Veron Chen (LKKAuto)

From: Sent:	Veron Chen (LKKAuto) Tuesday, 8 October 2024 1:20 PM
То:	Hueh Yin (LKK Auto); Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); assignments; SUR
Cc:	Esther Lim
Subject:	RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS). DOA:20.9.24
Attachments:	SDM 9878J preli revised.pdf
Dear Ana,	
Enclosed preliminary revised of vehicle SDM 9878J Date of survey: 7/10/2024 Number of days (estimated): 4 days	
Best Regards, Veron Chen Case Handler Own Damage & Third Party Property Damage LKK Auto Consultants Pte Ltd phone: 6256-3561 email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)	
From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com> Sent: Monday, 7 October 2024 2:40 PM To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <ana.magnaye@stridespremier.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Esther Lim <estherlim@msfirstcapital.com.sg> Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS). DOA:20.9.24</estherlim@msfirstcapital.com.sg></sur@lkkauto.com></assignments@lkkauto.com></veronchen@lkkauto.com></ana.magnaye@stridespremier.com.sg></huehyin@lkkauto.com>	
Dear Ana,	
Thank you for the email.	
Dear Veron,	
Please kindly assist CS/SMR24100071/Rvp3 (SDM 9878J)	

Best Regards,

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<<u>Ana.Magnaye@stridespremier.com.sg</u>> **Sent:** Monday, October 7, 2024 2:37 PM

To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg>

Subject: FW: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24

Our Ref: TAX/09/24/2064

Dear Rajes,

Please assist to forward to the officer in charge.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

⊕www.stridespremier.com.sg ⊕6@Stridespremier

From: Esther Lim < EstherLim@msfirstcapital.com.sg>

Sent: Monday, 7 October 2024 2:31 pm

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<ana.Magnaye@stridespremier.com.sg>

Cc: MTPRI < MTPRI@smrt.com.sg>

Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24

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Dear Ana

Have LKK surveyed the vehicle? If so, what is their revision on COR?

Thank you.

Regards Esther Lim Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

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From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<<u>Ana.Magnaye@stridespremier.com.sg</u>> **Sent:** Monday, October 7, 2024 2:24 PM

To: Esther Lim < EstherLim@msfirstcapital.com.sg>

Cc: MTPRI < MTPRI@smrt.com.sg>

Subject: FW: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24 **Importance:** High

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Our Ref: TAX/09/24/2064

Dear Esther,

Please assist to revert on liability. Estimate more than excess.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421



⊕www.stridespremier.com.sg ⊕⊕@Stridespremier

From: Clement Chia Cher Yang < clement.chia.cy@simedarby.com.sg>

Sent: Monday, 7 October 2024 2:17 pm

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<<u>Ana.Magnaye@stridespremier.com.sg</u>>; Harminder Kaur <<u>Harminder@msfirstcapital.com.sg</u>>; MTPRI

<MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Esther Lim < <u>EstherLim@msfirstcapital.com.sg</u>>; Katherine Chong < <u>katherine.chong@simedarby.com.sg</u>>; Yeu Roger < yeu.roger@simedarby.com.sg>; Muhammad Danial Ishak < <u>danial.ishak@simedarby.com.sg</u>>

Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24 **Importance:** High

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Dear Ana,

Please see attached marked by LKK.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942 T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg

From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<<u>Ana.Magnaye@stridespremier.com.sg</u>> **Sent:** Monday, October 7, 2024 2:12 PM

To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; Harminder Kaur

<Harminder@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Esther Lim < <u>EstherLim@msfirstcapital.com.sg</u>>; Katherine Chong < <u>katherine.chong@simedarby.com.sg</u>>; Yeu Roger < yeu.roger@simedarby.com.sg>; Muhammad Danial Ishak < danial.ishak@simedarby.com.sg>

Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24

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Our Ref: TAX/09/24/2064

Dear Clement,

Please let us have the estimate.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421



From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Sent: Monday, 7 October 2024 2:09 pm

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) < <u>Ana.Magnaye@stridespremier.com.sg</u>>; Esther Lim < <u>EstherLim@msfirstcapital.com.sg</u>>; Katherine Chong < <u>katherine.chong@simedarby.com.sg</u>>; Yeu Roger < yeu.roger@simedarby.com.sg>; Muhammad Danial Ishak < danial.ishak@simedarby.com.sg>

Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24

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Dear ALL.

Any update on liability clearance? As survey was completed on 7.10.24

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942 T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Sent: Thursday, October 3, 2024 2:01 PM

To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Cc: <u>HuaYen.Ong@stridespremier.com.sg</u>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd <<u>Ana.Magnaye@stridespremier.com.sg</u>>; Esther Lim <<u>EstherLim@msfirstcapital.com.sg</u>>; Katherine Chong <<u>katherine.chong@simedarby.com.sg</u>>; Yeu Roger <<u>yeu.roger@simedarby.com.sg</u>>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>

Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24

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Dear Hua Yen,

Kindly assist.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg A Member of MS&AD Insurance Group

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From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Sent: Thursday, October 3, 2024 1:59 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Cc: HuaYen.Ong@stridespremier.com.sg; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Katherine Chong katherine.chong@simedarby.com.sg; Yeu Roger <yeu.roger@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>

Subject: RE: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24 Importance: High

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Dear Mr Kaur,

Thank you and do let us know when we can arrange for survey?

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942 T: +65 9278 2710 F: +65 6477 7300 E: <u>clement.chia.cy@simedarby.com.sq</u> www.simedarbymotors.com | www.vantageauto.com.sg

From: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Sent: Thursday, October 3, 2024 9:55 AM

To: MTPRI < MTPRI@smrt.com.sg>

Cc: HuaYen.Ong@stridespremier.com.sg; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd <<u>Ana.Magnaye@stridespremier.com.sg</u>>; Esther Lim <<u>EstherLim@msfirstcapital.com.sg</u>>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Yeu Roger <yeu.roger@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>

Subject: FW: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24 Importance: High

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RESENT

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg A Member of MS&AD Insurance Group

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From: Harminder Kaur

Sent: Thursday, October 3, 2024 9:38 AM

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen. Ong@stridespremier.com.sg>; Magnaye Ana Margie

Marasigan (Strides Automotive Services Pte Ltd) < <u>Ana.Magnaye@stridespremier.com.sg</u>>; Esther Lim

<<u>EstherLim@msfirstcapital.com.sg</u>>; Clement Chia Cher Yang <<u>clement.chia.cy@simedarby.com.sg</u>>; 'katherine.chong@simedarby.com.sg' <<u>katherine.chong@simedarby.com.sg</u>>; 'Yeu Roger'

<yeu.roger@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>

Subject: D24008319MFSH LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS).

DOA:20.9.24 **Importance:** High

Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg A Member of MS&AD Insurance Group

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From: Clement Chia Cher Yang <<u>clement.chia.cy@simedarby.com.sg</u>>

Sent: Thursday, October 3, 2024 9:17 AM

To: Motor Claims < Motor Claims@msfirstcapital.com.sg>

Cc: Katherine Chong <katherine.chong@simedarby.com.sg>; Yeu Roger <yeu.roger@simedarby.com.sg>;

Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>

Subject: RE: LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS). DOA:20.9.24

Importance: High

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Dear MS

Any update?

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942 T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg

From: Clement Chia Cher Yang

Sent: Thursday, September 26, 2024 2:51 PM **To:** MotorClaims@msfirstcapital.com.sg

Cc: Katherine Chong <katherine.chong@simedarby.com.sg>; Yeu Roger <yeu.roger@simedarby.com.sg>;

Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>

Subject: LIABILITY CLEARANCE FOR SDM9878J AGAINST SHB5951S(MS FIRST CAP INS). DOA:20.9.24

Importance: High

Dear Officer,

Refer to the above matter.

Attached our claimant's GIA report & supporting documents for your consideration.

Please advise if liability is clear for us to proceed with direct settlement.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sq

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