

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 16 October 2024 9:08 AM
To: Janice Koh; Rajes (LKK Auto); Claims; assignments; SUR
Cc: Derrick Quok; Kenneth Lim; Rick Teo
Subject: RE: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd
Attachments: BMOX0404.JPG; BTWZ8060.JPG; XYNP8744.JPG; QIQT2660.JPG

Dear Janice,

Refer to attached scene photos showing damage to TPV consistent to the damage on Insured vehicle as seen in IV GIA REPORT.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Koh <janice.koh@budgetdirect.com.sg>
Sent: Friday, 4 October 2024 9:30 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd

Hi Veron,

As requested, and password is our claim ref C10032033

No video from insured.

Thank you.

Janice Koh
Senior Executive, Claims
T +65 6989 3700
E Janice.koh@budgetdirect.com.sg

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insurance



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Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
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Singapore 239924
budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance.**

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 4 October 2024 8:20 am

To: Rajes (LKK Auto) <rajes@lkkauto.com>; Janice Koh <janice.koh@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>

Subject: RE: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd

Dear Janice,

Kindly provides OI gia report and video footage from OI.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, 3 October 2024 11:38 AM

To: Janice Koh <janice.koh@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>

Subject: RE: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd

Dear Janice,

Noted with thanks.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

From: Janice Koh <janice.koh@budgetdirect.com.sg>
Sent: Thursday, October 3, 2024 10:36 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd

Hi Rajes,

Please inform surveyor to check on TP damage consistency as insured is disputing that there were no visible damages found on TP vehicle.

Please keep us posted after the initial survey in due course.

Thank you.

Janice Koh
Senior Executive, Claims
T +65 6989 3700
E Janice.koh@budgetdirect.com.sg



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Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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auto  general

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 2 October 2024 4:12 pm
To: Claims <claims@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Janice Koh <janice.koh@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd

Dear Lan Boon Chin,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@budgetdirect.com.sg>

Sent: Wednesday, October 2, 2024 3:16 PM

To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Janice Koh <janice.koh@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Rick Teo <rick.teo@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Subject: TPPD survey: Claim ref: C10032033/JK || OI- SGZ5125X (Red) TP-SGS7380Z || Est: \$0.00 || SpeedWerkz Pte Ltd

Hi Team,

We would like to request TP survey for SGS7380Z. TP chose LKK to survey the vehicle.

Workshop information:

Address:

1 Kaki Bukit Avenue 6

#01-73 Autobay@Kaki Bukit

Singapore 417883

Person in Charge - JASON (8189 0858)

Please confirm assignment.

Thank you.

Warmest Regards,

Lan Boon Chin
Executive, Claims Administration

T +65 6989 3695

E boonchin.lan@budgetdirect.com.sg

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-----Original Message-----

From: info@speedwerkz.biz <info@speedwerkz.biz>

Sent: Wednesday, 2 October 2024 1:01 pm

To: Claims <claims@budgetdirect.com.sg>

Subject: Re: PRI Request on 02.10.2024 || C10032033/JK || RE: REQUEST ARRANGE PRI FOR SGS 7380Z & YOUR REF: SGZ 5125X DOA ON 02.10.2024

Dear Officer

We would like to have LKK for the inspection

Kindly expedite the arrangement asap

Hear from you soon

Best regards
Julie

-----Original Message-----

From: info@speedwerkz.biz <info@speedwerkz.biz>

Sent: Wednesday, 2 October 2024 9:52 am

To: Claims <claims@budgetdirect.com.sg>

Subject: REQUEST ARRANGE PRI FOR SGS 7380Z & YOUR REF: SGZ 5125X DOA ON 02.10.2024

Dear Sir/Madam

"WITHOUT PREJUDICE"

Kindly arrange surveyor to inspect our client vehicle at

1 Kaki Bukit Avenue 6

#01-73 Autobay@Kaki Bukit

Singapore 417883

Person in Charge - JASON (8189 0858)

WE WOULD LIKE TO HAVE SURVEYOR LIST FOR THE INSPECTION.

Hear from you soon.

Regards,

Julie (Claim Department)

SpeedWerkz Pte Ltd

ROC: 202127390C

Add: 1 Kaki Bukit Avenue 6

#01-73 Autobay@Kaki Bukit

Singapore 417883

DID: 90996204

Links:

[1]

https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.budgetdirect.com.sg%2F%3Futm_source%3Dsignature%26amp%3Butm_medium%3Demail%26amp%3Butm_term%3Dbdi_e-signature_all_homepage_1x1%26amp%3Butm_campaign%3Demail&data=05%7C02%7Cclaims%40budgetdirect.com.sg%7Cb7b5c9f853db4eca49b708dce29f32b2%7C30481a8fb7224e2f8cfe9fd64ae30761%7C1%7C0%7C638634420636492878%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikh1haWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=ymLXF5qjl1ZrMHJBfYz0tkJ%2BpM%2BcAWsLrhx9glxno2U%3D&reserved=0

[2]

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