

## Hsiao Tong (LKKAuto)

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**From:** Serene Lim <serene@limyewboo.com>  
**Sent:** Monday, 22 July 2024 4:25 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: PC3485J & YN5071S ALONG MAXWELL ROAD ON 07.06.2024  
**Attachments:** RENTAL AGREEMENT.pdf; LTA receipt-20240607-151549.pdf; Final Bill \$2500.pdf

Hi Hsiao Tong

We are quantifying the below

Cost of repair	\$2,500.00
Loss of rental ( 5 days x \$280 per day)	1,400.00
LTA search fee	27.25
<b>TOTAL</b>	<b>\$3,927.25</b>

We attached herewith Final Bill, Rental Invoice and LTA search Receipt.

Thank you & await your reply soonest.

Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

## LETTER OF AUTHORISATION

TO : M/s LIM YEW BOO SPRAY PAINT CO.  
BLK 10, SIN MING IND. EST.  
SECTOR C, #01-10, SINGAPORE 575645

We/ I, M/s Samanggi, below mentioned person/company, being the registered owner/ driver/ of Motor Vehicle Registration no. **PC3485J** involved in an accident on **07.06.2024** involving Motor Vehicle irrevocably authorize you to:-

- 1) undertake and proceed with all repairs to the said vehicle ;
- 2) thereafter negotiate, claim and/or recover from the adjuster/insurance company/owner sustained by me/ us
- 3) settle and claim, collect and/or received monies pertaining to the claim and to give a valid receipt thereof as well as to sign discharge vouchers on my/ our behalf
- 4) for the purposes above, appoint any solicitors as you deemed fit to act on my/ our behalf;
- 5) and
- 6) apply all such monies collected or received into account or payment of our repair bills as well as legal costs and disbursements incurred.

I/ We warrant that all facts and documents furnished to you in support of the claim are true and if need be will attend Courts to give evidence in respect thereof. And should any statement of facts furnished to you be found to be false and you are unable to succeed in the claim, I/We will be fully responsible for the repair and legal costs incurred.

Name of Vehicle Owner : M/s Samanggi

Motor Vehicle Reg No. : PC3485J

NRIC/ ROC No. : 5xxxx715C

Tel No. : 87772878

Signed : 

Company Stamp :  
(With Company's stamp, if applicable)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00027712400 Claim No : SNM24D203359/C02/TANCHC

Claimant : SAMANGGI

Amount : **S\$3,527.25**  
SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED TWENTY SEVEN  
AND CENTS TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PC3485J

Insured Vehicle No. : YN5071S

Date of Loss : 07/06/2024

Place of Accident : MAXWELL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DANDELION WASH PRIVATE LIMITED

Driver Name : JORDAN LIM ZHENG KAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,500.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	1,000.00
(4) <del>CIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	27.25
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees/P.T. Fees</del> /Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>3,527.25</b>
	=====	

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Claimant Name : SAMANGGI / Wen Shaoqi

NRIC No : 53223715C / S7027687I

Signature : 

Date : 20/9/2024



# LIM YEOW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645

NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721

Tel No. : 64534177 Fax No. : 64593724

E-Mail : limyewboo@singnet.com.sg

Website : [www.limyewboo.com.sg](http://www.limyewboo.com.sg)

Buss. Reg. No. : 20051400L

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department

Contact : 63896111 Fax No. : 62221033

## Final Repair Bill : TP24/017

Date : 16/07/2024

Vehicle Num. : PC 3485J

Make/Model : TOYOTA HIACE COMMUTER-2015

Chassis/Eng# : KDH2230022743/1KD2483356

Accident Date : 07/06/2024

Claim No. :

Reference : LYB/PC3485J/China/tp/sl

Policy No. :

LUMP SUM

Amount S\$

2,500.00

E. & O.E.

Total S\$ :

2,500.00

=====



for LIM YEOW BOO SPRAY PAINT CO.

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Jun 2024 / 15:15:49

Receipt Date/Time : 07 Jun 2024 / 15:15:44

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-240607-002891

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YN5071S				
As at 07 Jun 2024/12:20:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YN5071S			
	Enquiry Fee	25.00	2.25	27.25
	20240607151445192268			
<b>Sub-Total</b>		25.00	2.25	27.25
<b>Total Before Rounding</b>		25.00	2.25	27.25
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				27.25
Paid By				
	540188XXXXXX1125	eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





## FUND TRANSFER REQUEST FORM

**IMPORTANT:** Statement Pursuant to Section 25(5) of the Insurance Act, Singapore: You are to disclose in this Proposal Form fully and faithfully all the facts which you know or ought to know, otherwise the policy issued hereunder may be void.

1

### Requestor Information

#### A. DETAILS OF POLICY OWNER

Name of Policy Owner

Policy Number

NRIC / Passport No. / Entity Registration No.

#### B. DETAILS OF PAYEE

Name of Bank Account Holder

Lim Yew Boo Spray Paint Co

Nationality

☐ Singaporean

☐ Singapore PR

☐ Others, please specify: .....

NRIC / Passport No. / Entity Registration No.

Date of Birth

20051400L

D D / M M / Y Y Y Y

Is the Payee under Section 1B the same as Policy Owner?

☐ Yes

☐ No

If No, please state the basis of this payment and attach supporting document(s) to this form:

2

### Payment Instructions - Direct Fund Transfer (DFT)

#### ☐ To link my DFT Account to my PayNow

• Please ensure that you have registered your NRIC / UEN with the bank.

• We will not be responsible for any delays if NRIC / UEN is wrong or not registered with any bank.

NRIC / UEN: 20051400L

OR

#### ☐ To link my DFT Account to my designated bank account

- This account must belong to the Policy Owner or the Payee stated under Section 1B (the "Agreed Payee").
- Please submit a copy of your bank book or recent bank statement for account verification (You need to circle the account for crediting if your statement shows more than 1 bank account).
- Bank account must be a Singapore Bank account and the amount payable must be denominated in Singapore dollars.

Bank Name: .....

Bank Account Number: .....

Email to notify on transfer: .....

#### Note:

- These instructions will supersede any previous instructions (if any) regarding the mode of payment.
- DFT facility will not be applicable for any Policy that is the subject of a trust nomination created under Section 49L of the Insurance Act (Cap. 142).

1. I/We understand the purpose and contents of this Fund Transfer Request Form and declare that the information above are true, correct and complete, whether written by me/us or by anyone else on our behalf and I/We accept full responsibility for them. I/We confirm that I/We would like China Taiping Insurance (Singapore) Pte. Ltd. ("CTPIS") to perform the transaction selected above and acknowledge that CTPIS will not accept or process any incomplete form.
2. I/We confirm that the policy as identified by the Policy Number stated above (the "Policy") is owned by the Policy Owner stated above and has not been assigned to any other party. [Note: This declaration is only applicable to the Policy Owner or the authorised representative of the Policy Owner completing this form.].
3. I/We agree to indemnify and hold CTPIS harmless against any and all losses (whether direct, indirect, special or consequential) suffered by me/us or any third party arising from or in connection with CTPIS accepting and acting on my/our instructions set out in this Fund Transfer Request Form (including where relevant, the use of the electronic banking services stated in this Fund Transfer Request Form to effect payment) except where such loss is attributable solely to the gross negligence or wilful default of CTPIS.
4. I/We authorise CTPIS to effect the payment in accordance with the instruction as set out in this Fund Transfer Request Form.
5. If I/We opt to link my/our DFT account to my/our PayNow, I/We agree to register for PayNow using my/our NRIC/UEN number (if this has not been done already) and for all payments to be paid via PayNow as per my/our instructions set out in this Fund Transfer Request Form. I/We further agree that any payment made via the PayNow facility to my/our NRIC/UEN number shall be good and valid discharge and full and final settlement of any liability and obligations of CTPIS.
6. I/We am/are aware that this Fund Transfer Request will not be effective until it is formally accepted by CTPIS.
7. I/We further confirm that I/we have read and understood and hereby consent to the collection, use, disclosure and processing of my/our personal data in accordance with and agree to be bound by CTPIS's Privacy Policy which is made available on our website at <http://www.sg.cntaiping.com/privacypolicy>, as may be amended from time to time.  
I/We agree on my/our behalf (where I am the Policy Owner or the claimant) or on behalf of the Policy Owner/the claimant (if applicable, and where I/We am/are the authorised representative of the Policy Owner or the claimant) that CTPIS is authorised to collect, retain, use and / or disclose as it reasonably deems fit, any information in respect of me/us/the Policy Owner or the claimant (where I/We am/are the authorised representative of the Policy Owner or the claimant), that is received by CTPIS in accordance with the Privacy Policy set out under paragraph 7 herein. As far as reasonably possible, CTPIS will release such information to the parties specified in the Privacy Policy on a need to know basis and on the understanding that the information will be kept strictly confidential and be used, disclosed and retained in accordance with the applicable law.


Signature of Policy Owner / Agreed Payee<sup>1</sup>

16.07.2024

Date

<sup>1</sup> For entities, this form must be signed by the authorised signatory of the company and company stamp is required.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/CTI24060002/Kpa3

22 JULY 2024

**DANDELION WASH PRIVATE LIMITED**  
71 WOODLANDS AVENUE 10  
#01-14/15 WOODLANDS INDUSTRIAL XCHANGE  
SINGAPORE 737743  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YN5071S (CHINA TAIPING) AND PC3485J AT/  
ALONG MAXWELL ROAD ON 07/06/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PC3485J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)  
Case Handler  
DID: 6742 3197  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Hsiao Tong (LKKAuto)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 19 September 2024 3:26 PM  
**To:** Hsiao Tong (LKKAuto); Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - Direct Settlement - Accident Involving YN5071S (OI : CTI - SNM24D203359/C02/TANCHC) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

Hi Hsiao Tong,

Please proceed to offer LOR @ \$200/day.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Thursday, 19 September 2024 10:55 am  
**To:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - Direct Settlement - Accident Involving YN5071S (OI : CTI - SNM24D203359/C02/TANCHC) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

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Dear Sirs/mdm,

For Loss of Rental, third party rejected our offer at \$150.00/day and propose \$250.00/day as third party is in Wheelchair Transport Servicing as such accessibility features or specialized equipment of wheelchair lifter is required.

We would like to re-seek mandate up to \$3,527.25(all-in). Summary as follows: -

	TP PROPOSE	TO REVISE
1. Cost of Repair	\$ 2,500.00	\$ 2,500.00
2. Loss of RENTAL (5days x \$250.00)	\$ 1,250.00	\$ 1,000.00 (5days x \$200.00)
3. LTA search fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 3,777.25</b>	<b><u>\$ 3,527.25</u></b>

Please review and let us have your instruction, thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Tuesday, 27 August 2024 5:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - Direct Settlement - Accident Involving YN5071S (OI : CTI - SNM24D203359/C02/TANCHC) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

Hi Hsiao Tong,

Please proceed as proposed.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, August 8, 2024 2:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - Direct Settlement - Accident Involving YN5071S (OI : CTI - SNM24D203359/C02/TANCHC) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

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[Internal]

Your ref: **SNM24D203359/C02/TANCHC**  
LKK ref: CD/CTI24060002/Kpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN5071S(CHINA TAIPING) AND PC3485J(TP) ON 07/06/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as the trolley drop off from his vehicle and hit onto third party vehicle.

We seek your approval to offer repairer "**LIM YEW BOO SPRAY PAINT CO**" at **\$3,277.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,787.20	\$ 2,500.00
2. Loss of RENTAL (5days x \$280.00)	\$ 1,400.00	\$ 750.00 (5days x \$150.00)
3. LTA search fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 6,214.45</b>	<b><u>\$ 3,277.25</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this inspection report dated 31/07/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Monday, July 22, 2024 9:23 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - SNM24D203359/C02/TANCHC) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

Hi Hsiao Tong,

We have verified the DL of OID.

Please proceed to handle the DS.

Thank you.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Jacqueline Tan  
**Sent:** Thursday, July 18, 2024 11:52 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

Hi Hsiao Tong,

The info provided by driver was updated on 11 July 2024.

We have appointed our investigator to extract the driver's driving license record from TP.



We need to confirm that the OID was holding a valid driving license at the time of the accident before proceeding with the DS.

Kindly hold on this case. We will keep you informed once we receive a reply from the TP.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, July 18, 2024 11:32 AM

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

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Dear Jacqueline,

Insured driver submitted a copy of his NRIC, DL and Singpass Login to show that he is holding a valid DL.

Please advise if we may proceed DS.

Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Wednesday, July 10, 2024 9:35 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

Hi Hsiao Tong,

Received with thanks.

I have emailed and informed the insured's broker about the invalid driving license issue.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, July 10, 2024 8:12 AM  
**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

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[Internal]

Dear Jacqueline,

Insured addendum report uploaded in GEARS.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Tuesday, July 9, 2024 4:21 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

Hi Hsiao Tong,

As spoken, please update us once the addendum SAS submitted and check with Insured on the invalid DL.

Thank you.

Regards,  
*Jacqueline Tan*  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, July 1, 2024 10:49 AM  
**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CD/CTI24060002/Kma3) on 07.06.2024

[Internal]

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[Internal]

Hi Jacqueline,

OID is holding **invalid** driving licence.

Please advise.

Please take note that the case handler in-charge is Daphne.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, June 28, 2024 5:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CASE-24060002 (PC 3485J)) on 07.06.2024

[Internal]

Hi Hsiao Tong,

Our Insured reported in your NAC, but the Date of Accident reported differs from the third-party claimant.

Please assist in verifying the DOA with our Insured and make the necessary addendum.

Kindly update us once the actual DOA is confirmed.

Thank you.

**\*\* Note: Password for the attachment would be sent to you with separate email.**

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*



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**From:** Jacqueline Tan  
**Sent:** Wednesday, June 12, 2024 11:42 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CASE-24060002 (PC 3485J)) on 07.06.2024

Hi Hsiao Tong,

Insured non-reporting.

Please find the ANR letter to OI attached.

Kindly follow up and inform us once the Insured has reported.

Thank you for your assistance.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, June 10, 2024 9:34 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YN5071S (OI : CTI - TBA) and PC3485J (TP : LKK REF - CASE-24060002 (PC 3485J)) on 07.06.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Lim Yew Boo Spray Paint Co - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- Accident photo

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)