

## Rajes (LKK Auto)

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Friday, October 4, 2024 10:28 AM  
**To:** mail@loonchong.com; Jacqueline Tan (CTPIS); SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: Nominate / PRE-REPAIR SURVEY-Our Ref: SNM24D205566/YQ2540J/C02/TANCHC & Your Ref: SH24-249.TWA-L (GBE 3218 E)

[Internal]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Catherine,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.  
Refer to ezclaims.

Thank you

For pre/post repair survey matter, please email to [sur@lkkauto.com](mailto:sur@lkkauto.com)  
For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

*On behalf of Jacqueline*

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** mail@loonchong.com <mail@loonchong.com>  
**Sent:** Friday, 4 October 2024 8:09 am  
**To:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; mail@loonchong.com  
**Subject:** RE: Nominate / PRE-REPAIR SURVEY-Our Ref: SNM24D205566/YQ2540J/C02/TANCHC & Your Ref: SH24-249.TWA-L (GBE 3218 E)

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Dear Sir / Madam,

We refer to the above matter and your email below dated 3 October 2024.

Our client hereby nominate Mohamad Taufik Bin Hamid from LKK named in paragraphs 3 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact our client's workshop, Twin Wheel Auto Trading Enterprise, 38 Woodlands Road #03-14, Woodlands Industrial Park E1, Singapore 757700 for the said survey.

Contact Person : Mr Tan / Ms Eevon  
Telephone : 9681 7534 / 6457 0410

Kindly proceed to do the needful.

Regards,  
Catherine for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

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**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>  
**Sent:** Thursday, 3 October 2024 4:50 pm  
**To:** [jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com); [mail@loonchong.com](mailto:mail@loonchong.com)  
**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D205566/YQ2540J/C02/TANCHC & Your Ref: SH24-249.TWA-L (GBE 3218 E)

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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