyre report from \$400 to \$320 before GST.

Please proceed with tyres measurement and tyres report and let us have your finding soon.

Thank you.

Regards

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Veron Chen (LKKAUTO)

**Sent:** Wednesday, 9 October 2024 2:30 pm

**To:** ENG HUEY NI

**Cc:** MT\_Claim\_SG ; SUR ; Bryan Ang (LKKAUTO)

**Subject:** RE: OUR REF: 23/24/24/VC05/029893 - GBH 3919 P (DOA: 10 Sept 2024)

**Lonpac External - Confidential**

Dear Huey Ni,

Enclosed preliminary revised of vehicle GBH 3919P

Date of survey: 7/10/2024

Number of days (estimated) : 24 days

**We have not authorise repair.**

**At the time of inspection steering and brake are Jammed. For tyre ,suggest to do a tyre report as tyre condition bolder line.**

**Kindly advice rear box insured in the policy ? and repair cost offer to repairer.**

**Please let us have your approval and provides policy excess**

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

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-----Original Message-----

From: ENG HUEY NI

Sent: Wednesday, 9 October 2024 9:32 AM

To: Veron Chen (LKKAuto)

Cc: MT\_Claim\_SG ; Hueh Yin (LKK Auto) ; assignments ; SUR ; Bryan Ang (LKKAuto)

Subject: RE: OUR REF: 23/24/24/VC05/029893 - GBH 3919 P (DOA: 10 Sept 2024)

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Hi Veron,

As spoken and requested, we attach a copy of the certificate of insurance.

Thanks.

Regards

Huey Ni

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-----Original Message-----

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, 7 October 2024 2:12 pm

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: OUR REF: 23/24/24/VC05/029893 GBH 3919 P (DOA: 10 Sept 2024)

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Hi Veron,

Please request surveyor to check all the tyres, brake system and steering wheel if they are in efficient conditions.

Thanks

Huey Ni

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-----Original Message-----

From: Hueh Yin (LKK Auto)

Sent: Monday, 7 October 2024 10:58 am

To: ERIC WOO JUN KIAT ; assignments ; SUR

Cc: MT\_Claim\_SG

Subject: RE: OUR REF: 23/24/24/VC05/029893 GBH 3919 P (DOA: 10 Sept 2024)

Lonpac External - General

Dear Eric,

Thank you for the assignment.

Please be informed that Ms. Veron is the handler of this case who can be contacted at 6256 3561/  
veronchen@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: ERIC WOO JUN KIAT

Sent: Monday, October 7, 2024 9:38 AM  
To: Admin A ; Rajes (LKK Auto) ; assignments  
Cc: MT\_Claim\_SG  
Subject: OUR REF: 23/24/24/VC05/029893 GBH 3919 P (DOA: 10 Sept 2024)

Lonpac External - General

Lonpac External - General

Dear Rajes,

Please assist on OD survey email below.

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706

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-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>  
Sent: Friday, 4 October 2024 5:17 pm  
To: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Cc: service@kkimhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>; simon@kkimhin.com.sg; survey@kkimhin.com.sg  
Subject: GBH 3919 P (DOA: 10 Sept 2024)

Dear Officer

Enclosed the GIA report for GBH 3919 P DOA: 10 Sept 2024.

Vehicle was recently towed out from police compound and estimate is still in preparation.

Can you kindly appoint surveyor first for our coordination once estimate is ready?

Thank you.

Best Regards  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd