

TAN ZHI WEN

c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Date: 10-10-2014

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

AIG BUILDING LEVEL 10

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLZ 7724U AND SBK 45P
ALONG POTERSON SHOPPING CENTRE CARPARK ON 30-09-2014

I / We, the owner of Vehicle No. SLZ 7724U which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | | |
|-----------------------------------|--------------|---|---------------------|
| 1. Costs of repair | CASH IN-LIEU | - | \$ 20,000.00 |
| 2. Loss-of-Use/Rental fees | 14 Days | - | \$ 700.00 |
| 3. Police / GIA report / LTA fees | | - | |
| 4. Surveyor report fees | | - | |
| 5. Others | | - | |
| Total: | | | <u>\$ 20,700.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLZ 7724U AND SBK 457
ALONG PARAGON SHOPPING CENTRE CARPARK
ON 30-09-2024

BY THE LETTER OF AUTHORITY, I / We, TAN ZHI WEN

NRIC NO. S9006866J The owner of Vehicle No. SLZ 7724U

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 10 (day) 10 (month) 2024 (year)



Acknowledged by Owner
(company stamp if applicable)

Use

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$11,500.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SLZ 7724U that was damaged pursuant to the accident which occurred on 30/09/2024 (date) at/along PARAGON SHOPPING CENTRE CARPARK (location) involving vehicle no/s SBK 45P. This is pursuant to the inspection conducted on 03/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN ZHI WEN (the third party claimant") of vehicle no. SLZ 7724U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLZ 7724U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of DEC (month) 2024 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

> Back to OneMotoring

Enquire PARF/COE Rebate for Deregistered Vehicle

Rebate Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	866J	
Deregistered Vehicle Particulars		
Vehicle No.:	SLZ7724U	
Chassis No.:	WF0DXXGAKDFM48479	
Deregistration Date:	08 Oct 2024	
Vehicle Fully Disposed:	No	
Rebate Details		
Rebate No.:	Rebate Amount (\$):	Rebate Expiry Date:
2442144MP0000	2,750.00	07 Oct 2025
2442144MC0000	6,621.00	07 Oct 2025

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 October 2024 1:12 PM
To: 'cenzhuaxiang@yahoo.com.sg'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SBK45P(AIG) AND SLZ7724U AT/ALONG PARAGON BASEMENT CARPARK EXIT ON 30/09/2024

POH CHOON HUAY [By Email Only]

Dear Sir/Madam,

You Ref: SBK45P
Our Ref: CD/AIG24100098/Kpa3
ACCIDENT INVOLVING SBK45P(AIG) AND SLZ7724U AT/ALONG PARAGON BASEMENT CARPARK EXIT ON 30/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLZ7724U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Oct 2024 15:25	Clm Dtl Modified	Claimant's Name: -> TAN ZHI WEN. Claimant's ID: -> S9006866J.	[A] HOW MEI KWAN
2	04 Oct 2024 15:25	Clm Veh Model Changed	(205361) FORD FIESTA TITANIUM 998cc (A).	[A] HOW MEI KWAN
3	04 Oct 2024 15:25	Clm Created	Reg No: SLZ7724U. Acct Date: 2024/09/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Oct 2024 15:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Oct 2024 15:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/15	[A] HOW MEI KWAN
6	04 Oct 2024 15:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Oct 2024 15:25	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Oct 2024 15:25	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Oct 2024 15:25	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Oct 2024 15:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	08 Oct 2024 09:32	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	08 Oct 2024 09:32	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	08 Oct 2024 09:47	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/10/15	[A] CHEW HSIAO TONG
14	08 Oct 2024 09:51	Adj Rpt Initiated		[A] CHEW HSIAO TONG
15	08 Oct 2024 09:51	Ins Email Updated	[None] -> [cenzhouxiang@yahoo.com.sg]	[A] CHEW HSIAO TONG
16	08 Oct 2024 09:51	Insured Phone No Updated	[None] -> [+6591390649]	[A] CHEW HSIAO TONG
17	08 Oct 2024 09:51	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
18	08 Oct 2024 09:51	Clm Dtl Modified	JPJ Reg. Date: -> 2016/03/10.	[A] CHEW HSIAO TONG
19	08 Oct 2024 09:51	Clm Details Notified		[A] CHEW HSIAO TONG
20	08 Oct 2024 10:03	Adj Mandate Request	Cur Req:11541.00:Hi, Pls refer to email dated 08/10/2024. Seek mandate for total loss offer if can proceed DS, Thanks.	[A] CHEW HSIAO TONG
21	11 Oct 2024 10:00	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
22	11 Oct 2024 10:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/15. Mandate Remarks: Please hold first, will need to investigate the matter. Will email you to reseek once coverage is confirm	[I] Tam, Ivan-WK
23	11 Oct 2024 10:03	Adj Mandate Set	Maintained:Please hold first, will need to investigate the matter. Will email you to reseek once coverage is confirm	[I] Tam, Ivan-WK
24	11 Oct 2024 10:28	Video Downloaded	Downloaded TP rear AVF	[I] Ng, Hai-Chuan
25	11 Oct 2024 10:30	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
26	20 Nov 2024 09:54	Adj Mandate Request	Cur Req:12241.00:Liability: 100%(OI LOST CONTROL) *Quantum: \$12,241.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	21 Nov 2024 11:17	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/15. Mandate Remarks: please complete the full survey report. at the same time, please upload MV research.	[I] Tam, Ivan-WK
28	21 Nov 2024 11:17	Adj Mandate Set	Maintained:please complete the full survey report. at the same time, please upload MV research.	[I] Tam, Ivan-WK
29	27 Nov 2024 14:51	Adj Mandate Request	Cur.Req:12241.00:Liability: 100%(OI LOST CONTROL) *Quantum: \$12,241.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
30	07 Dec 2024 21:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/10/15. Mandate Remarks: Approved LKK to settle not exceeding \$12,241.00 subj to submission of all supporting docs	[I] Tam, Ivan-WK
31	07 Dec 2024 21:37	Adj Mandate Set	Approved:12241.00:Approved LKK to settle not exceeding \$12,241.00 subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From



Date To



Audit Type

ACTIVITY	
[25/10/2024 13:58] CHEW HSIAO TONG: SPOKEN TO OI MDM POH. SHE AWARE OF CLAIM. AGREED TO LET AIG HANDLE.	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3249369	07 Oct 2024 10:26:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLZ7724U	SBK45P	12.00
3250067	08 Oct 2024 09:47:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ7724U	SBK45P	12.00
3252321	11 Oct 2024 10:20:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLZ7724U	Tam, Ivan-WK	xx.xx