

Veron Chen (LKKAUTO)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 10 October 2024 10:41 AM
To: Lim Teng Keat; Claims Dept of CTI; SUR; assignments
Cc: Coco Lu Ting; Vikneswaran Naidu Ayavoo; Kevin Leong Wai Kit
Subject: RE: THIRD PARTY CLAIM - CTI REF: SGQ6388U / CCS REF: SMD8449L - SNM24D205460/C02

[Confidential]

WITHOUT PREJUDICE

Dear Sirs/Madam,

1. Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.
2. Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.
3. The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.
4. This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.
5. This proposal of direct settlement in paragraphs 1 to 4 above is **CONDITIONAL** upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Thursday, 10 October 2024 10:36 am
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: THIRD PARTY CLAIM - CTI REF: SGQ6388U / CCS REF: SMD8449L - SNM24D205460/C02

[Confidential]

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[Confidential]

Dear Jenny, LKK,

Would like to follow up on the liability clearance.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, October 2, 2024 2:42 PM
To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: THIRD PARTY CLAIM - CTI REF: SGQ6388U / CCS REF: SMD8449L - SNM24D205460/C02

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Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>
Sent: Wednesday, 2 October 2024 10:15 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: THIRD PARTY CLAIM - CTI REF: SGQ6388U / CCS REF: SMD8449L

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Dear China Taiping,

Please find attached documents for your perusal.

Kindly Advise Liability Clearance and surveyor assignment.

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

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Tel : +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

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