

Shiau Chan (LKKAUTO)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Friday, 15 November 2024 2:22 PM
To: Shiau Chan (LKKAUTO); Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)
Cc: MTPRI; SUR; assignments
Subject: RE: PRELIMINARY ADVICE FOR APPROVAL: RE: D24008621MFSH/STRIDES TAX/09/24/2104 REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024
Attachments: SNB7355D 2nd IA.pdf

Dear Shiau Chan

We approve on your revised preliminary report.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 15 November 2024 1:22 PM
To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: PRELIMINARY ADVICE FOR APPROVAL: RE: D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

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Dear Ana,

Enclosed herewith 2nd preliminary advice of SNB 7355D.

For your approval.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 16 October 2024 12:33 PM

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

Dear Ana,

Enclosed herewith preliminary advice of SNB 7355D.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Sent: Wednesday, 16 October 2024 11:46 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

Our Ref f : TAX/09/24/2104/MA

Dear Shiau,

Please let us have the prelim report.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

www.stridespremier.com.sg LinkedIn Facebook Instagram Stridespremier

From: Esther Lim <EstherLim@msfirstcapital.com.sg>

Sent: Wednesday, 16 October 2024 11:40 am

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Subject: D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

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Dear Ana

Please let us have the preliminary report.

Thank you.

Regards

Esther Lim

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Wednesday, 16 October 2024 11:36 AM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>
Subject: RE: [EXT] D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

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Dear Claims,

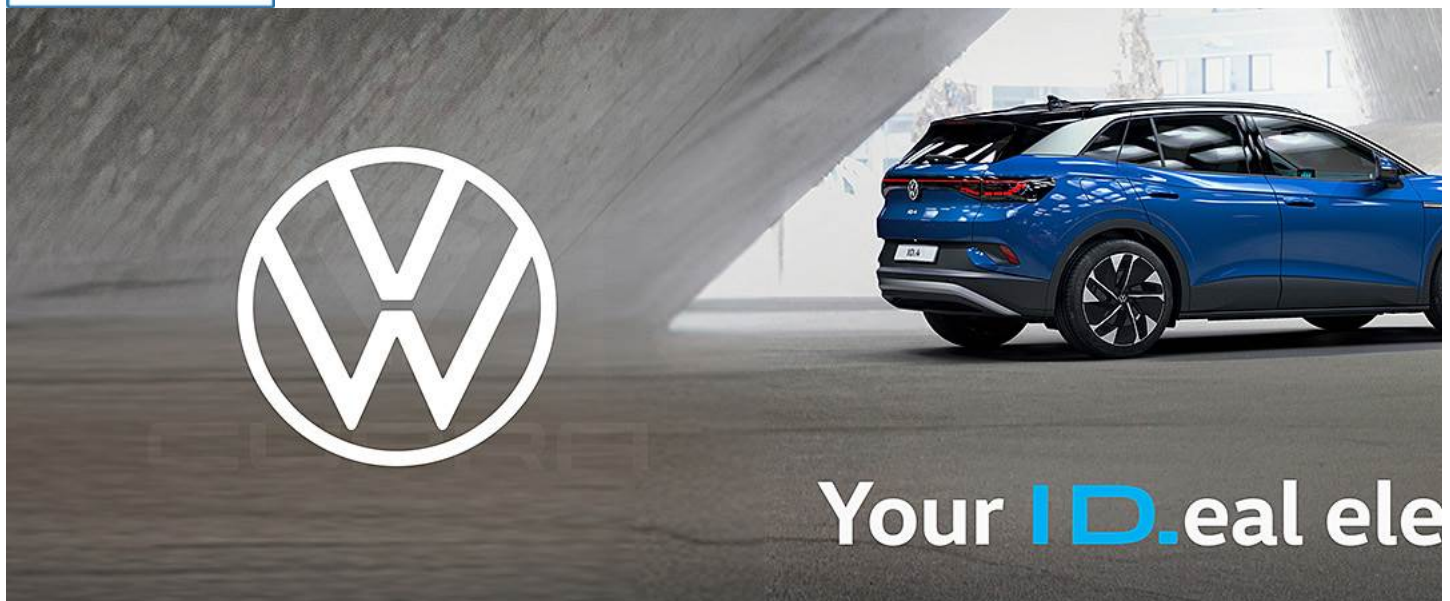
Please revert on liability , thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Monday, October 14, 2024 9:10 AM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>

Subject: RE: [EXT] D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

Dear Claims,

Vehicle has been surveyed.

Please revert on liability, thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Thursday, October 3, 2024 11:02 AM
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: [EXT] D24008621MFSH/STRIDES REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Wednesday, October 2, 2024 4:26 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SNB7355D & SHB5333B - DOA:2/10/2024

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Dear Claims,

Please revert on liability and survey arrangement for this claim.

P/W SNB7355D0127F

Thank you!

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

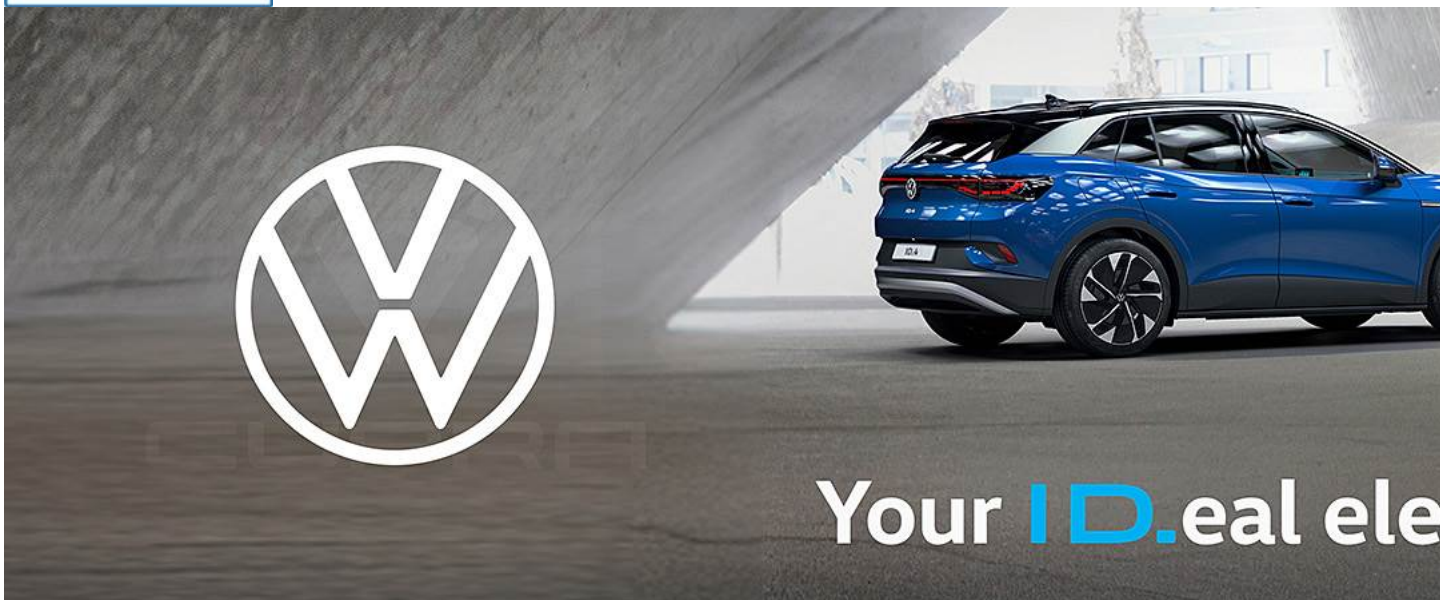
Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

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