

**HD PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Our Ref.: SLE316X

Your Ref. SLT3862S

Date: 09.12.2024

ATTN: Motor Claims Department

INS: **AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

Accident Involving: SLE316X & SLT3862S

Date of Accident: 27.09.2024 @ 08.25 HR

Location: PIE

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	18,530.00
Loss of Rental:		
(\$98.10.00 X 15 Days):	\$	1,471.50 (16Repair Days)
LTA Search	\$	27.25
Towing	\$	60.00
Grand Total:	\$	20,088.75

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Thank You,

Joanne

82979787

Letter of Authorisation & Indemnity

Accident involving motor vehicles no. SLE 316X and SLT 3862S on 27/9/24
at/along PIE

- I/We, the Owner of motor vehicle no. SLE 316X hereby instruct and authorise HD Perfect Autowork Pte Ltd ("the workshop") to appoint an independent surveyor on my/our behalf to inspect my/our motor vehicle and to commence repairs immediately to the said motor vehicle in accordance with the report of the independent surveyor. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$_____ being refundable deposit of the repair to my/our said vehicle.
- You are further authorised to appoint solicitors on my/our behalf and to instruct the solicitors fully as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authorisation/approval/consent hereby to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem it fit.
- My/Our solicitors shall also accept this as my/our irrevocable authority to pay the compensation monies from my/our third party claim directly to you after deducting their costs on a Solicitor and Client basis.
- Upon resolving my/our claim, you are also hereby authorised to agree with my/our solicitors on the amount of their professional costs and disbursements incurred in thereby acting for me/us and to receive and make payment of the balance of the settlement sum on my/our behalf directly into your account.
- I/We undertake and agree to fully co-operate with you and my/our solicitors to recover my claim successfully and also hereby consent and authorise you to instruct my/our solicitors to commence legal proceedings and to take all necessary steps to recover the claim from the negligent party where necessary.
- I/we also hereby instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
- In the event that I/we am/are required to attend at my/our solicitor's office for purposes of giving my/our further instructions on the accident matter, to sign court documents and to attend Court hearings in connection with my/our claim, I/we shall render my/our full co-operation to my/our solicitors.
- In the event that my/our claim against the third party and/or his insurers is not successful at any stage of the recovery of my/our claim procedure including court proceedings, if any, and/or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party and/or the third party and/or his insurers make an offer to pay less than the amount claimed by you for whatever reasons, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred and to also indemnify you in respect of my/our solicitor's costs and disbursements thereby incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 27 day of 09 2024

Signature of vehicle owner

Name :

IC/UEN No :

(Company stamp, if applicable)

Address :

Tel :

Witnessed by :

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HD PERFECT AUTOWORK PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$19,050.00** (Global Sum) for vehicle no. **SLE 316X** at was damaged pursuant to the accident which occurred on **27/09/2024** (date) along **PIE TOWARDS CHANGI** (location) involving vehicle no/s **SLT 3862L**.

This is pursuant to the inspection conducted on **30/09/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHONG ZHI WEN (ZHUANG ZHIWEN)** (the third party claimant”) of vehicle no. **SLE 316X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLE 316X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of 3 (month) 2025 (year)

Signed by appointed surveyor



Signed by “the workshop” (with chop)
HD PERFECT
AUTOWORK PTE LTD
URN: 202136904Z

“My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims”

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com

GST Reg. No. : 202136904Z



**HD PERFECT
AUTOWORK PTE LTD**

Date	Invoice Number	Vehicle Number
09.12.2024	HDP202412-00974	SLE316X

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 17,000.00
Total	\$ 17,000.00
Add: 9% GST	\$ 1,530.00
Total	\$ 18,530.00

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

CASH ORDER / WORK ORDER

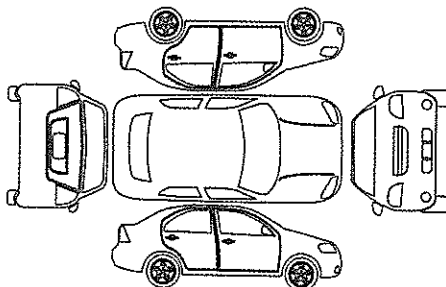
No. A 49097

Service Date: 27/9/24 Time Received: 0930
Member Name: Cash Time Arrived: 1030
Contact Person: _____ Time Completed: 1120
Contact No.: 83829927 From: SK2286
Car Reg No.: SLF316X To: Prater 208-09
Car Make/Model: Vezel Tow Truck No.: YPB72C
Battery: _____
Remarks: _____ Amount: 601
Cash / Credit

ADDITIONAL CHARGES:

- ☐ Dolly Wheels / Flat Bed
☐ Basement / Multi Storey
☐ Crane up / Bogged
☐ Jumpstart
☐ Low Body Kit
☐ Collection of Key
☐ ERP / Carpark _____

BODY & PAINT CONDITION:



bizSAFE₃

Tow Driver's Name & Signature _____

Member's Name & Signature _____

PAY NOW 202136139R
AUTOCREW PTE LTD

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misdemeanour to your vehicle / asset whilst being towed.

PRIME CAR L I M O

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

NRIC /UEN: 202136904Z

BLK 8 KAKI BUKIT AVE 4 #08-09 PREMIER KAKI BUKIT
SINGAPORE 415875

Attn: HD PERFECT AUTOWORK PTE LTD

Date : 14th October 2024
Tax Invoice # : INV 410-INV24/22382
Our Ref # : 1218
GST No. : 201826883W

Hirer/Driver: CHONG ZHI WEN

Driving License No: SXXXXX021I

Driver's Address: 38 IPOH LANE #11-07 SINGAPORE 438646

Vehicle No.	Rental Term	Rental Rate Before GST	Inv. Start Date	Inv. End Date
SNL4756Y	15 Day(s)	\$90.00 Per Day	27 Sep 2024	12 Oct 2024

#	Description (GST is not chargeable)	Amount(\$)
1	Deposit for 1218 REPLACEMENT CAR FOR SLE316X	WAIVED

Subtotal

#	Description (Subjected to GST 9%)	Amount(\$)
1	Rental payment for SNL4756Y REPLACEMENT CAR FOR SLE316X	\$1,350.00

Subtotal

\$1,350.00

GST 9%

\$121.50

Total

\$1,471.50

E. & O.E.

TOTAL PAYABLE AMOUNT

\$1,471.50

Kindly make the above rental payment & others (PAYABLE IN ADVANCE/ BEFORE START OF RENTAL PERIOD) of \$1,471.50 for vehicle no. SNL4756Y to our account:-

PRIME CAR LIMO PTE LTD

Bank Current Acct No: MBB 04141089936

Paynow : 201826883W

or

Bank Current Acct No: DBS 0720146999

Paynow : 201826883W002

\$98.10 X 15

Thank you.

This is a computer generated copy, no signature is required.

> Back to OneMotoring

Land Transport Authority
Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2024 / 10:01:28
Receipt Date/Time : 27 Sep 2024 / 10:01:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240927-000908
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLT3862L As at 27 Sep 2024/08:25:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLT3862L Enquiry Fee 20240927100033918785	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
512972XXXXXX5672		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Tuesday, December 10, 2024 11:36 AM
To: hmy0375@yahoo.com.sg
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLT3862L(AIG) AND SLE316X AT/ALONG PIE BEFORE JALAN EUNOS EXIT ON 27/09/2024

Our Ref: CD/AIG24100095/Aua3

AIG Ref: 9374699757SG

10 DECEMBER 2024

HOO MAY YEE(HE MEIYI)

ACCIDENT INVOLVING SLT3862L(AIG) AND SLE316X AT/ALONG PIE BEFORE JALAN EUNOS EXIT ON 27/09/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLE316X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Oct 2024 14:48	Clm Dtl Modified	Claimant's Name: -> CHONG ZHI WEN (ZHUANG ZHIWEN). Claimant's ID: -> SXXXX0211.	[A] HOW MEI KWAN
2	04 Oct 2024 14:48	Clm Veh Model Changed	(208345) HONDA VEZEL 1.5 X HYBRID AT ABS D/AIRBAG 2WD (A).	[A] HOW MEI KWAN
3	04 Oct 2024 14:48	Clm Created	Reg No: SLE316X. Acct Date: 2024/09/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: HD Perfect Autowork Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Oct 2024 14:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Oct 2024 14:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/15	[A] HOW MEI KWAN
6	04 Oct 2024 14:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Oct 2024 14:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Oct 2024 14:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Oct 2024 14:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Oct 2024 14:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	30 Dec 2024 13:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Dec 2024 13:53	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
13	30 Dec 2024 13:53	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	30 Dec 2024 13:53	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/04.	[A] JOANNE LEE KHANG MIN
15	30 Dec 2024 13:53	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	07 Jan 2025 17:41	Adj Mandate Request	Cur.Reg:19205.85:Liability: 100% (BOLA 28, ASS:100%) *Quantum: \$ 19,205.85(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
17	21 Jan 2025 17:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2025/02/06. Mandate Remarks: LOU to offer 5 - 6 days.	[I] Ng, Hai-Chuan
18	21 Jan 2025 17:37	Adj Mandate Set	Approved:19205.85:LOU to offer 5 - 6 days.	[I] Ng, Hai-Chuan
19	03 Mar 2025 14:13	Clm Dtl Modified	Insured Address 1: -> BLK 527 JURONG WEST STREET 52. Insured Address 2: -> #03-31 3. Insured PostCode: -> 640527. Insured City: -> 1284. Driver Name: -> HOO MAY YEE (HE MEIYI).	[A] NA MENG YAN

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3249445	07 Oct 2024 11:04:08	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SLE316X	SLT3862L	12.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
3302052	30 Dec 2024 13:53:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE316X	SLT3862L	12.00