

Performance Motors

BMW Dealer



MS First Capital Insurance Limited
16 Raffles Quay
#42-01, Hong Leong Building
Singapore 048581

Attn: Motor Claims Dept.

Your ref: **SHA2168L**
Our ref: **DS/SNA8555S**

Without Prejudice

4 January 2025

ACCIDENT INVOLVING VEHICLES SNA8555S (BMW) & SHA2168L ON 26.09.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$ 6,400.70 (INCLUDING GST)	Excess	: \$ -
Loss of Use	: \$ 240.00 (\$80.00 x 3 DAYS)	GIA/LTA Search	: \$ 2.18
Loss of Rental	: \$ -	Others	: \$ -
		Total	: \$ 6,642.88

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of Rental Agreement, Tax Invoice & Receipts
3. Copy of GIA Report
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SNA 8555S & SHA 2168L ON 26/9/24.

I, PANG Kok Tiong owner of Vehicle Registration No. SNA 8555S
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

- Nok

Name: PANG Kok Tiong
NRIC No.: 5886394E

(Date)

27/09/24

In the presence of:

Name:

(Date)

NRIC No.:

Tee Hong Da
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

DISCHARGE RECEIPT

CLAIM REFERENCE : D24008519MFCT/CTPL
ACCIDENT DATE : 26/09/2024
ACCIDENT LOCATION : CROSS STREET
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : QUEK WEE HONG (GUO WEIFANG)
INSURED VEHICLE : SHA2168L
INVOLVED PARTY : SNA8555S
SETTLEMENT SUM : \$6,582.88

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: JOE PAH
588103946

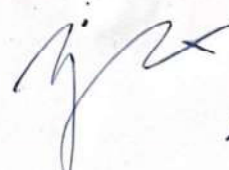
Signature and Date :



21/2/25

WITNESS: Zhang Xue
58855361F

Signature and Date :



21/02/25



SERVICE TAX INVOICE

Repair Order No. : B1 1925198	Page No. : 1 of 2
Date IN : 19/11/2024	Invoice Number : 2886899 / WSB
Motor Claim Advisor: Tee Hong Da	Invoice Date : 24/12/2024
	Payment Terms : 30 Days From Invoice
	Invoice By : Raymond Yeo Yen Che

- CUSTOMER INFORMATION -

Mr Pang Kok Tiong
34 Jalan Bumbong

Singapore 739923

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO. SNA8555S	CHASSIS NO. WBA2B32010V260098	REGN. DATE 29/04/2016	MODEL 216D CAT	MILEAGE 204734
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- - - - LABOUR 1 - - - -

To replace rear bumper panel, rear carrier include carrying out other necessary repairs caused by the accident.	850.00
To respray rear bumper.	1,038.00
To replace rear exhaust silencer including alignment system and conduct check for leak.	531.00
To check electrical wiring system and lighting at the rear section for proper function.	177.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	177.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 26.09.2024. 3RD PARTY CAR : SHA2168L.	
YOUR REF NO : NIL.	
VEHICLE SURVEYED BY RASUL FROM LKK ON 01.10.2024.	
PROPOSE LOSS OF USE = \$80X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.18.	0.00

Total Labour 1: 2,853.00

- - - - PARTS - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (PDC)	1	1,132.45	1,132.45
REAR BUMPER CARRIER	1	525.75	525.75
TAILPIPE TRIM CHROME	1	123.15	123.15
CLAMPING BUSH	1	61.80	61.80
REAR SILENCER	1	1,176.05	1,176.05
Total Parts :			3,019.20

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1925198**Date IN : **19/11/2024**Motor Claim Advisor: **Tee Hong Da**Page No. : **2 of 2**Invoice Number : **2886899 / WSB**Invoice Date : **24/12/2024**Payment Terms : **30 Days From Invoice**Invoice By : **Raymond Yeo Yen Che**Labour Charges : **2,773.00**Parts Charges : **3,019.20**Lubricant/Misc : **80.00**Total Labour & Parts Charges : **S\$ 5,872.20**Less Insurance Excess : **S\$ 0.00**Invoice Total Amount Exclude GST : **S\$ 5,872.20**GST @ 9% : **S\$ 528.50**Invoice Total Amount Include GST : **S\$ 6,400.70**

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 6,400.70

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SHA2168L

Date of Accident

26/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **MS First Capital Insurance Ltd**

Period of Insurance **01/01/2024 - 31/12/2024**

Requested By **Wong Hui Min (Performance M...**

Requested Date **27/09/2024 16:10**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: PBSP <pml-pbsp@sime.com>
Sent: Friday, 21 February 2025 6:13 PM
To: Daphne Lee (LKK Auto)
Subject: SIGNED DV = Accident Involving SNA8555S & SHA 2168L (DOA: 26/09/2024)
***LKK Ref: CD/FCI24100053/Rma3
Attachments: www.msfirstcapital.com.sg.pdf
Importance: High

Dear Sirs

We have instructions to accept your offer of settlement, please see attached duly signed DV + LOA.

Company Name	PERFORMANCE MOTORS LIMITED
Company Reg No.	197401559W
Address	303 Alexandra Road, Singapore 159941
Contact No.	6319 0122

Bank Transfer Details

Beneficiary	PERFORMANCE MOTORS LIMITED
Bank Name	Citibank N.A.
Bank Address	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Bank Code	1
Branch Code	7214
SWIFT Code	CITISGSG
Bank Account No.	0-853124-001
Currency	SGD
Remittance Attention To Email	pml-pbsp@simedarby.com.sg toh.jing.xuan@simedarby.com.sg

We look forward to receiving your payment soon.

Thank you.

Regards
Winnie / HM / CT

Aftersales, Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@sime.com

Daphne Lee (LKK Auto)

From: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>
Sent: Monday, 10 February 2025 10:43 AM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: DS : (Our Ref: D24008519MFCT/CTPL) - SNA8555S & SHA2168L ON 26 SEPT 2024
*** LKK REF: CD/FCI24100053/Rma3q2(N)

Dear Daphne,

Please proceed DS as per your below recommendation to settle up to **\$ 6,642.88**.

Thank you

Garnet Low
Motor Claims

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541
Website <http://www.msfirstcapital.com.sg>

A Member of  **INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 4 February 2025 3:54 pm
To: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: (Our Ref: D24008519MFCT/CTPL) - SNA8555S & SHA2168L ON 26 SEPT 2024 *** LKK REF: CD/FCI24100053/Rma3q2(N)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Garnet,

Your Ref: D24008519MFCT/CTPL

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNA 8555S AND SHA 2168L ON 26/09/2024

We have highlighted to your good office on 03/10/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 7,338.30	\$ 6,400.70 (P/P) (w/GST)
2. Loss of Use (3 days x \$80.00)	\$ 240.00	\$ 240.00 (3 days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 7,580.48	\$ 6,642.88

*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 09/01/2025 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>

Sent: Tuesday, 28 January 2025 9:57 AM

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - (Our Ref: D24008519MFCT/CTPL) - SNA8555S & SHA2168L ON 26 SEPT 2024

Dear all,

LOD received.

Please assist urgently.

Thank you

Daphne Lee (LKK Auto)

From: PBSP <pml-pbsp@sime.com>
Sent: Tuesday, 4 March 2025 6:04 PM
To: Daphne Lee (LKK Auto); Tee Hong Da
Cc: Toh Jing Xuan; Raymond Yeo
Subject: Re: SIGNED DV = Accident Involving SNA8555S & SHA 2168L (DOA: 26/09/2024)
***LKK Ref: CD/FCI24100053/Rma3
Attachments: SKM_360i25030417560.pdf

Dear Daphne

Apologies for the confusion.

The owner of the vehicle has passed away and the DV was signed by the Next-of-kin, Joel Pang on behalf of the Owner Pang Kok Tiong.

Please refer to the attached death certificate provided for the late Mr Pang Kok Tiong.

Kindly assist to process payment soonest.

Thank you.

Regards
Winnie / HM / CT

Aftersales, Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@sime.com

www.bmw.com.sg




Performance Motors Limited (197401559W)
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
T: 1800 2255 269 W: www.pml-bmw.com.sg





CERTIFICATE NO.
406202G

REPUBLIC OF SINGAPORE
CERTIFICATE OF DEATH

DECEASED'S PARTICULARS	Name PANG KOK TIONG						
	NRIC/Identification Document No. S1154746Z		Sex MALE	Date of Birth 07/09/1956			
	Race CHINESE	Nationality/Citizenship SINGAPORE CITIZEN	Date of Death 16/11/2023	Time of Death 1750 HOURS			
	Place or Address where Death Occurred 34 JALAN BUMBONG SINGAPORE 739923			Approximate Interval between Onset and Death			
CAUSE OF DEATH				Years	Months	Days	Hours
	Disease or Condition Leading to Death (A) MALIGNANT NEOPLASM: SIGMOID COLON			4	6		
	Antecedent Causes (B)						
	(C)						
	Other Significant Conditions						
Name, Official Title and Institution of Certifier DR LIM TAI THONG BENEDICT, GENERAL PRACTITIONER				Date of Issue 16/11/2023			
Note: This certificate is system-generated. No signature is required.				Access Code: 570546  For verification, scan or visit https://go.gov.sg/ica-verify-edc			