

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, October 10, 2024 5:37 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)
Subject: FW: PRI - GBM1073R // D24007848MFBP // DOA: 04/09/2024 URGENT (ATTENTION NEEDED)

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Rajes,

Please refer to below email.

TP change workshop.

Thanks & Regards
Hua Yen

From: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>
Sent: Thursday, 10 October 2024 4:16 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: bennycheong@hongseh.com.sg
Subject: PRI - GBM1073R // D24007848MFBP // DOA: 04/09/2024 URGENT (ATTENTION NEEDED)

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SMRT ref: BUS/09/24/5007
MSFCIL ref: D24007848MFBP/SMRT
Hong Seh ref: GBM1073R

Dear Hua Yen,

PRI request from Connect 3 was forwarded for your assignment on 02/10/2024, LKK was assigned on the same day.

We have received email from Hong Seh for PRI. Third party vehicle will be repaired in Hong Seh and claims will be submitted by Hong Seh.

Kindly assist to assign surveyor for the survey of GBM1073R urgently. We have copied **Benny** from Hong Seh in this email for your reply for the survey arrangements.

Thank you.

Best regards,
Jaime Tay
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: Benny Cheong <bennycheong@hongseh.com.sg>

Sent: Thursday, October 10, 2024 3:59 PM

To: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; Chris Yoong <chrisyoong@hongseh.com.sg>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: GBM1073R Merimen submission status // D24007848MFBP // DOA: 04/09/2024 URGENT (ATTENTION NEEDED)

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Hi Jamie,

So can I know when and how do we need to do an arrangement for survey and replacement from accident vehicle. Cause been quite long seen to be uncontactable on phone. Kindly advise on this case. Road tax and inspection ending in oct 24, currently waiting survey, repair then inspection and could be done renew road tax by customer.

RE: GBM1073R Merimen submission status



Benny Cheong

To Caroline Cabrera; Chris Yoong

	Accident Report - GBM1073R.pdf 8 MB	▼
	05092024_ACCIDENT STATEMENT Date of Accident Time (24 HRS) IO S .pdf 1 MB	▼
	T_20240904_7113_ (1).pdf	..

Hi,

Above attach was the report.



Benny Cheong
Supervisor, Bodywork
Hong Seh Group of companies
T: +65 9634 5755
<https://hongsehgroup.com/>

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Wednesday, 9 October 2024 4:32 pm
To: Chris Yoong <chrisyoong@hongseh.com.sg>
Cc: Benny Cheong <bennychuong@hongseh.com.sg>
Subject: FW: GBM1073R Merimen submission status
Importance: High

Dear Sir,



Benny Cheong
Supervisor, Bodywork
Hong Seh Group of companies
T: +65 9634 5755
<https://hongsehgroup.com/>

From: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>
Sent: Wednesday, 9 October 2024 4:50 pm

To: Chris Yoong <chrisyoong@hongseh.com.sg>
Cc: Benny Cheong <bennycheong@hongseh.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>
Subject: RE: GBM1073R Merimen submission status // D24007848MFBP // DOA: 04/09/2024

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Chris,

We **do not use** MERIMEN for 3P claims.

Please send us PRI notifications via email to motorclaims@msfirstcapital.com.sg.

Best regards,

Jaime Tay

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Chris Yoong <chrisyoong@hongseh.com.sg>
Sent: Wednesday, 9 October 2024 4:14 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Benny Cheong <bennycheong@hongseh.com.sg>
Subject: GBM1073R Merimen submission status
Importance: High

This is the first time you received an email from this sender (chrisyoong@hongseh.com.sg). Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir/Madam,

Kindly advise the status of this vehicle submission via Merimen for 3rd party claim.

Thank you.

Regards,



Chris Yoong
Manager, Bodywork
Hong Seh Group of companies
T: +65 8816 1154

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