



**聯成汽車維修**  
**SUCCESS UNITED PTE LTD**  
2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921  
Tel: 6746 1515 / 6747 1787 Fax: 6748 5015  
www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: CD/AIG24100092

**31 October 2025**

M/s. **AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg GBK5315C & SGP9298G on 17.09.2024**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SGP9298G

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 9% GST)	\$ 1,308.00
2)	GIA Search Fee	\$ 2.18
3)	Loss of Use (\$100 x 3 days)	\$ 300.00
<b>Total:</b>		<b>\$ 1,610.18</b>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2510029
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: [wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)



# LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: **ACCIDENT INVOLVING VEHICLE NOS: GBK5315C & SGP9298G**  
**ALONG Bullion Park Carpark ON 17.09.2024**

We, **FAST & SPEEDY LOGISTICS PTE. LTD.** Company Reg No.: **202329295C**  
of **23 TAGORE LANE, #03-17, TAGORE 23 WAREHOUSE, S 787601**  
the owner of vehicle no. **GBK5315C** hereby authorise you to commence repair to the said  
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We undertake to co-operate fully with you to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.

Our insurer are Allianz Insurance (S) Pte Ltd  
Policy No. SP2032024870

Date : 18.09.2024



Owner's Signature/Co's stamp  
**FAST & SPEEDY LOGISTICS PTE. LTD.**  
Company Reg No. : 202329295C

Expiry Date :

Excess : N/A

Witness Signature/Name

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SUCCESS UNITED PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,490.00** (Global Sum) for vehicle no. **GBK5315C** that was damaged pursuant to the accident which occurred on **17/09/2024** (date) along **168 LENTOR LOOP CAR PARK TOWER 2** (location) involving vehicle no/s **SGP9298G** This is pursuant to the inspection conducted on **02/10/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **FAST & SPEEDY LOGISTICS PTE. LTD.** (the third party claimant”) of vehicle no. **GBK5315C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBK5315C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of November (month) 2025 (year)

 LKP

Signed by appointed surveyor

Signed by “the workshop” (with chop)



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attention : Motor Claim Department

Contact : 64191053 Fax No. : 68357416

### Tax Invoice : S2510029

Date : 31/10/2025

Vehicle Num. : GBK5315C

Make/Model : Toyota Hiace-2020

Chassis/Eng# : JTFHT02P000250687/1KDB046914

Accident Date : 17/09/2024

Claim No. :

Reference :

Policy No. : SP2032024870

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		To repair and respray painting on frt bumper,		1,200.00
		frt door LH, side sliding door, rear fender LH		
		and rear bumper.		
		Labour Total S\$ :		1,200.00

SUCCESS UNITED PTE LTD

Total S\$ : 1,200.00  
GST @ 9% S\$ : 108.00  
Amount Due S\$ : 1,308.00  
=====

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SGP9298G

Date of Accident

17/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **29/11/2023 - 28/11/2024**

Requested By ..... **TAN WEI NI (Success United Pt...**

Requested Date ..... **18/09/2024 13:59**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Wednesday, 9 October 2024 9:27 AM  
**To:** slc\_adrian@yahoo.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SGP 9298G(AIG) AND GBK 5315C AT/ALONG 168 LENTOR LOOP CAR PARK TOWER 2 ON 17/09/2024

Our Ref: CD/AIG24100092/Ama3  
AIG Ref: 8077636026SG

Dear GAN POH CHEO/ CHAN SIEW LEONG,

### **ACCIDENT INVOLVING SGP 9298G(AIG) AND GBK 5315C AT/ALONG 168 LENTOR LOOP CAR PARK TOWER 2 ON 17/09/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBK 5315C** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Oct 2024 14:15	<b>Clim Dtl Modified</b>	Claimant's Name: -> FAST & SPEEDY LOGISTICS PTE. LTD.. Claimant's ID: -> 202329295 C.	[A] HOW MEI KWAN
2	04 Oct 2024 14:15	<b>Clim Veh Model Changed</b>	(205803) TOYOTA HIACE 3.0 D TURBO 4DR (A).	[A] HOW MEI KWAN
3	04 Oct 2024 14:15	<b>Clim Created</b>	Reg No: GBK5315C. Acct Date: 2024/09/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Success United Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Oct 2024 14:15	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Oct 2024 14:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/10/15	[A] HOW MEI KWAN
6	04 Oct 2024 14:15	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Oct 2024 14:15	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Oct 2024 14:15	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	04 Oct 2024 14:15	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Oct 2024 14:15	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	20 Feb 2025 15:48	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	20 Feb 2025 15:48	<b>Ins Email Updated</b>	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
13	20 Feb 2025 15:48	<b>Clim Dtl Modified</b>	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1278. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Feb 2025 15:48	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/08/28.	[A] JOANNE LEE KHANG MIN
15	20 Feb 2025 15:48	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	03 Nov 2025 10:13	<b>Clim Dtl Modified</b>	Driver Name: -> CHAN SIEW LEONG.	[A] Daphne Lee Mooi Ngiuk
17	03 Nov 2025 10:14	<b>Adj Mandate Request</b>	Cur,Req:1610.18:Liability: 100% (BOLA 24) *Quantum: \$1,610.18(all-in). Please refer to a djuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	03 Nov 2025 11:29	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/10/15. Mandate Remarks: please proceed with settlement @ \$1,610.18 [COR-\$1308 LOU-\$300 LTA/GIA-\$2.18] ** subject to final repair bill & AT A.	[I] Syed-Yusoff, Saliha
19	03 Nov 2025 11:29	<b>Adj Mandate Set</b>	Approved:1610.18:please proceed with settlement @ \$1,610.18 [COR-\$1308 LOU-\$300 LT A/GIA-\$2.18] ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3249498	07 Oct 2024 11:41:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK5315C	SGP9298G	12.00
3335542	20 Feb 2025 15:48:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK5315C	SGP9298G	12.00