

Hsiao Tong (LKKAUTO)

From: Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>
Sent: Monday, 2 December 2024 10:25 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: ESPL Claims Admin
Subject: LOD//TP - Accident Involving ET9822X (MAZDA) & SHA7198S (MSFCI) DOA 29/09/2024
Attachments: ET9822X - LOD.pdf

Without Prejudice

Dear Sir/Madam,

The repairs have been completed for **ET9822X**. We submit the following claims with supporting documents for your perusal:-

1) COR Invoice No. 30128054	\$ 5,619.56
2) Loss Of Use (\$ 100 x 05 days)	\$ 500.00
3) LTA/GIA Search Fees	\$ 2.18
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
Please pay to Trans Eurokars Pte Ltd	\$ 6,471.74

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards.

Wen Zheng (Mr)
Claim Executive | Body & Paint



27A Tanjong Penjurong Singapore 609042
Tel. +65 6331 0680 | DID +65 6331 0698



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LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles ET9822X and SH471985
on 29/9/24 along Purnear Road

I/ We, Ong Terence the owner of vehicle registration number ET9822X
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs to the
damages caused to my/our vehicle in the above accident in accordance with the recommendations and
advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorize Trans Eurokars Pte Ltd and/or its representative to submit and make any claims which I/
We may have against the other party/parties or alternatively under the insurance policy taken up by me/
us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment
(such payment to be made by way of Cheque or online bank transfer in favour of Trans Eurokars Pte Ltd)
due to me/us in connection with and arising out of the above claim.

Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or
sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in respect
of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/
our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had
been done or executed by me/us in person.

Dated 02 of OCT 2024.

Insured/Owner Name & Signature

NRIC No.:

Witness Name & Signature

NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D24008638MFCT/CTPL
ACCIDENT DATE : 29/09/2024
ACCIDENT LOCATION : DUNEARN ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : WONG SIEW HONG
INSURED VEHICLE : SHA7198S
INVOLVED PARTY : ET9822X
SETTLEMENT SUM : **\$5,861.74**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **ONG TERENCE**

Signature and Date :



10 Mar 2024

WITNESS:



AQILAH RAHIM

Signature and Date : 11/03/2024



TAX INVOICE

CODE: F0001
CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
ADDRESS: 16 RAFFLES QUAY
#42-01
HONG LEONG BUILDING
SINGAPORE 048581
ATTN:MOTOR CLAIM DEPT
CONTACT NO.: 6507 3848
MODEL: MAZDA2 IPM HB HIGH WHITE
CHASSIS NO.: JM6DJ2HAA01200187
ENGINE NO.: P520484407
REG NO.: ET9822X
REGN DATE: 30/11/2017

PAGE NO.: 1
INVOICE NO.: 30128054
DOCUMENT DATE: 20/11/2024
POS ID:MU
PRINTED BY: Wong Chun Wei
SERVICE ADV:
CSP/OP CODE: Wong Chun Wei
DEPT: I
WIP NO.: 20732
REF. NO.:
DATE IN:
EXT. WTY:
MILEAGE: 0

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price SGD	Disc. %	Con. %	Gross amount SGD	GST Code
NOTES	MS FIRST CAPITAL TP CLAIM			0.00		0.00	O
SUB	MZ 2 UBI TO REMOVE & REPLACE REAR BUMPER, END PANEL & REAR FENDER LOWER PANEL LH. AND ALL ACCIDENT AFFECTED AREA. - PO23537			0.00		1,584.00	S
SUB	MZ 2 UBI TO RESPRAY REAR BUMPER, END PANEL & REAR FENDER LOWER PANEL LH. - PO23537			0.00		1,512.00	S
SUB	MZ 2 UBI TO TRANSFER REVERSE SENSORS. - PO23537			0.00		180.00	S
SUB	MZ 2 UBI TO SUPPLY NUMBER PLATE. - PO23537			0.00		70.00	S
SUB	MZ 2 UBI TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING. - PO23537			0.00		120.00	S



Corporate Head Office : Trans Eurokars Pte Ltd, 11 Kung Chong Road Singapore 159147
Tel: 6363 3003, Fax: 63693003, BRN.199103859N, GST Regn. No.: M90364005A

zoom-zoom

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel: 6395 8888 Service Tel: 6395 8899

Sales Fax: 68461700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel: 6603 6118 Service Tel: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417



TAX INVOICE

CODE: F0001
CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
ADDRESS: 16 RAFFLES QUAY
#42-01
HONG LEONG BUILDING
SINGAPORE 048581
ATTN:MOTOR CLAIM DEPT
CONTACT NO.: 6507 3848
MODEL: MAZDA2 IPM HB HIGH WHITE
CHASSIS NO.: JM6DJ2HAA01200187
ENGINE NO.: P520484407
REG NO.: ET9822X
REGN DATE: 30/11/2017

PAGE NO.: 2
INVOICE NO.: 30128054
DOCUMENT DATE: 20/11/2024
POS ID: MU
PRINTED BY: Wong Chun Wei
SERVICE ADV:
CSP/OP CODE: Wong Chun Wei
DEPT: I
WIP NO.: 20732
REF. NO.:
DATE IN:
EXT. WTY:
MILEAGE: 0

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con.	Gross amount	GST Code
			SGD	%	%	SGD	
SUB	MZ 2 UBI TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS. - PO23537			0.00		150.00	S
SUB	MZ 2 UBI SUNDRIES. - PO23537			0.00		20.00	S
DH4T-50-221	BREAR BUMPER DJ W/SENSOR	1.00	1,024.24	0.00		1,024.24	S
B45A-56-146A	FASTENER	7.00	2.36	0.00		16.52	S
BHN1-50-0Z1A	GROMMET,SCREW	4.00	2.36	0.00		9.44	S
GS1D-50-EM1A	TAPE,PROTECTOR	5.00	7.42	0.00		37.10	S
KD47-67-UC5A	RETAINER REV SENSOR BN	4.00	15.77	0.00		63.08	S
GMK6-67-UC1	SENSOR,ULTRASONIC GJ/GL	1.00	184.59	0.00		184.59	S
KD47-67-UC1	6:SENSOR,ULTRASONIC SKYACTIV	1.00	184.59	0.00		184.59	S

		GST Code	Rate	Service/Goods	GST	Before GST	GST	Total
Parts	1,519.56	O	-			5,155.56	464.00	5,619.56
Surcharge	0.00	S	9.00%	5,155.56	464.00	0.00	0.00	0.00
Labour	3,636.00					5,155.56	464.00	5,619.56
Menus	0.00							

All major repaired parts stated above are covered under a 6 months or 10,000km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payments is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE
No.

**Deposit tax invoice No.:

Date:

Customer signature

Authorised signature



Corporate Head Office : Trans Eurokars Pte Ltd, 11 Kung Chong Road Singapore 159147
Tel: 6363 3003, Fax: 63693003, BRN.199103859N, GST Regn. No.: M90364005A

zoom-zoom

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel: 6395 8888 Service Tel: 6395 8899

Sales Fax: 68461700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel: 6603 6118 Service Tel: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SHA7198S

Date of Accident

29/09/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance MS First Capital Insurance Ltd

Period of Insurance 01/01/2024 - 31/12/2024

Requested By TRANSEUROKARS PTE LTD - TA...

Requested Date 30/09/2024 10:42

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Nur Aqilah Binte Abdul Rahim <aqilah.rahim@eurokars.com.sg>
Sent: Tuesday, March 11, 2025 9:05 AM
To: Hsiao Tong (LKKAUTO)
Cc: ESPL Claims Admin; Anikka Lai SK
Subject: RE: LOD//TP - Accident Involving ET9822X (MAZDA) & SHA7198S (MSFCI) DOA 29/09/2024
Attachments: ET9822X - DV (SIGNED).pdf

Without Prejudice

Dear Hsiao Tong,

Attached is the endorsed DV for your processing.

Please payable the sum of \$5,861.74 to our bank account as follows:-

MAZDA

Beneficiary's Name	Trans Eurokars Pte Ltd
Beneficiary's Address	11 Kung Chong Road, Singapore 159147
Bank Account Number	003-916027-5 (SGD)
Bank Name	DBS Bank Ltd (Bank Code: 7171)
Branch Name	MBFC (Branch Code: 003)
Bank Address	12 Marina Boulevard Level 3 DBS Asia Central @MBFC Tower 3 Singapore 018982
SWIFT Code	DBS SS GSG
Paynow UEN	199103859NTMZ
Email	stephen.quah@mazda.com.sg

Thank you.

Best regards.

Aqilah Rahim (Miss)

Insurance Claims Officer | Body & Paint



27A Tanjong Penjuru Singapore 609042
Tel. +65 6331 0680



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Hsiao Tong (LKKAUTO)

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Sent: Wednesday, 18 December 2024 9:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

Dear Hsiao,

Pls proceed as per your email below.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, December 18, 2024 4:24 PM
To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

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Your ref: **D24008638MFCT/CTPL**
Our ref : CD/FCI24100049/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA7198S(MS FCIL) AND ET9822X(TP) ON 29/09/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "TRANS EUROKARS PTE LTD" at **\$5,921.74(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$15,526.82	\$5,619.56 (\$5,155.56 + 9%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. LTA/GIA SEARCH FEE	\$ 2.18	\$ 2.18
4. ADMIN FEES	\$ 350.00	-
Total	\$16,379.00	<u>\$5,921.74</u>

Surveyor recommended 3days for repair + 1PRS + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Tuesday, 8 October 2024 10:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

Dear Sir,

Refer to the above matter.

The liability is clear. Pls proceed for Direct settlement but with quantum to be agreed.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, October 8, 2024 5:06 PM

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

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Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 3 October 2024 11:05 AM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: RE: New Assignment (Our Ref: D24008638MFCT/CTPL)

Dear Joanne,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Wednesday, October 2, 2024 4:11 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Wong Chun Wei <chunwei.wong@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: New Assignment (Our Ref: D24008638MFCT/CTPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>
Sent: Wednesday, October 2, 2024 4:03 PM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: MT00018238 is Approved

Insured Vehicle No : SHA7198S
TP Vehicle No : ET9822X
Claim No : D24008638MFCT
Workshop Name : EUROKARS
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Direct Settlement
But with quantum to be agreed
Created By : JOANN TAN
Verified By : JOANNEYO
Approved By : JOANNEYO

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