Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 16 October 2024 12:33 PM

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

Cc: MTPRI; Esther Lim; SUR; assignments

Subject: RE: D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D &

SHB5333B - DOA:2/10/2024

Attachments: SNB7355D IA.pdf

Dear Ana,

Enclosed herewith preliminary advice of SNB 7355D.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Sent: Wednesday, 16 October 2024 11:46 AM **To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>;

assignments <assignments@lkkauto.com>

Subject: FW: D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

Our Ref f: TAX/09/24/2104/MA

Dear Shiau,

Please let us have the prelim report.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421



⊕www.stridespremier.com.sg ⊕⊕@Stridespremier

From: Esther Lim < EstherLim@msfirstcapital.com.sg>

Sent: Wednesday, 16 October 2024 11:40 am

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) < <u>Ana.Magnaye@stridespremier.com.sg</u>> **Subject:** D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Ana

Please let us have the preliminary report.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Anthonidas Christopher (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 16 October 2024 11:36 AM

To: Harminder Kaur < Harminder@msfirstcapital.com.sg>; MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) < <u>Ana.Magnaye@stridespremier.com.sg</u>>; Esther Lim

<EstherLim@msfirstcapital.com.sg>

Subject: RE: [EXT] D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B -

DOA:2/10/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Claims,

Please revert on liability, thank you

Best Regards,

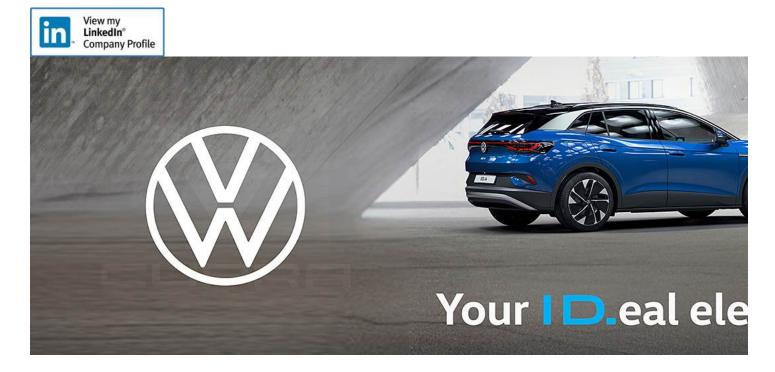
Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

https://www.volkswagen.com.sg/



From: Anthonidas Christopher (VGS - SG/Singapore) christopher.anthonidas@vw.com.sg

Sent: Monday, October 14, 2024 9:10 AM

To: Harminder Kaur < Harminder@msfirstcapital.com.sg; MTPRI < MTPRI @smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Magnaye Ana Margie

Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim

<EstherLim@msfirstcapital.com.sg>

Subject: RE: [EXT] D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B -

DOA:2/10/2024

Dear Claims,

Vehicle has been surveyed.

Please revert on liability, thank you

Best Regards,

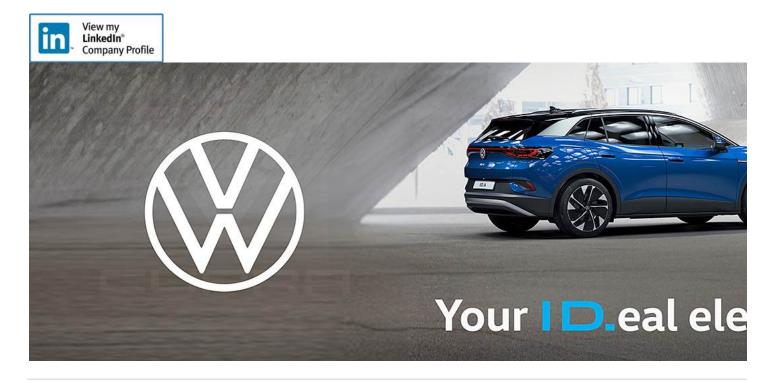
Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

https://www.volkswagen.com.sg/



From: Harminder Kaur < Harminder@msfirstcapital.com.sg >

Sent: Thursday, October 3, 2024 11:02 AM

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Magnaye Ana Margie

Marasigan (Strides Automotive Services Pte Ltd) < Ana. Magnaye@stridespremier.com.sg >; Esther Lim

<EstherLim@msfirstcapital.com.sg>; Anthonidas Christopher (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>

Subject: [EXT] D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Anthonidas Christopher (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg

Sent: Wednesday, October 2, 2024 4:26 PM

To: Motor Claims < MotorClaims@msfirstcapital.com.sg>

Cc: Tang Shushi (VGS - SG/Singapore) < shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

< Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) < michelle.ong@vw.com.sg>; Wong Meiy (VGS -

SG/Singapore) <meiy.wong@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Claims.

Please revert on liability and survey arrangement for this claim.

P/W SNB7355D0127F

Thank you!

Best Regards,

Christopher Dass Insurance Advisor Aftersales

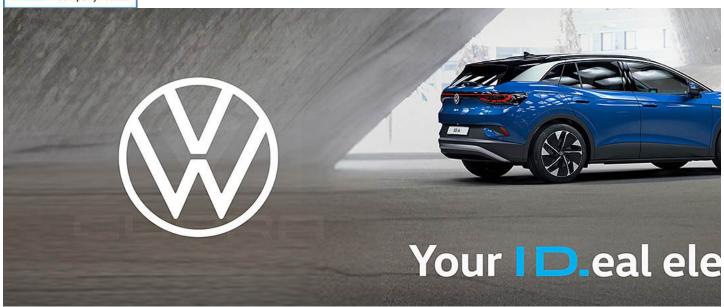
Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

https://www.volkswagen.com.sg/





Internal

Internal

Internal

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy. DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.