

Hsiao Tong (LKKAUTO)

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Sent: Wednesday, 18 December 2024 9:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

Dear Hsiao,

Pls proceed as per your email below.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, December 18, 2024 4:24 PM
To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

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Your ref: **D24008638MFCT/CTPL**
Our ref : CD/FCI24100049/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA7198S(MS FCIL) AND ET9822X(TP) ON 29/09/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "TRANS EUROKARS PTE LTD" at **\$5,921.74(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$15,526.82	\$5,619.56 (\$5,155.56 + 9%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. LTA/GIA SEARCH FEE	\$ 2.18	\$ 2.18
4. ADMIN FEES	\$ 350.00	-
Total	\$16,379.00	<u>\$5,921.74</u>

Surveyor recommended 3days for repair + 1PRS + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Sent: Tuesday, 8 October 2024 10:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

Dear Sir,

Refer to the above matter.

The liability is clear. Pls proceed for Direct settlement but with quantum to be agreed.

Thanks, and regards,

Joanne Yong
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | [TEL: 6359 1823](tel:63591823) | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, October 8, 2024 5:06 PM

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (Our Ref: D24008638MFCT/CTPL) *** LKK REF: CD/FCI24100049/Upa3

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Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 3 October 2024 11:05 AM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: RE: New Assignment (Our Ref: D24008638MFCT/CTPL)

Dear Joanne,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Wednesday, October 2, 2024 4:11 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Wong Chun Wei <chunwei.wong@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: New Assignment (Our Ref: D24008638MFCT/CTPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>
Sent: Wednesday, October 2, 2024 4:03 PM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: MT00018238 is Approved

Insured Vehicle No : SHA7198S
TP Vehicle No : ET9822X
Claim No : D24008638MFCT
Workshop Name : EUROKARS
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Direct Settlement
But with quantum to be agreed
Created By : JOANN TAN
Verified By : JOANNEYO
Approved By : JOANNEYO

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