

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 30 December 2024 1:50 PM
To: Teo, Grace; Choo, Thelma; SUR
Subject: RE: LKK/nr \ CMTD2403185/THE | Pre-repair Inspection For (XD 7325L). Your Insured Vehicle no : (YM 4117G) DOA 11.09.24
Attachments: XD7325L estimate.pdf; XD7325L LTA.pdf; XD7325L IA.pdf; XD7325L Photos 1.pdf; XD7325L Photos.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of XD 7325L.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Tuesday, 19 November 2024 3:16 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK/nr \ CMTD2403185/THE | Pre-repair Inspection For (XD 7325L). Your Insured Vehicle no : (YM 4117G) DOA 11.09.24

Dear Thelma,

Please be informed that we have inspected the vehicle XD 7325L on 18/11/2024.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, 3 October 2024 9:35 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/nr \ CMTD2403185/THE | Pre-repair Inspection For (XD 7325L). Your Insured Vehicle no : (YM 4117G) DOA 11.09.24

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, October 2, 2024 4:28 PM

To: Precise Auto Service <Support@preciseauto.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/nr \ CMTD2403185/THE | Pre-repair Inspection For (XD 7325L). Your Insured Vehicle no : (YM 4117G) DOA 11.09.24

Without Prejudice

Our Reference: CMTD2403185/THE

Your Reference: XD7325L

Dear Arine,

We acknowledged receipt of your Notice of claim and have appointed **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi **LKK AUTO**,

Please arrange the named surveyor to conduct the survey for **XD7325L** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

*NO sas

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg**



Grace Teo

Claims Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6329 5170

T: +65 6461 6555

E: grace.teo@sompo.com.sg

sompo.com.sg

Disclaimer: This e-mail, including attachments, is intended solely for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please notify the sender and delete this e-mail (including all attachments) from your system immediately.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to our parent company and related companies, credit reference agencies, parties to whom disclosure is required or authorised by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Wednesday, October 2, 2024 2:35 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-repair Inspection For (XD 7325L). Your Insured Vehicle no : (YM 4117G)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir,

We refer to the above-mentioned matter, herewith enclosed 2 days' notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle (**XD 7325L**) in our workshop ASAP.

Thank You.

Best Regards

Arine

--

T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://www.facebook.com/PreciseAutoService/>